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Tender

Secure Mental Health Transport Services

NHS Hampshire and Isle of Wight Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-015879

Procurement identifier (OCID): ocds-h6vhtk-0468f4

Published 20 May 2024, 3:26pm

Section I: Contracting authority

I.1) Name and addresses

NHS Hampshire and Isle of Wight Integrated Care Board

Eastleigh

SO50 5PB

Contact

Emily Harwood

Email

Emily.Harwood@soeprocurement.nhs.uk

Country

United Kingdom

Region code

UKJ3 - Hampshire and Isle of Wight

NHS Organisation Data Service

QRL

Internet address(es)

Main address

<https://www.hantsiowhealthandcare.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/soepscommissioning.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/soepscommissioning.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Secure Mental Health Transport Services

Reference number

F16241

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Hampshire and Isle of Wight Integrated Care Board are seeking a provider who will provide safe and effective secure transport for individuals with mental health needs (under various sections of the Mental Health Act 1983), and a support and observation (sitting) staff service for patients during detention or stay in a Place of Safety or acute hospital emergency department (ED) under this legal framework - namely Section 136 of the Mental Health Act. This service will not include transport of individuals with mental health needs where secure transport is not required as this is provided by existing patient transport service provisions.

To ensure effective and timely responses the service shall provide a single point of contact number for police officers and mental health professionals to call to arrange transport to the nearest appropriate Place of Safety (PoS) or other location as requested.

The service will operate in an area of Hampshire and Isle of Wight Integrated Care Board (ICB) which covers the places of North and Mid Hampshire, South West Hampshire, South East Hampshire, Southampton, Portsmouth and Isle of Wight. The population for the ICB is 1.9 million. The service will operate in and out of Hampshire.

The ICB are seeking to award a contract for 3 years from 1st February 2025 to 21st January 2028, with the option to extend for a further 2 years to 31st January 2030.

II.1.5) Estimated total value

Value excluding VAT: £10,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ3 - Hampshire and Isle of Wight

II.2.4) Description of the procurement

The procurement is being conducted as a Competitive Process under the Provider Selection Regime (PSR). This will be a single stage open process.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £10,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract will be awarded for a period of 3 years, with the option to extend for 2 years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract will be awarded for a period of 3 years, with the option to extend for 2 years.

All relevant tender documentation can be located via the In-tend tendering portal, at the website address provided.

Instructions on how to access the tender via our E-tendering portal:

1) Browse the SoEPS Commissioning Support portal: <https://in-tendhost.co.uk/soepscommissioning>

2) Click the "Register" link on the left-hand side of the page.

3) Enter your correct business and user details.

4) Note the email address and password chosen and Click "Register My Company" when complete.

5) Login to the portal with the username/password.

6) You will be prompted to change your password on first login.

7) Hover your mouse over the "Tenders" button on the main toolbar and choose the relevant option:

- "My Tenders" shows a list of the opportunities in which you have already expressed an interest or to which you have been invited;

- "Awarded" shows a list of tenders awarded on the system (where these are were open to all);

- "Current" shows a list of all the advertised opportunities on the system (i.e., open to all) in which you are able to express an interest;

- "Forthcoming" shows a list of pipeline projects (including those in which providers can still express an interest - i.e., deadlines not yet reached).

8) Click on the "View Details" button for relevant opportunity to access the content, clicking "Express an Interest" where required to do so.

9) Click the relevant procurement as required then click the "Opt-In" at the bottom of the page to start building your submission to the procurement stage. This will move the project over to your "My Tenders" page. (This is a secure area reserved for your projects only).

10) Note the deadline for completion and follow the on screen instructions to complete the RFI, accessing any attached documents as required.

11) Any questions on specific opportunities should be directed through the portal messaging facility.

II.2.14) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

As above, bids must be submitted via the SoEPS Commissioning Support portal: <https://intendhost.co.uk/soepscommissioning>

Full details of the documents to be completed by the bidders can be found in the ITT pack, which can be downloaded from the Portal.

The procurement is being conducted as a single stage open tender process. However, bids that fail to pass the evaluation for Document 5 - Minimum Criteria Questionnaire or that exceed the financial envelope will not be evaluated further.

The key criteria are weighted as follows:-

Quality & Innovation - 52%

Value - 20%

Social Value - 10%

Integration & Collaboration - 10%

Improving access, reducing health inequalities and facilitating choice - 8%

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see the procurement documents for further details.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

26 June 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

26 June 2024

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

NHS England

London

Email

england.procurementpanelinfo@nhs.net

Country

United Kingdom