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Planning

## **Primary and Community Care Workforce Reporting System**

NHS Wales Shared Services Partnership

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-015903

Procurement identifier (OCID): ocds-h6vhtk-0344c4

Published 9 June 2022, 3:29pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

#### **Contact**

Gareth Rees

#### **Email**

[gareth.rees9@wales.nhs.uk](mailto:gareth.rees9@wales.nhs.uk)

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Primary and Community Care Workforce Reporting System

Reference number

AW079

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Primary and Community Care Workforce Reporting system will bring together existing service requirements, operated by the NHS Wales Shared Service Partnership (NWSSP), into a single integrated solution to manage the provision of primary and community care workforce information, the Medical Performers List (MPL), Ophthalmic Performers List (OPL), Dental Performers List (DPL) and All Wales Pharmacy Database (AWPD) and Declarations of Interest.

The existing primary care workforce tool (Wales National Workforce and Reporting System) currently enables identification of registered professions and all multi-disciplinary roles employed or working in the primary and community care sector. The data demographics and reporting are essential enablers to strategic workforce planning and integration with key requirements of General Medical Practice Indemnity, Locum Hub Wales and performers list governance . It is currently made up of two modules, data entry and reporting.

The Medical Performers List (MPL), Ophthalmic Performers List (OPL), Dental Performers List (DPL) and All Wales Pharmacy Database (AWPD) record the eligibility of clinical professionals (performers) in Wales to provide NHS services in each of the disciplines named above. In addition, they record the details of the performers' employer organisations (providers) i.e. those that hold contracts to provide NHS primary care services to Health Boards e.g. GP, dental and ophthalmic practices and community pharmacies. Applications for inclusion in the lists, maintenance of the lists and maintenance of contracted providers information is managed on behalf of Health Boards

by NWSSP, Primary Care Services division (PCS). Legacy IT solutions currently underpin this process.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

#### **II.2.4) Description of the procurement**

This procurement seeks the provision of a fully integrated replacement Primary Care Workforce and Reporting system that offers a sustainable electronic platform driven by user self-service with integration of processes between applicants, performers, and health professionals in medical, dental, ophthalmic and community pharmacy practices the NHS Wales Shared Services Partnership and Health Boards. The solution will also:

- Provide data integration links to other dependent services within NWSSP, Welsh Government and other external bodies.
- Meet the provisions of the relevant legislation
- Comply with the appropriate public sector digital solution standards.
- Manage the process of on-boarding and accrediting primary care performers and contractors.
- Manage the life-cycle of the Primary and Community Care workforce with an emphasis on self service.
- Meet open architecture standards in order to interface with solutions that depend on primary and community care information.
- Compatible with Microsoft Office 365.

- Drive paperless or paper-light processes.
- Monitor service delivery against SLA provisions.
- Deliver flexible reporting functionality with an emphasis on user-configurable self-service reporting for stakeholders.
- Cater for data migration from the existing system.
- Meet defined availability, capacity and change criteria.
- Meet defined incident management criteria.
- Meet relevant IT Security and Information Governance standards.
- Service availability to be 365 days per year, 24 hours per day.
- A bi-lingual platform for Welsh and English to comply with the Welsh Language Act 1993.

Indicative pricing will also be requested as part of this pre-market engagement.

#### **II.2.14) Additional information**

This contract will cover the following organisations:

NHS Wales Shared Service Partnership on behalf of:

Aneurin Bevan University Health Board.

Betsi Cadwaladr University Health Board.

Cwm Taf Morgannwg University Health Board.

Cardiff & Vale University Health Board.

Hywel Dda University Health Board.

Powys Teaching Health Board Swansea Bay University Health Board.

#### **II.3) Estimated date of publication of contract notice**

1 September 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

A Supplier Engagement event is to take place on the 5th and 7th July 2022 via Microsoft Teams. Sessions are to last up to 2 hours. Details on the format and scope of the presentation required will be sent to interested parties by the 21st June 2022.

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

[https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=121926](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=121926).

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