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Contract

Maintenance of Nurse call System

NHS Greater Glasgow and Clyde

F03: Contract award notice

Notice identifier: 2022/S 000-015886

Procurement identifier (OCID): ocds-h6vhtk-02f81c

Published 9 June 2022, 2:00pm

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

Email

Robert.Mclellan2@ggc.scot.nhs.uk

Telephone

+44 1412114646

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<https://www.nhsggc.org.uk/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA1072
[2](#)

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Maintenance of Nurse call System

Reference number

GGC0711

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

Procurement of on an ongoing maintenance contract for the hard wired Nurse call

system's across NHS GG&C

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £250,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Gartnavel General Hospital

Inverclyde Royal Hospital

Royal Alexandria Hospital

Queen Elizabeth University Hospital

Glasgow Royal Infirmary

II.2.4) Description of the procurement

The Nurse Call system is critical to patient care and safety. Patients can request Nurse assistance by using either a hand held control unit or by pressing a call button located on a wall panel near the bed. Ward washroom areas are installed with a pull cord alarm call system.

When system is activated by the user it triggers an alert at the system base unit located in the ward's Nurse station for action. Audible alarms and lighting may also be activated depending on alarms location, for example a shower room.

The Nurse Call system's at GGH, IRH, GRI, RAH and QEUH were installed by Static Systems. Basic elements of the software system embedded within the Codemlon Nurse Call system may be accessed by third party maintenance engineers on a limited access level only. This would allow for basic fault finding, change to system tones and system

history log.

There are engineering levels embedded in the systems which are only accessible to Static Systems engineers. In the event of a major system breakdown third party service providers would need assistance from Static System service engineers and technical department to complete the relevant works.

As this system is critical to patient care and safety it is imperative the appointed maintenance contractor has an in-depth working knowledge of the system and there is no contractor delay to any system maintenance / fault finding that is required.

Some Nurse Call Systems in place are to be considered legacy equipment (installation over 15 years +) and as such we require Static System expertise, in depth system knowledge and full system software access rights to be appointed as the sole supplier of maintenance of this system

Due to the nature of the system mentioned an ongoing maintenance contract is required to protect the longevity of the system. The contract will run for three years with the option to extend by 12 months + 12 months

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The Nurse Call system's at GGH, IRH, GRI, RAH and QEUH were installed by Static Systems. Basic elements of the software system embedded within the Codemlon Nurse Call system may be accessed by third party maintenance engineers on a limited access level only. This would allow for basic fault finding, change to system tones and system history log.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-028845](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 November 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Static Systems Group Ltd

Heath Mill Road

Wombourne

WV5 8AN

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1

Section VI. Complementary information

VI.3) Additional information

(SC Ref:696409)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

Gasgow

Country

United Kingdom