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Contract

Workday Support Services

Office for Students

F03: Contract award notice

Notice identifier: 2021/S 000-015899

Procurement identifier (OCID): ocds-h6vhtk-028f87

Published 8 July 2021, 2:15pm

Section I: Contracting authority

I.1) Name and addresses

Office for Students

Nicholson House, Lime Kiln Close, Stoke Gifford

Bristol

BS34 8SR

Email

procurement@officeforstudents.org.uk

Telephone

+44 1179317149

Country

United Kingdom

NUTS code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Internet address(es)

Main address

<https://www.officeforstudents.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Workday Support Services

Reference number

PRN1635

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

The OfS is looking for this contract to provide support services for our Workday system including:

- Provide support with system development.
- Provide support and resolution of queries, incidents and issues encountered within

Workday.

- Provide support and incident resolution for solutions that provide integration to and from other OfS systems.
- Provide advice and guidance on how Workday can support the OfS.
- Provide advice and recommendations on enhancement and improvement opportunities to ensure Workday investment provides maximum benefit to the OfS.
- Provide support to build our Workday knowledge and capability.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £135,937.5

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance

Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

The OfS is looking for this contract to provide support services for our Workday system including:

- Provide support with system development.
- Provide support and resolution of queries, incidents and issues encountered within Workday.
- Provide support and incident resolution for solutions that provide integration to and from other OfS systems.

- Provide advice and guidance on how Workday can support the OfS.
- Provide advice and recommendations on enhancement and improvement opportunities to ensure Workday investment provides maximum benefit to the OfS.
- Provide support to build our Workday knowledge and capability.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/455SBHM6JT>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-002097](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 June 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kainos Worksmart Limited

4-6 Upper Crescent

Belfast

BT7 1NT

Country

United Kingdom

NUTS code

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

National registration number

NI622516

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £135,937.5

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=609111763>

GO Reference: GO-202178-PRO-18532066

VI.4) Procedures for review

VI.4.1) Review body

Office for Students

Nicholson House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Office for Students

Nicholson House, Lime Kiln Close

Bristol

BS34 8SR

Telephone

+44 1179317149

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Office for Students

Nicholson House, Lime Kiln Close

Bristol

BS34 8SR

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