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Tender

PIN - Patient Privacy Monitoring Solution

RDUH NHS Foundation Trust

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-015768

Procurement identifier (OCID): ocids-h6vhtk-045a91

Published 17 May 2024, 5:19pm

Section I: Contracting authority

I.1) Name and addresses

RDUH NHS Foundation Trust

Barrack Road

EX2 5DW

EX1 2ED

Contact

Alex Frost

Email

alexfrost@nhs.net

Telephone

+44 1392352189

Country

United Kingdom

Region code

UKK4 - Devon

National registration number

RDUH NHS Foundation Trust

Internet address(es)

Main address

<https://www.royaldevon.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=81817&B=NHSSW

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=81817&B=NHSSW

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PIN - Patient Privacy Monitoring Solution

Reference number

T24-0481

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Royal Devon University Hospitals Trust is issuing this Prior Information Notice in pursuit of a software solution for monitoring, recording and managing of access to patient records held electronically within existing Trust systems. The Trust intends to engage with economic operators to understand potential solutions and to then execute a procurement exercise through the most effective route to enter into contract.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package
- 48180000 - Medical software package
- 48730000 - Security software package
- 48732000 - Data security software package

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

Main site or place of performance

EX2 5DW

II.2.4) Description of the procurement

The Royal Devon University Hospitals Trust is issuing this Prior Information Notice in pursuit of a software solution for monitoring, recording and managing of access to patient records held electronically within existing Trust systems. The Trust intends to engage with economic operators to understand potential solutions and to then execute a procurement exercise through the most effective route to enter into contract.

We are currently in the process of evaluating various solutions to enhance our privacy monitoring capabilities.

In the first instance we are looking for a solution to help us monitor Patient Privacy by being able to report on user access from our systems. Our primary objectives are proactive and reactive reporting, this needs to include real-time monitoring of access to patient records, detection of unauthorised access or breaches, and timely response to mitigate any potential risks to patient privacy, along with being able to simply report against set parameters.

The provider will need to evidence where they have gathered, reported on and provided alerts against data from both the Audit data from Epic's Electronic Patient Record (EPR) system, and data from the NHS's Electronic Staff Record (ESR). Evidence of the ability to be able to scale up the solution to include the Trusts staff rostering system, and audit logs from other Trust systems are welcomed.

Could you please provide detailed information about your Patient Privacy Monitoring Tool, including its features, functionalities, implementation process, and pricing structure? Additionally, any case studies or testimonials demonstrating its effectiveness in similar healthcare settings would be greatly appreciated.

We are looking forward to exploring how your solution can support our efforts in maintaining patient confidentiality and safeguarding sensitive health information.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

22 June 2024

Local time

12:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Devon University Hospital Trust

Barrack Road

Exeter

EX2 5DW

Country

United Kingdom

Internet address

<https://www.royaldevon.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

Royal Devon University Hospital Trust

Barrack Road

Exeter

EX2 5DW

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Royal Devon University Hospital Trust

Barrack Road

Exeter

EX2 5DW

Country

United Kingdom