

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/015863-2022>

Tender

## **NEPO605 - Independent Visitors Services (P-007793 / C-012202)**

Newcastle City Council  
Darlington Borough Council  
Durham County Council  
Gateshead Metropolitan Brough Council  
Hartlepool Borough Council  
Middlesbrough Council  
North Tyneside Council  
Northumberland County Council  
Redcar & Cleveland Borough Council  
South Tyneside Council  
Stockton Borough Council  
Sunderland City Council

F02: Contract notice

Notice identifier: 2022/S 000-015863

Procurement identifier (OCID): ocds-h6vhtk-03449c

Published 9 June 2022, 12:02pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Newcastle City Council

Barras Bridge

NEWCASTLE-UPON-TYNE

NE1 8QH

## Contact

Becky Polito

## Email

[becky.polito@newcastle.gov.uk](mailto:becky.polito@newcastle.gov.uk)

## Telephone

+44 1912115877

## Country

United Kingdom

## NUTS code

UKC22 - Tyneside

## Internet address(es)

Main address

<https://www.newcastle.gov.uk/>

## I.1) Name and addresses

Darlington Borough Council

Darlington

## Email

[helen.watson@darlington.gov.uk](mailto:helen.watson@darlington.gov.uk)

## Country

United Kingdom

## NUTS code

UKC13 - Darlington

**Internet address(es)**

Main address

<https://www.darlington.gov.uk/>

**I.1) Name and addresses**

Durham County Council

Durham

**Email**

[dawn.wilson@durham.gov.uk](mailto:dawn.wilson@durham.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC14 - Durham CC

**Internet address(es)**

Main address

<https://www.durham.gov.uk/>

**I.1) Name and addresses**

Gateshead Metropolitan Brough Council

Gateshead

**Email**

[debbielaidler@gateshead.gov.uk](mailto:debbielaidler@gateshead.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.gateshead.gov.uk/>

**I.1) Name and addresses**

Hartlepool Borough Council

Hartlepool

**Email**

[katie.mitchelson@hartlepool.gov.uk](mailto:katie.mitchelson@hartlepool.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC11 - Hartlepool and Stockton-on-Tees

**Internet address(es)**

Main address

<https://www.hartlepool.gov.uk/>

**I.1) Name and addresses**

Middlesbrough Council

Middlesbrough

**Email**

[nichola\\_scott@middlesbrough.gov.uk](mailto:nichola_scott@middlesbrough.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC1 - Tees Valley and Durham

**Internet address(es)**

Main address

<https://www.middlesbrough.gov.uk/>

**I.1) Name and addresses**

North Tyneside Council

North Tyneside

**Email**

[rebecca.bacon@northtyneside.gov.uk](mailto:rebecca.bacon@northtyneside.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.northtyneside.gov.uk/>

**I.1) Name and addresses**

Northumberland County Council

Morpeth

**Email**

[vicky.lockyer@northumberland.gov.uk](mailto:vicky.lockyer@northumberland.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC21 - Northumberland

**Internet address(es)**

Main address

<https://www.northumberland.gov.uk/Home>

**I.1) Name and addresses**

Redcar & Cleveland Borough Council

Redcar

**Email**

[emma.russell@redcar-cleveland.gov.uk](mailto:emma.russell@redcar-cleveland.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC1 - Tees Valley and Durham

**Internet address(es)**

Main address

<https://www.redcar-cleveland.gov.uk/>

**I.1) Name and addresses**

South Tyneside Council

South Shields

**Email**

[hannah.clark@southtyneside.gov.uk](mailto:hannah.clark@southtyneside.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.southtyneside.gov.uk/>

**I.1) Name and addresses**

Stockton Borough Council

Stockton-on-Tees

**Email**

[sarahjane.allen@stockton.gov.uk](mailto:sarahjane.allen@stockton.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC11 - Hartlepool and Stockton-on-Tees

