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Tender

Occupational Therapy - Maintenance, Inspection and Repair Service for Lifting Equipment

Southend-on-Sea City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015782

Procurement identifier (OCID): ocds-h6vhtk-0589e6 ([view related notices](#))

Published 20 February 2026, 3:29pm

Scope

Reference

DN782831

Description

Southend-on-Sea City Council is seeking a single supplier for the Provision of a Maintenance, Inspection and Repair Service for Lifting Equipment. The equipment that requires this service is generally located in private dwellings for the use of Southend-on-Sea residents and their carers, or may be located in the community equipment service warehouse. The equipment is procured separately. The Supplier must be suitably qualified to provide this service as per English and Welsh Law.

This service is required to ensure safe, compliant, and efficient operation of lifting and handling equipment used in a home environment, and so that the Council is in compliance with its obligations with regard to: The Lifting Operations and Lifting Equipment Regulations 1998, Provision and Use of Work Equipment Regulations 1998, the Health & Social Care Act 2008 (Regulated Activities), safeguarding and infection control policies in accordance with the previously mentioned acts, and local authority governance standards.

The equipment includes:

Slings

Chair lifts (multiple varieties)

Bath lifts

Hoists (Mobile and Ceiling Track)

Total value (estimated)

- £450,000 excluding VAT
- £450,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 30 April 2026 to 29 April 2030
- 4 years

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services

Contract locations

- UKH31 - Southend-on-Sea

Participation

Legal and financial capacity conditions of participation

Insurance Requirements (Commit to obtain acceptable)

£5,000,000 public liability

£5,000,000 employers' liability

£5,000,0000 professional indemnity

£5,000,0000 product liability

Technical ability conditions of participation

This service is required to ensure safe, compliant, and efficient operation of lifting and handling equipment used in a home environment, and so that the Council is in compliance with its obligations with regard to: The Lifting Operations and Lifting Equipment Regulations 1998, Provision and Use of Work Equipment Regulations 1998, the Health & Social Care Act 2008 (Regulated Activities), safeguarding and infection control policies in accordance with the previously mentioned acts, and local authority governance standards.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

13 March 2026, 3:00pm

Tender submission deadline

23 March 2026, 3:00pm

Submission address and any special instructions

<https://procurement.southend.gov.uk/>

Please complete your tender submission in full and ensure it is received by the stated Tender Submission deadline to Southend City Council's procurement portal <https://procontract.due-north.com/> - Procurement Ref: DN782831 Occupational Therapy - Maintenance, Inspection and Repair Service for Lifting Equipment

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

6 April 2026

Award criteria

Name	Description	Type	Weighting
Commercial Response	70% of Total Score - Four Questions Section 1: Annual Service and inspection (62% of Price Score) Section 2: Six-monthly Inspection (LOLER) (20% of Price Score) Section 3: Standard Repair (contract items) (9% of Price Score) Section 4: Emergency Repair (9% of Price Score)	Price	70%
Technical Response	30% of Total Score - Three Questions Safety During Home Visits (40% of Quality Score) Supporting Vulnerable Customers (30% of Quality Score) Complaints Management and Timeliness (30% of Quality Score)	Quality	30%

Other information

Description of risks to contract performance

The Contract will include Key Performance Indicators - If performance is not satisfactory against the specification and KPIs, Performance improvement plans and break clauses could be utilised.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://procurement.southend.gov.uk/>

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Contracting authority

Southend-on-Sea City Council

- Public Procurement Organisation Number: PJDT-6566-GZNX

Civic Centre, Victoria Avenue, Southend On Sea, Essex

Southend-on-Sea

SS2 6FA

United Kingdom

Email: procurementops@southend.gov.uk

Region: UKH31 - Southend-on-Sea

Organisation type: Public authority - sub-central government