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Tender

Carers Support Services

North Tyneside Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015776

Procurement identifier (OCID): ocds-h6vhtk-0591b6 ([view related notices](#))

Published 20 February 2026, 3:21pm

Scope

Reference

OPEN20251527

Description

Provision of a carers support and information service for unpaid carers living in North Tyneside.

2 Lots

Lot 1 - Adult Carers Support Value £203,112 annually

Lot 2 -Young Carers Support Value £80,900 annually

A separate contract will be awarded for each Lot

Total value (estimated)

- £1,420,060 excluding VAT
- £1,704,072 including VAT

Above the relevant threshold

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Not the same for all lots

Contract dates are shown in Lot sections, because they are not the same for all lots.

Lot 1. Lot 1 - Adult Carers Support

Description

The Service is to provide support to meet the duties to Carers identified in the Care Act 2014 by delaying and reducing the need for care and support for individuals and by supporting Carers to access the right type of support when they need it.

£203,112 annually

Lot value (estimated)

- £1,015,560 excluding VAT
- £1,218,672 including VAT

Contract dates (estimated)

- 1 May 2026 to 30 April 2029
- Possible extension to 30 April 2031
- 5 years

Description of possible extension:

3 year contract with the option to extend by 2 x 12 month periods.

Same for all lots

CPV classifications are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 - Young Carers Support

Description

The Service is to improve and maintain the health and wellbeing of young carers.

£80,900 annually

Lot value (estimated)

- £404,500 excluding VAT
- £485,400 including VAT

Contract dates (estimated)

- 1 May 2026 to 30 April 2029
- 3 years

Same for all lots

CPV classifications are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Lot 1 - Adult Carers Support

Lot 2. Lot 2 - Young Carers Support

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

18 March 2026, 12:00pm

Submission address and any special instructions

www.open.org

Reference Number OPEN20251527

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

26 March 2026

Award criteria

Name	Type	Weighting
A. Experience, Competence and Knowledge	Quality	20%
B. Project Plan, including timeline	Quality	15%
E. Needs of the Carer	Quality	15%
F. Knowledge of North Tyneside	Quality	15%

Name	Type	Weighting
D. Staffing skills, experience, training and qualifications	Quality	10%
G. Service Delivery	Quality	10%
H. Social Value	Quality	10%
C. Staffing Resources	Quality	5%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

North Tyneside Borough Council

- Public Procurement Organisation Number: PYBQ-4733-WWLW

Quadrant

North Tyneside

NE27 0BY

United Kingdom

Email: strategic.procurement@northtyneside.gov.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government