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Contract

## Workday Support Services

Office for Students

F03: Contract award notice

Notice identifier: 2021/S 000-015899

Procurement identifier (OCID): ocds-h6vhtk-028f87

Published 8 July 2021, 2:15pm

## Section I: Contracting authority

### I.1) Name and addresses

Office for Students

Nicholson House, Lime Kiln Close, Stoke Gifford

Bristol

BS34 8SR

### Email

[procurement@officeforstudents.org.uk](mailto:procurement@officeforstudents.org.uk)

### Telephone

+44 1179317149

### Country

United Kingdom

### NUTS code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

**Internet address(es)**

Main address

<https://www.officeforstudents.org.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Workday Support Services

Reference number

PRN1635

**II.1.2) Main CPV code**

- 72200000 - Software programming and consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The OfS is looking for this contract to provide support services for our Workday system including:

- Provide support with system development.
- Provide support and resolution of queries, incidents and issues encountered within

Workday.

- Provide support and incident resolution for solutions that provide integration to and from other OfS systems.
- Provide advice and guidance on how Workday can support the OfS.
- Provide advice and recommendations on enhancement and improvement opportunities to ensure Workday investment provides maximum benefit to the OfS.
- Provide support to build our Workday knowledge and capability.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £135,937.5

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance

Gloucestershire, Wiltshire and Bristol/Bath area

#### **II.2.4) Description of the procurement**

The OfS is looking for this contract to provide support services for our Workday system including:

- Provide support with system development.
- Provide support and resolution of queries, incidents and issues encountered within Workday.
- Provide support and incident resolution for solutions that provide integration to and from other OfS systems.

- Provide advice and guidance on how Workday can support the OfS.
- Provide advice and recommendations on enhancement and improvement opportunities to ensure Workday investment provides maximum benefit to the OfS.
- Provide support to build our Workday knowledge and capability.

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/455SBHM6JT>

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-002097](https://www.delta-esourcing.com/respond/455SBHM6JT)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

18 June 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Kainos Worksmart Limited

4-6 Upper Crescent

Belfast

BT7 1NT

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

National registration number

NI622516

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £135,937.5

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=609111763>

GO Reference: GO-202178-PRO-18532066

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Office for Students

Nicholson House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Office for Students

Nicholson House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Office for Students

Nicholson House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom