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Contract

PRJ-1255-SEL ICB-ENT Community Service

NHS London Commercial Hub on behalf of SEL ICB

F03: Contract award notice

Notice identifier: 2024/S 000-015953

Procurement identifier (OCID): ocds-h6vhtk-040b68

Published 21 May 2024, 10:09am

Section I: Contracting authority

I.1) Name and addresses

NHS London Commercial Hub on behalf of SEL ICB

4th Floor, Unex Tower, 5 Station Street

London

E15 1DA

Email

k.uppal2@nhs.net

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://londoncommercialhub.nhs.uk/>

Buyer's address

<https://www.selondonics.org/icb/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PRJ-1255-SEL ICB-ENT Community Service

Reference number

DN669450

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

PRJ1255 SEL ICB Community Ear, Nose and Throat Services (ENT) ITT

NHS South East London Integrated Care Board (NHS SEL ICB) (hereafter referred to as "the

Authority") invites Expressions of Interest (EOI) and completed Invitation to Tender (ITT)

submissions from all suitable providers for the delivery of Community Ear, Nose and Throat

Services under the NHS Standard Contract 23/24 for the boroughs within South East London (SEL) (“the Procurement”).

Background of the Service:

ENT services in SEL have been under pressure for several years. At the end of June 2023,

over 22,000 patients were waiting for treatment, some for over 78 weeks. The SEL ENT non admitted patient tracking list (PTL) grew by 13% between March 2022 and June 2023.

Waiting times are long, with patients waiting over 32 weeks on average for a first appointment.

Given these factors, to reduce waiting times for patients and put ENT services on a sustainable footing, it is essential to capitalise on opportunities to increase capacity.

The main providers of ENT and Audiology care in SEL are:

- General Practice
- Guy’s and St Thomas’ NHS Foundation Trust (GSTT)
- King’s College Hospital NHS Foundation Trust (KCH)
- Lewisham and Greenwich NHS Trust (LGT)
- Adult Audiology Any Qualified Provider (AQP) providers
- Community ear wax removal service

NHS SEL ICB is looking to commission a community-based ENT service to diagnose and treat a range of ENT conditions within the service before final discharge back to the care of

the patient’s own GP, or onward referral to secondary care where necessary.

Aim of the Service;

The aim of the service is to strengthen the ENT offering in SEL, by providing a link between

primary and secondary care, building capacity and expertise within the community and diverting less complex activity away from secondary care.

The core service offer will include:

- a single point of referral for ENT, clinically triaging all referrals to reduce the number of inappropriate referrals to specialist services
- advice and guidance to primary care on management of patients
- a community service for management of patients with ENT conditions

Contract Length and Value:

The contract will have an initial term of 3 years (36 months), followed by an optional extension of 1 year (12 months) plus 1 year (12 months) at the discretion of the

Commissioner. If all available extension is taken up in full the contract will have a maximum

duration of 5 years (60 months).

The indicative contract value for this service is a minimum of £10,845,010 for 3 years and a

maximum of £18,404,335 for 5 years). VAT inclusive, as applicable.

The indicated contract value shown is dependent on delivery of planned activity types and volumes.

Further details of the Requirements are set out in the Service Specification.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £10,845,010 / Highest offer: £18,404,335 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-030112](#)

Section V. Award of contract

Title

PRJ-1255-SEL ICB-ENT Community Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 March 2024

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Communitas Clinics Ltd

83 Brigstock Road, Thornton Heath

Surrey

CR7 7JH

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £18,404,335

Lowest offer: £10,086,753 / Highest offer: £18,404,335 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS London Commercial Hub on behalf of SEL ICB

London

Country

United Kingdom