**Internet address(es)**

Main address

<https://www.stockton.gov.uk/>

## **I.1) Name and addresses**

Sunderland City Council

Sunderland

### **Email**

[emma.stewart@togetherforchildren.org.uk](mailto:emma.stewart@togetherforchildren.org.uk)

### **Country**

United Kingdom

### **NUTS code**

UKC23 - Sunderland

### **Internet address(es)**

Main address

<https://www.sunderland.gov.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.nepo.org](http://www.nepo.org)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.nepo.org](http://www.nepo.org)



## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NEPO605 - Independent Visitors Services (P-007793 / C-012202)

Reference number

NEPO605 - Independent Visitors Services (P-007793 / C-012202)

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Newcastle City Council ("the Lead Authority") is acting as the lead authority on behalf of the North East Procurement Organisation (NEPO) and its Member Authorities, in respect of the procurement of this Framework Agreement (Contract) for Independent Visitor Services.

The North East regional governance arrangements have determined that this is a non-mandatory collaborative exercise, and as a result, Local Authorities can 'opt-in' to the solution, with some Local Authorities choosing to continue to purchase some of these services through other local arrangements.

The Participating Local Authorities 'opting in' to the initial phase of this solution will be:

1. Durham
2. Gateshead
3. Newcastle (Lead Authority)
4. North Tyneside
5. Northumberland
6. South Tyneside
7. Together for Children

Local Authorities who have 'opted out' at this initial period of the solution may 'opt-in' to use the solution during its term.

The agreement will be available for use by all NEPO Members. A list of member organisations is available in the About section of the NEPO website at: [www.nepo.org](http://www.nepo.org).

This agreement will also be made available to all current and future NEPO Associate Members. Current Associate Members are listed in the Associate Member section of the NEPO website at: [www.nepo.org/associate-membership/list](http://www.nepo.org/associate-membership/list).

NEPO intends to make the resulting agreement available for use by all Contracting Authorities throughout all administrative regions of the UK (as defined by the Public Contracts Regulations 2015) including but not limited to Government Departments and their Agencies, Non-Departmental Public Bodies, Central Government, NHS Bodies, Local Authorities, Emergency Services, Coastguard Emergency Services, Educational Establishments, Registered Social Landlords and Registered Charities who have a need to purchase the above services.

Organisations wishing to access the NEPO agreement will be required to register as a NEPO Associate Member in the first instance.

Further information can be found at: [www.nepo.org](http://www.nepo.org)

### **II.1.5) Estimated total value**

Value excluding VAT: £900,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

Newcastle City Council ("the Lead Authority") is acting as the lead authority on behalf of the North East Procurement Organisation (NEPO) and its Member Authorities, in respect of the procurement of this Framework Agreement (Contract) for Independent Visitor Services.

The North East regional governance arrangements have determined that this is a non-mandatory collaborative exercise, and as a result, Local Authorities can 'opt-in' to the solution, with some Local Authorities choosing to continue to purchase some of these services through other local arrangements.

The Participating Local Authorities 'opting in' to the initial phase of this solution will be:

1. Durham
2. Gateshead
3. Newcastle (Lead Authority)
4. North Tyneside
5. Northumberland
6. South Tyneside
7. Together for Children

Local Authorities who have 'opted out' at this initial period of the solution may 'opt-in' to use the solution during its term.

The agreement will be available for use by all NEPO Members. A list of member organisations is available in the About section of the NEPO website at: [www.nepo.org](http://www.nepo.org).

This agreement will also be made available to all current and future NEPO Associate Members. Current Associate Members are listed in the Associate Member section of the NEPO website at: [www.nepo.org/associate-membership/list](http://www.nepo.org/associate-membership/list).

NEPO intends to make the resulting agreement available for use by all Contracting Authorities throughout all administrative regions of the UK (as defined by the Public Contracts Regulations 2015) including but not limited to Government Departments and their Agencies, Non-Departmental Public Bodies, Central Government, NHS Bodies, Local Authorities, Emergency Services, Coastguard Emergency Services, Educational Establishments, Registered Social Landlords and Registered Charities who have a need to purchase the above services.

