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Tender

Shared Lives Services

Glasgow City Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2025/S 000-015895

Procurement identifier (OCID): ocids-h6vhtk-04d6cd

Published 17 April 2025, 1:09pm

Section I: Contracting authority

I.1) Name and addresses

Glasgow City Council

40 John St, City Chambers

Glasgow

G2 1DU

Contact

Jennifer Ferguson

Email

jennifer.ferguson@glasgow.gov.uk

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

www.glasgow.gov.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00196

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html?VISITORID=a2da1684-c3d7-4196-ac73-e334489b0d83&_ncp=1744198910513.49077-1

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Shared Lives Services

Reference number

GCC006118SW

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a multi-lot, multi Supplier Framework. The Service is the provision of long-term Shared Lives Placements in and around Glasgow City for adults aged 18+ and Shared Lives Respite Placements for adults and young people age 16+, including young adults in transition from children's services to adult services, and who have:

- physical disabilities and/or sensory impairments
- learning disabilities and/or autistic spectrum conditions
- mental health needs
- any combination of the above

Providers require to be innovative in the delivery and promotion of the Service and have a strong plan to deliver a Shared Lives Service for Individuals requiring support. Providers are required to remain knowledgeable about the latest developments in Shared Lives Services nationally, through membership of Shared Lives Plus, the national charitable coordinating body for Shared Lives Services. Providers will have a vision that fits with the ethos underpinning Shared Lives, in line with Care Inspectorate requirements and Shared Lives Plus good practice guidance.

The development of positive links within the local community is of key importance and as such, Providers will be competent in linking into local resources and ensuring the Shared

Lives Service is well connected in the communities where individuals in Shared Lives Placements are based.

Providers will work in partnership with Glasgow City Health and Social Care Partnership (GCHSCP) social work, health and commissioning staff, other Shared Lives Providers on this Framework, as well as specialist health inpatient staff from NHS Greater Glasgow and Clyde (NHSGGC) when appropriate to successfully deliver the Service and expand the number of Long Term Shared Lives Placements and Shared Lives Respite Placements in and around Glasgow City.

II.1.5) Estimated total value

Value excluding VAT: £5,421,300

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 and Lot 2 are Tied and therefore Bidders may not bid for one Lot on it's own.

Each Lot will be ranked.

II.2) Description

II.2.1) Title

Long Term Shared Lives Placements

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation

- 85311200 - Welfare services for disabled people

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Placements will be made in and around the Glasgow City boundary

II.2.4) Description of the procurement

LOT 1

A long-term Shared Lives Placement that is intended to be permanent for Adults aged 18+. Each Placement is required to include 28 nights (periods of 24 hours) of respite per annum as standard. Will be delivered at either Standard or Enhanced service level as determined by the Council's banding assessment detailed in Appendix 1 of the Service Specification and,

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Purchased separately from this Lot where required - The provision of additional periods of respite for adults aged 18+ already in long-term Shared Lives Placements and who have been assessed, by the Council, as needing more than the 28 nights (periods of 24 hours) of respite which requires to be included as a core component of the Long-term Shared Lives Placement. Will be delivered at the already determined standard or enhanced banding for the long-term placement

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The Lots in this Tender are tied and therefore Bidders applying to Lot 1 must also bid for Lot 2.

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This Lot will be Ranked

II.2.7) Duration of the contract or the framework agreement

Duration in months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Shared Lives placements for individuals aged 18+ with any or a combination of the following assessed needs:

- physical disabilities and/or sensory impairments
- learning disabilities and or autistic spectrum conditions
- mental health needs
- young adults in transition from children's services to adult services with any of the needs identified above
- or any combination of the above

II.2) Description

II.2.1) Title

Shared Lives Respite Placements

Lot No

2

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85000000 - Health and social work services
- 85311200 - Welfare services for disabled people

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Placements will be made in or around the Glasgow City boundary

II.2.4) Description of the procurement

LOT 2

Shared Lives Respite Placements for eligible adults and young people Age 16+, including young adults in transition from children's services to adult services Age 16+ who are not currently living in a long-term Shared Lives Placement. To be provided in nights, and for a period of no less than 24 hours and,

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Shared Lives Respite Placements for adults 18+ who are currently in a long-term Shared Lives Placement, and where additional respite (over and above the 28 nights provided as standard) is identified as required by the Council and cannot be provided by the current Shared Lives Provider delivering the long-term Placement.

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Will be delivered at either Standard or Enhanced service level as determined by the Council's banding assessment detailed in Appendix 1 of the Service Specification .

