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Contract

Provision of the Healthwatch Enfield Service

London Borough of Enfield

F03: Contract award notice

Notice identifier: 2021/S 000-015764

Procurement identifier (OCID): ocds-h6vhtk-02c506

Published 7 July 2021, 5:15pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Enfield

B-Block South, Civic Centre, Silver Street

Enfield

EN1 3XA

Contact

Mr Mekonnen Gutta

Email

mekonnen.gutta@enfield.gov.uk

Telephone

+44 2081321294

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.enfield.gov.uk/>

Buyer's address

<http://www.enfield.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of the Healthwatch Enfield Service

Reference number

DN461548

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

To support the Healthwatch Enfield Chair and Board to be able to deliver the functions of the local healthwatch pursuant to the legislative requirements.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,014,811

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The contractor will accomplish the following local healthwatch functions and related activities:

Function One: Gathering views and understanding the experiences of patients and the public

Function Two: Making people's views known

Function Three: Supporting the involvement of people in the commissioning and provision of local care services and how they are scrutinized

Function Four: Recommending investigation or special review of services via Healthwatch England or directly to the Care Quality Commission (CQC)

Function Five: Providing information and signposting about access to services and support for making informed choices

Function Six: Making the views and experiences of people known to Healthwatch England (and to other local Healthwatch organisations) and providing a steer to help it carry out its role as national champion.

Make recommendations and offer practical solutions to improve services by calling upon the assistance of Healthwatch England in relation to the views and experiences of local residents.

II.2.5) Award criteria

Quality criterion - Name: Quality criteria / Weighting: 60%

Price - Weighting: 40%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 185-447983](#)

Section V. Award of contract

Contract No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 February 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Healthwatch Central West London

5.22 Grand Union Studios, 332 Ladbroke Grove

London

W10 5AD

Email

Olivia.Clymer@healthwatchcentralwestlondon.org

Telephone

+44 2089687049

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1154777

Internet address

www.enfield.gov.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,014,811

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Doug Wilson

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Enfield

EN1 3XA

Email

iain.hart@enfield.gov.uk

Telephone

+44 2081320500

Country

United Kingdom

Internet address

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