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Contract

## **Maintenance of Nurse call System**

NHS Greater Glasgow and Clyde

F03: Contract award notice

Notice identifier: 2022/S 000-015886

Procurement identifier (OCID): ocds-h6vhtk-02f81c

Published 9 June 2022, 2:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

#### **Email**

[Robert.Mclellan2@ggc.scot.nhs.uk](mailto:Robert.Mclellan2@ggc.scot.nhs.uk)

#### **Telephone**

+44 1412114646

#### **Country**

United Kingdom

#### **NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<https://www.nhsggc.org.uk/about-us/procurement/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10722](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Maintenance of Nurse call System

Reference number

GGC0711

**II.1.2) Main CPV code**

- 79711000 - Alarm-monitoring services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Procurement of on an ongoing maintenance contract for the hard wired Nurse call

system's across NHS GG&C

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £250,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Gartnavel General Hospital

Inverclyde Royal Hospital

Royal Alexandria Hospital

Queen Elizabeth University Hospital

Glasgow Royal Infirmary

#### **II.2.4) Description of the procurement**

The Nurse Call system is critical to patient care and safety. Patients can request Nurse assistance by using either a hand held control unit or by pressing a call button located on a wall panel near the bed. Ward washroom areas are installed with a pull cord alarm call system.

When system is activated by the user it triggers an alert at the system base unit located in the ward's Nurse station for action. Audible alarms and lighting may also be activated depending on alarms location, for example a shower room.

The Nurse Call system's at GGH, IRH, GRI, RAH and QEUEH were installed by Static Systems. Basic elements of the software system embedded within the Codemlon Nurse Call system may be accessed by third party maintenance engineers on a limited access level only. This would allow for basic fault finding, change to system tones and system

history log.

There are engineering levels embedded in the systems which are only accessible to Static Systems engineers. In the event of a major system breakdown third party service providers would need assistance from Static System service engineers and technical department to complete the relevant works.

As this system is critical to patient care and safety it is imperative the appointed maintenance contractor has an in-depth working knowledge of the system and there is no contractor delay to any system maintenance / fault finding that is required.

Some Nurse Call Systems in place are to be considered legacy equipment (installation over 15 years +) and as such we require Static System expertise, in depth system knowledge and full system software access rights to be appointed as the sole supplier of maintenance of this system

Due to the nature of the system mentioned an ongoing maintenance contract is required to protect the longevity of the system. The contract will run for three years with the option to extend by 12 months + 12 months

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The Nurse Call system's at GGH, IRH, GRI, RAH and QEUH were installed by Static Systems. Basic elements of the software system embedded within the Codemlon Nurse Call system may be accessed by third party maintenance engineers on a limited access level only. This would allow for basic fault finding, change to system tones and system history log.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-028845](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

17 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Static Systems Group Ltd

Heath Mill Road

Wombourne

WV5 8AN

Country

United Kingdom

NUTS code

- UKG39 - Wolverhampton

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:696409)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

Country

United Kingdom