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Contract

Provision of Tier 2 Community Family Support Service

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-015911

Procurement identifier (OCID): ocids-h6vhtk-04b42f

Published 17 April 2025, 1:31pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

1 Staffordshire Place, Tipping Street,

Stafford

ST162DH

Email

clare.kinvig-jenkinson@staffordshire.gov.uk

Country

United Kingdom

Region code

UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.staffordshire.gov.uk/Homepage.aspx>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Tier 2 Community Family Support Service

Reference number

IA3442

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The

Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,680,000

II.2) Description

II.2.1) Title

Staffordshire Moorlands and Newcastle-under-Lyme

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire Moorlands and Newcastle-under-Lyme

II.2.4) Description of the procurement

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The

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II.2.5) Award criteria

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2) Description

II.2.1) Title

South Staffordshire and Stafford

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

South Staffordshire and Stafford

II.2.4) Description of the procurement

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of Page 7 to 14 the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

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Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2) Description

II.2.1) Title

Cannock Chase and Lichfield

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Cannock Chase and Lichfield

II.2.4) Description of the procurement

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

II.2.5) Award criteria

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2) Description

II.2.1) Title

Tamworth and East Staffordshire

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Tamworth and East Staffordshire

II.2.4) Description of the procurement

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The

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II.2.5) Award criteria

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-035853](#)

Section V. Award of contract

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 February 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Stoke-on-Trent and District Gingerbread Centre Limited

Stoke-on-Trent

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £304,000

Total value of the contract/lot: £304,000

Section V. Award of contract

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 February 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sickle Cell & Thalassaemia Support Project

Wolverhampton

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £272,000

Total value of the contract/lot: £272,000

Section V. Award of contract

Lot No

3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 February 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Malachi Specialist Family Support Services CIC

Birmingham

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £352,000

Total value of the contract/lot: £352,000

Section V. Award of contract

Lot No

4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 February 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Malachi Specialist Family Support Services CIC

Birmingham

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £672,000

Total value of the contract/lot: £672,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

Country

United Kingdom