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Not applicable

PAH Integrated MSK Contract 2026/31

NHS Hertfordshire and West Essex Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2026/S 000-015773

Procurement identifier (OCID): ocds-h6vhtk-064ba0

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Section I: Contracting authority/entity

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

The Forum

Marlowes, Hemel Hempstead

HP1 1DN

Email

hweicbhv.procurementteam@nhs.net

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://www.hertsandwestessex.icb.nhs.uk/>

Buyer's address

<https://www.hertsandwestessex.icb.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PAH Integrated MSK Contract 2026/31

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The Integrated MSK service provides triage, assessment and clinical treatment expertise in relation to specific MSK specialities as an alternative to hospital based treatment (excluding trauma & acute admissions), therefore reducing dependency on hospital based services and ensuring care is delivered closer to home. This innovative service ensures that patients are only referred to hospital when there is a specific need for hospital-based treatment; otherwise most, if not all MSK activity is filtered through the single point of contact at the front end of the Clinical Co-ordination Centre.

As per the PSR direct award process C requirements, the existing provider is satisfying the existing contract, delivering a good service, meeting all KPIs, with no quality concerns and good outcomes with very good feedback from GPs and patients and HWE ICB are satisfied that the incumbent Provider is likely to satisfy the new contract. The proposed contracting arrangements are not changing from the existing contract.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2026/S 000-011547](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been formally awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using direct award process C. Date of contract award is 20/02/2026. The contract will be provided for 5 years from 1st April 2026-31st March 2031, plus the option to extend by another 2-years. The value of the contract from 1st April 2026-31st March 2031 is £68,754,724. No representations were made during the standstill period. The business case including the recommendation to award the contract under Provider Selection Regime Process C was approved by the Central East ICB Board on the 6th February 2026 and there were no recorded or potential conflicts of interest of individuals making the decision declared at this meeting.