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Award

## **Knowledge Management System - Oracle**

THE OPEN UNIVERSITY

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-015918

Procurement identifier (OCID): ocds-h6vhtk-0504de ([view related notices](#))

Published 17 April 2025, 1:45pm

### **Scope**

### **Reference**

OUPA10541

### **Description**

Renewal of software licenses for the Oracle RightNow Knowledge Management System which is an existing and embedded software package.

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## **Contract 1. Knowledge Management System - Oracle**

## **Supplier**

- ORACLE CORPORATION UK LIMITED

## **Contract value**

- £445,000 excluding VAT
- £535,000 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

16 May 2025

## **Contract dates (estimated)**

- 21 May 2025 to 20 May 2027
- Possible extension to 20 May 2029
- 4 years

Description of possible extension:

Option to extend for up to an additional two (2) years to 20 May 2029. Estimated extension value of c. £250,000 ex VAT / £300,000 inc VAT.

## **Main procurement category**

Goods

## **CPV classifications**

- 48000000 - Software package and information systems

## **Contract locations**

- UK - United Kingdom

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Single supplier - intellectual property or exclusive rights

Oracle are the owners of the software package, this is for the purchase of licenses to enable continued access to the embedded software.

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## Supplier

### ORACLE CORPORATION UK LIMITED

- Companies House: 01782505
- Public Procurement Organisation Number: PMDX-4517-DZXP

Thames Valley Park

Reading

RG6 1RA

United Kingdom

Email: [costel.eftimie@oracle.com](mailto:costel.eftimie@oracle.com)

Website: <http://www.oracle.com/uk>

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Knowledge Management System - Oracle

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## Contracting authority

THE OPEN UNIVERSITY

- Charity Commission (England and Wales): RC000391
- Public Procurement Organisation Number: PYNW-6296-ZJQQ

Walton Hall

Milton Keynes

MK7 6AA

United Kingdom

Email: [finance-tenders@open.ac.uk](mailto:finance-tenders@open.ac.uk)

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government