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Tender

Universal Advice Service

Barnsley Metropolitan Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-015821

Procurement identifier (OCID): ocds-h6vhtk-04f94d ([view related notices](#))

Published 17 April 2025, 11:13am

Scope

Reference

P509

Description

The Council is looking to procure a contract for the provision of an ASQ accredited advice service provider to deliver universal advice and information to the citizens of Barnsley and a dedicated British Sign Language provision for the deaf community. The aims of the service will be to: (a) deliver advice and information to citizens of Barnsley who seek assistance with a wide range of issues which promotes individuals independence and well-being, including promoting opportunities for individuals to return into employment and/or training, where appropriate. (b) provide a British Sign Language service to replicate this offer to the local deaf community. The objective of the service is to deliver free, confidential, impartial and independent advice to enable local residents to deal with a wide range of issues, including debt and money advice, welfare benefits, housing, utilities, relationships, employment and consumer issues.

Total value (estimated)

- £350,000 excluding VAT
- £350,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 1 September 2030
- 5 years, 1 day

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 85100000 - Health services
- 85140000 - Miscellaneous health services
- 85312300 - Guidance and counselling services
- 85312310 - Guidance services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

8 May 2025, 12:00pm

Tender submission deadline

21 May 2025, 12:00pm

Submission address and any special instructions

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=93128&B=

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

13 June 2025

Award criteria

Name	Description	Type
Quality	Quality 90%	Quality
Price	Price 10%	Price

Weighting description

90% Quality 10% Price

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Barnsley Metropolitan Borough Council

- Public Procurement Organisation Number: PYHH-2597-YVZG

Town Hall

Barnsley, South Yorkshire

S70 2TA

United Kingdom

Contact name: Katie Tomlinson

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Website: <https://www.barnsley.gov.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Organisation type: Public authority - sub-central government