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Tender

Preferred Supplier List for Organisational Capability Building Programmes

Financial Ombudsman Service

F02: Contract notice

Notice identifier: 2021/S 000-015779

Procurement identifier (OCID): ocds-h6vhtk-02c515

Published 7 July 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

Financial Ombudsman Service

Exchange Tower, Harbour Exchange Square,

London

E14 9SR

Email

procurement.enquiries@financial-ombudsman.org.uk

Telephone

+44 2079640330

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<https://www.financial-ombudsman.org.uk/>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://procurement.financial-ombudsman.org.uk/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procurement.financial-ombudsman.org.uk/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Preferred Supplier List for Organisational Capability Building Programmes

Reference number

TEN_644

II.1.2) Main CPV code

- 80511000 - Staff training services

II.1.3) Type of contract

Services

II.1.4) Short description

400000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79634000 - Career guidance services
- 80420000 - E-learning services

II.2.3) Place of performance

NUTS codes

- UKG33 - Coventry
- UKI - London

Main site or place of performance

Exchange Tower, E14 9SR

II.2.4) Description of the procurement

The Financial Ombudsman Service is looking to establish a PSL of up to 10 independent, external training providers who can support with the provision of manager, senior manager and executive development either in class, group format or on a one-to-one basis as part of

organisational capability building programmes.

The PSL will be used to support individual or group development activities related to organisational capability building supporting both face to face training, peer coaching, action learning sets, guidance documents, and eLearning.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £400,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Optional extension of 12 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 10

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 July 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Financial Ombudsman Service

London

Country

United Kingdom