Please see the following websites for further details:

<http://www.direct.gov.uk/en/DI1/Directories/Localcouncils/index.htm>

<https://www.gov.uk/government/organisations/department-for-education>

<https://www.gov.uk/check-a-university-is-officially-recognised/recognised-bodies>

<http://www.schoolswebdirectory.co.uk/localauthorities.php>

<http://www.ukschoolsdirectory.net>

<https://www.gov.uk/find-school-in-england>

<https://education.gov.scot/ParentZone>

<http://hwb.wales.gov.uk/>

<https://www.education-ni.gov.uk/>

<https://www.gov.uk/government/publications/open-academies-and-academy-projects-in-development>

<http://unistats.direct.gov.uk/institutions/>

<http://www.hefce.ac.uk/workprovide/unicoll/heis/>

<http://www.hefce.ac.uk/workprovide/unicoll/fecs/>

<http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx>

<http://www.wales.nhs.uk/nhswalesaboutus/structure>

<http://www.scottishambulance.com/TheService/organised.aspx>

<http://www.hscni.net/index.php?link=trusts>

<http://www.scottishambulance.com/TheService/organised.aspx>

<http://www.direct.gov.uk/en/DI1/Directories/A-ZOfCentralGovernment/index.htm>

<https://www.gov.uk/government/organisations>

<http://www.northernireland.gov.uk/gov.htm>

<http://www.nidirect.gov.uk/local-councils-in-northern-ireland>

<http://www.scotland.gov.uk/Publications/2012/02/2421/1>

<https://www.communities-ni.gov.uk/contact>

<https://www.finance-ni.gov.uk/articles/list-public-bodies-which-ni-public-procurement-policy-applies>

<https://www.ons.gov.uk/>

<https://www.police.uk/forces/>

<http://www.police-information.co.uk/index.html>

<http://www.psnipolice.uk/index.htm>

<http://www.scotland.police.uk/>

<https://www.gov.uk/government/organisations/maritime-and-coastguard-agency>

<http://www.fireservice.co.uk/information/ukfrs>

<http://www.gov.scot/Topics/archive/law-order/Police/PoliceServiceofScotland>

<http://www.fire.org.uk/fire-brigades.html>

<http://www.nifrs.org/areas-districts/>

<http://www.firescotland.gov.uk/your-area.aspx>

<https://www.gov.uk/government/publications/current-registered-providers-of-social-housing>

<http://directory.scottishhousingregulator.gov.uk/pages/default.aspx>

<https://gov.wales/topics/housing-and-regeneration/publications/registered-social-landlords-in-wales/?lang=en>

<https://www.nidirect.gov.uk/contacts/housing-associations>

[http://www.charity-commission.gov.uk/About\\_us/Regulation/Registering\\_charities\\_index.aspx](http://www.charity-commission.gov.uk/About_us/Regulation/Registering_charities_index.aspx)

<http://www.oscr.org.uk/>

<https://idea.org.uk/>

<http://apps.charitycommission.gov.uk/Showcharity/RegisterOfCharitis/register>

homepage.aspx

[http://www.sell3wales.gov.uk?Search/search\\_Auth.aspx](http://www.sell3wales.gov.uk?Search/search_Auth.aspx)

<http://www.communities.gov.uk/newsroom/factsandfigures/housingplanning1/>

facts/socialhousing/?id=1822644

A complete list of permissible users is shown on the NEPO website below:

<https://www.nepo.org/associate-membership/permissible-users>

Organisations wishing to access the NEPO agreement will be required to register as a NEPO Associate Member in the first instance.

Further information can be found at: [www.nepo.org](http://www.nepo.org)

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing**

**system**

Duration in months

30

This contract is subject to renewal

Yes

Description of renewals

2 x 12-month options to extend

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

2 x 12-month options to extend

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 July 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

15 July 2022

Local time

9:00am



---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Newcastle City Council

Newcastle

Country

United Kingdom