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Tender

## **Continuum of Support Services Flexible Procurement Agreement for People with Learning Disabilities and Autism Spectrum Conditions: 007796 Supported Living**

Newcastle City Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-015896

Procurement identifier (OCID): ocds-h6vhtk-0344bd

Published 9 June 2022, 2:56pm

The closing date and time has been changed to:

**25 August 2022, 12:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Newcastle City Council

Civic Centre

Newcastle upon Tyne

NE1 8QH

#### **Contact**

Susan Djouama

**Email**

[susan.djouama@newcastle.gov.uk](mailto:susan.djouama@newcastle.gov.uk)

**Telephone**

+44 1912116243

**Country**

United Kingdom

**NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.newcastle.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Login?openForm&Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Login?openForm&Login>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Continuum of Support Services Flexible Procurement Agreement for People with Learning Disabilities and Autism Spectrum Conditions: 007796 Supported Living

Reference number

007796

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This Flexible Procurement Agreement is for care and support services for adults and those who are in transition from children to adult services, who are resident within the City of Newcastle and who have Learning Disabilities, Learning Disabilities and Autism or Autistic Spectrum Conditions, including those with challenging behavioural issues.

#### **II.1.5) Estimated total value**

Value excluding VAT: £200,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 Supported living outreach

Lot No

1

**II.2.2) Additional CPV code(s)**

- 850000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

**II.2.4) Description of the procurement**

Individual Service Funded support typically available between the hours 07.00-23.00, 7 days a week. The support is delivered to people in their own homes, or who live with family/friends, but require specialist CQC registered support.

**II.2.7) Duration of the contract or the framework agreement**

Start date

14 November 2022

End date

13 November 2027

**II.2) Description****II.2.1) Title**

Lot 2 Peripatetic Crisis Support

Lot No

2

**II.2.2) Additional CPV code(s)**

- 850000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

## **II.2.4) Description of the procurement**

Peripatetic Crisis Support will be provided by a single Provider or group of Providers who are working together under a memorandum of understanding. It will be available to people who we already support through the Continuum of Support for a minimum of 1 day and maximum of 7 consecutive days.

The aim of the service is to provide extra, time-limited support to assist in stabilising services when Service Users need additional support and/or when the regular commissioned Provider requests additional support. The engagement of Peripatetic Crisis Support will have to be agreed with the appropriate Team Manager.

## **II.2.7) Duration of the contract or the framework agreement**

Start date

14 November 2022

End date

13 November 2027

## **II.2) Description**

### **II.2.1) Title**

Lot 3: Concierge Plus

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

## **II.2.4) Description of the procurement**

Concierge Plus offers apartment style living for between 6 and 16 people with learning disabilities and/or autism, who are able to live independently, but need support during the

day.

The schemes provide a stable, supportive environment in which to help a person develop and maintain their independence. There is extended housing support on site 24 hours a day delivered by a CQC registered provider. Alongside this, each individual usually has a package of care and support from a provider of their choice who provides up to 25 hours of support per week.

### **II.2.7) Duration of the contract or the framework agreement**

Start date

14 November 2022

End date

13 November 2027

## **II.2) Description**

### **II.2.1) Title**

5.10 Lot 4 Shared Living (ISL)

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

This is the more traditional ISL model of support where up to 4 people share a house and each person holds a tenancy. Support is provided around the clock by a care team who are responsible for supporting everyone who lives there. These tenancies usually include an element of assistive technology, managed by the care team, to enable support to be provided in the most effective way. In a small number of cases, this type of support is provided to a person living on their own.

## **II.2.7) Duration of the contract or the framework agreement**

Start date

14 November 2022

End date

13 November 2027

## **II.2) Description**

### **II.2.1) Title**

Lot 5: Enhanced Concierge Plus

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

Enhanced Concierge Plus offers apartment living for 15 people aged 18 or over, with a mixture of one bedroom and two-bedroom apartments set around communal garden areas. The apartments offer spacious accommodation, including a communal lounge, along with office space for staff who are on site 24 hours per day.

The Provider will deliver both the concierge and support elements of the service, in accordance with the requirements set out in the Agreement. This includes:

- A core minimum of day-time support hours, which includes shared support and concierge
- A core minimum of waking night support, which includes shared support and emergency response

- Any 1:1 support required by the tenants through management of their Individual Service Fund.

## **II.2.7) Duration of the contract or the framework agreement**

Start date

14 November 2022

End date

13 November 2027

## **II.2) Description**

### **II.2.1) Title**

Lot 6: Community Clusters

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

### **II.2.4) Description of the procurement**

A Community Cluster is a small group of between 5 and 7 bungalows clustered together, where people have their own home. Support is provided by one provider who supports all the people living in the cluster.

For people who have complex needs, have to live on their own and require a lot of support during the day and overnight, this model offers:

- their own self-contained accommodation and the opportunity to live independently
- 24-hour on-site staff support



- Assistive technology aimed at providing support in the least restrictive way
- assistance to develop support systems within the community
- secure and convivial homes
- flexible care and support based on their individual need.

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

14 November 2022

End date

13 November 2027

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

14 July 2022

Local time

12:00pm

Changed to:

Date

25 August 2022

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English