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Tender

Continuum of Support Services Flexible Procurement Agreement for People with Learning Disabilities and Autism Spectrum Conditions: 007796 Supported Living

Newcastle City Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-015896

Procurement identifier (OCID): ocids-h6vhtk-0344bd

Published 9 June 2022, 2:56pm

The closing date and time has been changed to:

25 August 2022, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Newcastle City Council

Civic Centre

Newcastle upon Tyne

NE1 8QH

Contact

Susan Djouama

Email

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Telephone

+44 1912116243

Country

United Kingdom

NUTS code

UKC22 - Tyneside

Internet address(es)

Main address

<https://www.newcastle.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Login?openForm&Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Login?openForm&Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Continuum of Support Services Flexible Procurement Agreement for People with Learning Disabilities and Autism Spectrum Conditions: 007796 Supported Living

Reference number

007796

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This Flexible Procurement Agreement is for care and support services for adults and those who are in transition from children to adult services, who are resident within the City of Newcastle and who have Learning Disabilities, Learning Disabilities and Autism or Autistic Spectrum Conditions, including those with challenging behavioural issues.

II.1.5) Estimated total value

Value excluding VAT: £200,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 Supported living outreach

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Individual Service Funded support typically available between the hours 07.00-23.00, 7 days a week. The support is delivered to people in their own homes, or who live with family/friends, but require specialist CQC registered support.

II.2.7) Duration of the contract or the framework agreement

Start date

14 November 2022

End date

13 November 2027

II.2) Description

II.2.1) Title

Lot 2 Peripatetic Crisis Support

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Peripatetic Crisis Support will be provided by a single Provider or group of Providers who are working together under a memorandum of understanding. It will be available to people who we already support through the Continuum of Support for a minimum of 1 day and maximum of 7 consecutive days.

The aim of the service is to provide extra, time-limited support to assist in stabilising services when Service Users need additional support and/or when the regular commissioned Provider requests additional support. The engagement of Peripatetic Crisis Support will have to be agreed with the appropriate Team Manager.

II.2.7) Duration of the contract or the framework agreement

Start date

14 November 2022

End date

13 November 2027

II.2) Description

II.2.1) Title

Lot 3: Concierge Plus

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Concierge Plus offers apartment style living for between 6 and 16 people with learning disabilities and/or autism, who are able to live independently, but need support during the day.

The schemes provide a stable, supportive environment in which to help a person develop and maintain their independence. There is extended housing support on site 24 hours a day delivered by a CQC registered provider. Alongside this, each individual usually has a package of care and support from a provider of their choice who provides up to 25 hours of support per week.

II.2.7) Duration of the contract or the framework agreement

Start date

14 November 2022

End date

13 November 2027

II.2) Description

II.2.1) Title

5.10 Lot 4 Shared Living (ISL)

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

This is the more traditional ISL model of support where up to 4 people share a house and each person holds a tenancy. Support is provided around the clock by a care team who are responsible for supporting everyone who lives there. These tenancies usually include an element of assistive technology, managed by the care team, to enable support to be provided in the most effective way. In a small number of cases, this type of support is provided to a person living on their own.

II.2.7) Duration of the contract or the framework agreement

Start date

14 November 2022

End date

13 November 2027

II.2) Description

II.2.1) Title

Lot 5: Enhanced Concierge Plus

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

Enhanced Concierge Plus offers apartment living for 15 people aged 18 or over, with a mixture of one bedroom and two-bedroom apartments set around communal garden areas. The apartments offer spacious accommodation, including a communal lounge, along with office space for staff who are on site 24 hours per day.

The Provider will deliver both the concierge and support elements of the service, in accordance with the requirements set out in the Agreement. This includes:

- A core minimum of day-time support hours, which includes shared support and concierge
- A core minimum of waking night support, which includes shared support and emergency response
- Any 1:1 support required by the tenants through management of their Individual Service Fund.

II.2.7) Duration of the contract or the framework agreement

Start date

14 November 2022

End date

13 November 2027

II.2) Description

II.2.1) Title

Lot 6: Community Clusters

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

A Community Cluster is a small group of between 5 and 7 bungalows clustered together, where people have their own home. Support is provided by one provider who supports all the people living in the cluster.

For people who have complex needs, have to live on their own and require a lot of support during the day and overnight, this model offers:

- their own self-contained accommodation and the opportunity to live independently
- 24-hour on-site staff support
- Assistive technology aimed at providing support in the least restrictive way
- assistance to develop support systems within the community
- secure and convivial homes
- flexible care and support based on their individual need.

II.2.7) Duration of the contract or the framework agreement

Start date

14 November 2022

End date

13 November 2027

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

14 July 2022

Local time

12:00pm

Changed to:

Date

25 August 2022

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English