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Planning

Tourist Tax Collection Solution

Greater London Authority (GLA)

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015804

Procurement identifier (OCID): ocids-h6vhtk-065990

Published 20 February 2026, 3:53pm

Scope

Reference

ICT15432

Description

Transport for London (TfL), on behalf of the Greater London Authority (GLA), are conducting a Preliminary Market Engagement process to engage with innovative, forward thinking suppliers who can help shape the digital backbone of a potential London wide Overnight Visitor Levy ("Tourist Tax").

We are seeking partners with the vision and capability to deliver modern, efficient, tech enabled solutions covering collection, administration, enforcement, and reporting. This is a unique opportunity to help design a system that supports London's global visitor economy while ensuring fairness, transparency, and operational excellence.

We would appreciate suppliers feedback in the form of responses to our Market Sounding Questionnaire (MSQ).

The MSQ primary focus is to understand market capabilities and interest, identify proven international models, assess technical approaches, and inform a future competitive procurement process. Suppliers with experience in municipal taxation systems, lodging tax automation, visitor management platforms, payment infrastructure, or similar service domains are invited to respond.

Contract dates (estimated)

- 1 January 2027 to 1 January 2030
- Possible extension to 1 January 2031
- 4 years, 1 day

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 66000000 - Financial and insurance services
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

23 March 2026

Engagement process description

The current stage of engagement is in the form of written responses to this notice through an Market Sounding Questionnaire (MSQ) document. Please reach out to ShantiniDoraisingam@tfl.gov.uk to obtain a copy of the MSQ document.

The questionnaire contains a set of questions which will help TfL inform our future strategy. The engagement process may advance into one-to-one in person or virtual meetings with suppliers to gain further information, from both a buyer and supplier perspective.

Both clarification questions and responses should be submitted via email to ShantiniDoraisingam@tfl.gov.uk and Gareth.Young@london.gov.uk; a full timeline for this stage of the Preliminary Market Engagement process can be found within the MSQ.

Contracting authority

Greater London Authority (GLA)

- Public Procurement Organisation Number: PHGV-7784-TDZZ

City Hall, Kamal Chunchie Way

London

E16 1ZE

United Kingdom

Email: Gareth.Young@london.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

Transport for London

Summary of their role in this procurement: To facilitate and manage the procurement process.

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: ShantiniDoraisingam@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Contact organisation

Contact Greater London Authority (GLA) for any enquiries.