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Contract

## **Provision of the Healthwatch Enfield Service**

London Borough of Enfield

F03: Contract award notice

Notice identifier: 2021/S 000-015764

Procurement identifier (OCID): ocds-h6vhtk-02c506

Published 7 July 2021, 5:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Enfield

B-Block South, Civic Centre, Silver Street

Enfield

EN1 3XA

#### **Contact**

Mr Mekonnen Gutta

#### **Email**

[mekonnen.gutta@enfield.gov.uk](mailto:mekonnen.gutta@enfield.gov.uk)

#### **Telephone**

+44 2081321294

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.enfield.gov.uk/>

Buyer's address

<http://www.enfield.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of the Healthwatch Enfield Service

Reference number

DN461548

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

To support the Healthwatch Enfield Chair and Board to be able to deliver the functions of the local healthwatch pursuant to the legislative requirements.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,014,811

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The contractor will accomplish the following local healthwatch functions and related activities:

Function One: Gathering views and understanding the experiences of patients and the public

Function Two: Making people's views known

Function Three: Supporting the involvement of people in the commissioning and provision of local care services and how they are scrutinized

Function Four: Recommending investigation or special review of services via Healthwatch England or directly to the Care Quality Commission (CQC)

Function Five: Providing information and signposting about access to services and support for making informed choices

Function Six: Making the views and experiences of people known to Healthwatch England (and to other local Healthwatch organisations) and providing a steer to help it carry out its role as national champion.

Make recommendations and offer practical solutions to improve services by calling upon the assistance of Healthwatch England in relation to the views and experiences of local residents.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality criteria / Weighting: 60%

Price - Weighting: 40%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 185-447983](#)

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## **Section V. Award of contract**

### **Contract No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

3 February 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Healthwatch Central West London

5.22 Grand Union Studios, 332 Ladbroke Grove

London

W10 5AD

Email

[Olivia.Clymer@healthwatchcentralwestlondon.org](mailto:Olivia.Clymer@healthwatchcentralwestlondon.org)

Telephone

+44 2089687049

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1154777

Internet address

[www.enfield.gov.uk](http://www.enfield.gov.uk)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,014,811

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

Doug Wilson

Civic Centre, Silver Street

Enfield

EN1 3XA

Email

[iain.hart@enfield.gov.uk](mailto:iain.hart@enfield.gov.uk)

Telephone

+44 2081320500

Country

United Kingdom

Internet address

[www.enfield.gov.uk](http://www.enfield.gov.uk)