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Tender

## **Preferred Supplier List for Organisational Capability Building Programmes**

Financial Ombudsman Service

F02: Contract notice

Notice identifier: 2021/S 000-015779

Procurement identifier (OCID): ocids-h6vhtk-02c515

Published 7 July 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Financial Ombudsman Service

Exchange Tower, Harbour Exchange Square,

London

E14 9SR

#### **Email**

[procurement.enquiries@financial-ombudsman.org.uk](mailto:procurement.enquiries@financial-ombudsman.org.uk)

#### **Telephone**

+44 2079640330

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

**Internet address(es)**

Main address

<https://www.financial-ombudsman.org.uk/>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://procurement.financial-ombudsman.org.uk/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procurement.financial-ombudsman.org.uk/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Economic and financial affairs

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Preferred Supplier List for Organisational Capability Building Programmes

Reference number

TEN\_644

### **II.1.2) Main CPV code**

- 80511000 - Staff training services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

400000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79634000 - Career guidance services
- 80420000 - E-learning services

### **II.2.3) Place of performance**

NUTS codes

- UKG33 - Coventry
- UKI - London

Main site or place of performance

Exchange Tower, E14 9SR

### **II.2.4) Description of the procurement**

The Financial Ombudsman Service is looking to establish a PSL of up to 10 independent, external training providers who can support with the provision of manager, senior manager and executive development either in class, group format or on a one-to-one basis as part of organisational capability building programmes.

The PSL will be used to support individual or group development activities related to organisational capability building supporting both face to face training, peer coaching, action learning sets, guidance documents, and eLearning.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £400,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Optional extension of 12 months.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 10

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 July 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Financial Ombudsman Service

London

Country

United Kingdom