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Planning

## **SuccessFactors Recruitment & Onboarding Implementation RFI**

The British Broadcasting Corporation (BBC)

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-015788

Procurement identifier (OCID): ocids-h6vhtk-02c51e

Published 7 July 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The British Broadcasting Corporation (BBC)

Broadcasting House, Portland Place

London

W1A 1AA

#### **Email**

[Mary.Cooogan@bbc.co.uk](mailto:Mary.Cooogan@bbc.co.uk)

#### **Telephone**

+44 1234567890

#### **Fax**

+44 1234567890

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.bbc.co.uk/supplying/>

Buyer's address

<https://bbc.bravosolution.co.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Broadcasting

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SuccessFactors Recruitment & Onboarding Implementation RFI

#### **II.1.2) Main CPV code**

- 72212450 - Time accounting or human resources software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The BBC would welcome responses to this RFI in order to understand how you as an SI Partner for this implementation would help the BBC achieve a successful outcome and meet the project objectives. Responding to this briefing document will allow the BBC to:

- Build an understanding of how you would implement these products
- Understand how you approach the following:
  - o Planning & Governance
  - o Project management
  - o Analysis & Design
  - o Build
  - o Test
  - o Service Design & Knowledge Transfer to all support teams (internal and external) involved in the process
  - o Change management, training and comms Support
  - o Post Go Live Support

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72212000 - Programming services of application software

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

The BBC is looking to transform its processes, operating model and technology in relation to recruitment and onboarding, recognising the importance that it has not only in the overall HR Value Chain but also to ensure that candidates, new hires and hiring managers have the best possible experience both as one of their first touch points with the BBC and subsequently as they develop their careers. This experience can be crucial when it comes to retention rates and development opportunities. Front and centre of this must be a commitment to diversity and inclusion, ensuring that the BBC recruits a wide range of talent with a diversity of thought that will enable the BBC to create content that fully reflects the UK and the world today. Their key objectives for the delivery is to implement SuccessFactors Recruiting and Onboarding core cloud technology over a 12-month period including a series of key integrations to help embed best practise for R&O processes in line with cloud technology and enable process simplification and standardisation, a high degree of self-service as well as a great user experience and analytics. Additional Talent Sourcing requirements are to potentially be delivered by a separate, initially standalone Candidate Relationship Management (CRM) solution with integration to follow once SF R&O is implemented.

### **II.2.14) Additional information**

Please note that the BBC is not obliged to award a contract as a result of this exercise nor is it obliged to run any further competitions. All submissions are at the Bidder's own expense.

## **II.3) Estimated date of publication of contract notice**

7 July 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## Section VI. Complementary information

### VI.3) Additional information

In the case of technology requirements, the BBC may involve its technology partner (Atos IT Solutions and Services Limited) to assist in the scoping and drafting of invitations to tender and/or the evaluation of tenders. However, the final decision as to which is the most economically advantageous (by reference to the award criteria) will be made by the BBC. The awarding authority reserves the right not to award a contract and to annul the procurement process at any stage. Tenders and all supporting documents must be priced in sterling and all payments will be made in sterling. The contract shall be subject to English law. The awarding authority does not bind itself to accept the lowest, or any tender and reserves the right to accept part of a tender unless the tenderer expressly stipulates otherwise in the tender document.

Please register your interest in this RFI by taking the following steps: 1 - Register your company on the Jaggaer eTendering portal (this is only required once): 1.1 Go to <https://bbc.bravosolution.co.uk> 1.2 - Click the link on the login page to register. 1.3 Accept the terms and conditions and click 'Continue'. 1.4 - Enter your correct business and user details. 1.5 - Note the username you chose and click 'Save' when complete. 1.6 - You will shortly receive an email with your temporary password. 2 - Express an interest in the tender: 2.1 - Login to the portal with the username/password. 2.2 - Click the 'ITTs Open to all Suppliers' link. 2.3 - Click on the relevant ITT to access the content. 2.4 - Click the 'Express Interest' button at the top of the page. This will move the ITT into your 'My My ITTs page. (This is a secure area reserved for your projects only. 2.5 - You can now access any attachments by clicking 'Buyer Attachments' in the 'ITT Details' box. 3. Responding to the tender: 3.1 - Click 'My Response' under 'ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining). 3.2 - You can now use the 'Messages' function to communicate with the buyer and seek any clarification. 3.3 - Note the deadline for completion, and then follow the onscreen instructions to complete the ITT. There may be a mixture of online and offline actions for you to perform (there is detailed online help available). 3.4 You must then submit your reply using the 'Submit Response' button at the top of the page. If you require any further assistance, please consult the online help, or contact the Jaggaer help desk.