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Contract

## **Ealing Healthwatch Service**

London Borough of Ealing

F03: Contract award notice

Notice identifier: 2022/S 000-015749

Procurement identifier (OCID): ocds-h6vhtk-02bf6a

Published 8 June 2022, 12:10pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing

W5 2HL

#### **Contact**

Ms Christine Baker

#### **Email**

[bakerc@ealing.gov.uk](mailto:bakerc@ealing.gov.uk)

#### **Telephone**

+44 2088255122

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.ealing.gov.uk>

Buyer's address

<http://www.ealing.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Ealing Healthwatch Service

Reference number

DN551685

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The annual value of the Healthwatch Service is approximately up to £140,000 per annum. The Department of Health funding specifies that the service must be carried out by an incorporated non-profit making organisation.

Ealing Council has a statutory duty to commission a local Healthwatch service within the requirements of the Health and Social Care Act 2012. The purpose of a Healthwatch service is to act as a consumer champion for health and social care services, and to involve local people in the commissioning, provision and scrutiny of these services. Ealing has sought a suitably qualified provider who has experience in these areas.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £700,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The annual value of the Healthwatch Service is approximately up to £140,000 per annum. The Department of Health funding specifies that the service must be carried out by an incorporated non-profit making organisation.

Ealing Council has a statutory duty to commission a local Healthwatch service within the requirements of the Health and Social Care Act 2012. The purpose of a Healthwatch service is to act as a consumer champion for health and social care services, and to involve local people in the commissioning, provision and scrutiny of these services. Ealing has sought a suitably qualified provider who has experience in these areas.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-014327](#)

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## **Section V. Award of contract**

### **Contract No**

DN551685

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 October 2020

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Your Voice in Health and Social Care 45, St Marys Road Ealing W5 5RG

45, St Marys Road

Ealing, London

W5 5RG

Email

[tim@yvhsc.org.uk](mailto:tim@yvhsc.org.uk)

Telephone

+44 2038860839

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.yvhsc.org.uk>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £700,000

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

London Borough of Ealing

Perceval House, 14-16 Uxbridge Road, Ealing

London

W5 2HL

Email

[takhark@ealing.gov.uk](mailto:takhark@ealing.gov.uk)

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