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Contract

## **Provision of Tier 2 Community Family Support Service**

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-015911

Procurement identifier (OCID): ocds-h6vhtk-04b42f

Published 17 April 2025, 1:31pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Staffordshire County Council

1 Staffordshire Place, Tipping Street,

Stafford

ST162DH

#### **Email**

[clare.kinvig-jenkinson@staffordshire.gov.uk](mailto:clare.kinvig-jenkinson@staffordshire.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG24 - Staffordshire CC

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.staffordshire.gov.uk/Homepage.aspx>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of Tier 2 Community Family Support Service

Reference number

IA3442

**II.1.2) Main CPV code**

- 85000000 - Health and social work services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to

improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The

Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £7,680,000

### **II.2) Description**

#### **II.2.1) Title**

Staffordshire Moorlands and Newcastle-under-Lyme

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire Moorlands and Newcastle-under-Lyme

#### **II.2.4) Description of the procurement**

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire

Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The

Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

### **II.2.5) Award criteria**

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

## **II.2) Description**

### **II.2.1) Title**

South Staffordshire and Stafford

Lot No

2

## **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

## **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

South Staffordshire and Stafford

## **II.2.4) Description of the procurement**

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of Page 7 to 14 the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

## **II.2.5) Award criteria**

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

## **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

## **II.2) Description**

### **II.2.1) Title**

Cannock Chase and Lichfield

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Cannock Chase and Lichfield

### **II.2.4) Description of the procurement**

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

### **II.2.5) Award criteria**

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

## **II.2) Description**

### **II.2.1) Title**

Tamworth and East Staffordshire

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Tamworth and East Staffordshire

#### **II.2.4) Description of the procurement**

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The

Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

#### **II.2.5) Award criteria**

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-035853](#)

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## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

The Stoke-on-Trent and District Gingerbread Centre Limited

Stoke- on -Trent

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £304,000

Total value of the contract/lot: £304,000

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## **Section V. Award of contract**

### **Lot No**

2

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Sickle Cell & Thalassaemia Support Project

Wolverhampton

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £272,000

Total value of the contract/lot: £272,000

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## **Section V. Award of contract**

### **Lot No**

3

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 February 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Malachi Specialist Family Support Services CIC

Birmingham

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £352,000

Total value of the contract/lot: £352,000

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**Section V. Award of contract**

**Lot No**

4

A contract/lot is awarded: Yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract**

11 February 2025

**V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Malachi Specialist Family Support Services CIC

Birmingham

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £672,000

Total value of the contract/lot: £672,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Staffordshire County Council

Stafford

Country

United Kingdom