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The Lots in this Tender are tied and therefore Bidders applying to Lot 2 must also bid for Lot 1.

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This Lot will be Ranked

II.2.7) Duration of the contract or the framework agreement

Duration in months

84

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2.14) Additional information

Shared Lives Respite for adults and young people aged 16+ with any or a combination of the following assessed needs:

- physical disabilities and/or sensory impairments
- learning disabilities and or autistic spectrum conditions
- mental health needs
- young adults in transition from children's services to adult services with any of the needs identified above
- or any combination of the above

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Criteria Pass/Fail-

-Meet Insurance Levels/Requirements - See Additional Info

-Evidence required Health & Safety criteria

-Financial Viability Checks

-Minimum Experience of 2 years' experience within the last 3 years of providing Shared Lives Services or Adult Placement services. This experience must be within the three years prior to the date this tender was published

-Care Inspectorate (or Equivalent) Grades - minimum Grade 3 required across all inspected themes for the most recent Adult Placement/Shared Lives service inspection - See additional Info

-Care Inspectorate (or Equivalent) Registration for an Adult Placement Service

-Confirm that relevant staff will undergo and pass a PVG check

-Disclose if there is an improvement notice in place in relation to any Adult Shared Lives/Adult Placement Service, served by the Care Inspectorate

-Have the policies listed in the Agreement

-Hold or commit to obtain membership to Shared Lives Plus within 30 days of contract commencement

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The extended duration of this Framework has been justified and agreed to support continuity of service delivery to supported individuals with protected characteristics, to support development of the model of care and to ensure sustainability of Providers delivering these services.

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:
<https://www.legislation.gov.uk/ssi/2015/446/regulation/5>

IV.1.11) Main features of the award procedure

-Generic Questions minimum score of 60 required in each question to be eligible for award. Bidders who don't achieve this will be disqualified.

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-Lot Specific Questions minimum score of 60 required in each lot to be eligible for award. As Lots are tied, Bidders who score less than 60 for Lot 1 or Lot 2 (or both) will be disqualified.

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-Commercial Scoring is proportion to best price (lowest price) method whereby all Bidders will be rated against each other on their Rates (excluding VAT).

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-002866](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 June 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Minimum Requirements Cont/

Insurance Requirements have been fully detailed in the Tender documents (Invitation to Tender) available in PCST.

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Health and Safety Requirements continued

-Hold a UKAS (or equivalent independent third party), accreditation in accordance with ISO 45001 certificate or have a SSIP accreditation

-Where the Bidder does not satisfy the above certification, they will require to complete the full Glasgow City Council Health and Safety Vetting Questionnaire and also provide appropriate evidence of relevant policies and procedures.

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Experience and Qualification Requirements continued

-Bidders are required to ensure the designated Manager for the service holds a registered manager qualification or equivalent.

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Care Inspectorate Grading continued

-Where Bidders do not yet operate a Shared Lives Service/Adult Placement Service in Glasgow but do operate a Shared Lives Service/Adult Placement service in another location, the Bidder is required to confirm that they have achieved a minimum of Grade 3 across all inspected themes for their organisations most recent Care Inspectorate (or equivalent) inspection for that service.

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-Where a Bidder can confirm they have the required experience and Registration, but has not yet had a completed first inspection to demonstrate the required Grade 3 across all themes, the Bidder may commit to evidence this on completion of the first inspection. Successfully awarded Providers may be temporarily suspended from the Framework until this evidence is provided.

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-Bidders are required to note that Lot 1 and Lot 2 are tied, and therefore Bidders cannot bid for a single lot on its own.

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Providers who are successfully awarded to this contract who have existing contractual agreements in place under the current contract Adult Shared Lives GCC004345SW will have these arrangements transfer to the new contract terms at the contract commencement date.

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Glasgow City Council will be using the National Public Contract Scotland eTendering System (<https://www.publictendersscotland.publiccontractsscotland.gov.uk>) to conduct the tendering activities for the duration of this initiative.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 28515. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:
<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:
<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Community Benefits will require to be delivered by Providers successfully awarded to the Shared Lives Service Framework. Full details of the thresholds applicable to this tender are available in PCS-t as part of the tender documents in the Supplier Attachment area.

(SC Ref:795922)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

PO Box 23, 1 Carlton Place

Glasgow

G5 9DA

Email

glasgow@scotcourts.gov.uk

Telephone

+44 4298888

Country

United Kingdom