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Tender

NHMF Frameworx Heating Services Framework Agreements 2023

NHMF (NPC) LIMITED

F02: Contract notice

Notice identifier: 2023/S 000-015743

Procurement identifier (OCID): ocds-h6vhtk-03b764

Published 2 June 2023, 3:52pm

Section I: Contracting authority

I.1) Name and addresses

NHMF (NPC) LIMITED

23 Commonside East

MITCHAM

CR42QA

Contact

David Miller

Email

etenders@nhmfframeworx.org.uk

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Companies House

13915301

Internet address(es)

Main address

<https://www.nhmfframeworx.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenders.nhmfframeworx.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenders.nhmfframeworx.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Public Sector Framework Provider

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHMF Frameworkx Heating Services Framework Agreements 2023

II.1.2) Main CPV code

- 50720000 - Repair and maintenance services of central heating

II.1.3) Type of contract

Services

II.1.4) Short description

NHMF Frameworkx on behalf of NHMF (NPC) members wishes to appoint a number of Contractors, to two Frameworks, one for Direct Awards, and one for Mini-Competitions. NPC envisages appointing up to 30 suppliers to each Framework. Further details can be found in the Invitation to Tender (ITT).

Each of the Frameworks is broken down into 3 workstreams which are:

Heating Services - Domestic Heating Appliances and Installations Servicing, Maintenance and Installations

Heating Services - Commercial/Communal Heating Appliances and Installations Servicing, Maintenance and Installations

Heating Services - Microgeneration Appliances and Installations Servicing, Maintenance and Installations

The Frameworks are national covering England, Wales, Scotland and Northern Ireland with the ability to operate in specific geographical regions.

II.1.5) Estimated total value

Value excluding VAT: £600,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

LOT 1A Heating Services - Domestic Heating Appliances and Installations Servicing, Maintenance and Installations - Direct Award Framework

Lot No

1A

II.2.2) Additional CPV code(s)

- 45331000 - Heating, ventilation and air-conditioning installation work
- 50510000 - Repair and maintenance services of pumps, valves, taps and metal containers
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London

- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales
- UKM - Scotland
- UKN - Northern Ireland

II.2.4) Description of the procurement

NPC on behalf of its members is seeking to appoint Contractors to a framework to undertake Heating Services - Domestic Heating Appliances and Installations Servicing, Maintenance and Installations to their various dwellings, estates and schemes which may include major component renewals, fuel switches etc.

The Service may include in respect of gas, lpg, oil, solid fuel and electric heating and hot water appliances and installations the following:

- Periodic inspections, testing, servicing and certification;
- Routine and responsive maintenance including responding to breakdown callouts and provision of replacement parts;
- Major component renewals ;
- Renewal or provision or fuel switching of central heating installations
- Checking, testing smoke, heat and carbon monoxide detectors

For Further details refer to the ITT and Specification documentation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £150,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing

system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

All requests for procurement documentation, communications and submission of tenders must be made via the Portal, which can be accessed at

<https://etenders.nhmfframeworx.org.uk>

After creating an account on eTenders@NHMF-Frameworx, users will receive an email with a link to activate their account. Once activated and logged in , users will need the following code to register for the procurement documentation: NPC6001

II.2) Description

II.2.1) Title

LOT 1B Heating Services - Domestic Heating Appliances and Installations Servicing, Maintenance and Installations - Mini Competition Framework

Lot No

1B

II.2.2) Additional CPV code(s)

- 45331000 - Heating, ventilation and air-conditioning installation work

- 50510000 - Repair and maintenance services of pumps, valves, taps and metal containers
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales
- UKM - Scotland
- UKN - Northern Ireland

II.2.4) Description of the procurement

NPC on behalf of its members is seeking to appoint Contractors to a framework to undertake Heating Services - Domestic Heating Appliances and Installations Servicing, Maintenance and Installations to their various dwellings, estates and schemes which may include major component renewals, fuel switches etc.

The Service may include in respect of gas, lpg, oil, solid fuel and electric heating and hot water appliances and installations the following:

- Periodic inspections, testing, servicing and certification;
- Routine and responsive maintenance including responding to breakdown callouts and provision of replacement parts;
- Major component renewals ;
- Renewal or provision or fuel switching of central heating installations
- Checking, testing smoke, heat and carbon monoxide detectors

For Further details refer to the ITT and Specification documentation. For Further details refer to the ITT and Specification documentation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £150,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

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II.2) Description

II.2.1) Title

LOT 2A Heating Services - Commercial/Communal Heating Appliances and Installations Servicing, Maintenance and Installations - Direct Award Framework

Lot No

2A

II.2.2) Additional CPV code(s)

- 45331000 - Heating, ventilation and air-conditioning installation work
- 50510000 - Repair and maintenance services of pumps, valves, taps and metal containers
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)

- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales
- UKM - Scotland
- UKN - Northern Ireland

II.2.4) Description of the procurement

NPC on behalf of its members is seeking to appoint Contractors to a framework to undertake Heating Services - Commercial/Communal Heating Appliances and Installations Servicing, Maintenance and Installations to their various dwellings, estates and schemes, which may include major component renewals, fuel switches etc

The Service may include in respect of commercial/communal gas, lpg, oil, solid fuel, biomass heating and hot water appliances and installations the following:

- Periodic inspections, testing, servicing and certification;
- Routine and responsive maintenance including responding to breakdown callouts and provision of replacement parts;
- Major component renewals ;
- Renewal or provision or fuel switching of central heating distribution installations
- Maintenance of heating systems within communal areas
- Maintenance of heating systems with flats served by a commercial/boiler installation
- Checking, testing smoke, heat and carbon monoxide detectors

For Further details refer to the ITT and Specification documentation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £75,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

All requests for procurement documentation, communications and submission of tenders must be made via the Portal, which can be accessed at <https://etenders.nhmfframeworx.org.uk>

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II.2) Description

II.2.1) Title

LOT 2B Heating Services - Commercial/Communal Heating Appliances and Installations Servicing, Maintenance and Installations - Mini Competition Framework

Lot No

2B

II.2.2) Additional CPV code(s)

- 45331000 - Heating, ventilation and air-conditioning installation work
- 50510000 - Repair and maintenance services of pumps, valves, taps and metal containers
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales
- UKM - Scotland
- UKN - Northern Ireland

II.2.4) Description of the procurement

NPC on behalf of its members is seeking to appoint Contractors to a framework to undertake Heating Services - Commercial/Communal Heating Appliances and Installations Servicing, Maintenance and Installations to their various dwellings, estates and schemes, which may include major component renewals, fuel switches etc

The Service may include in respect of commercial/communal gas, lpg, oil, solid fuel, biomass heating and hot water appliances and installations the following:

- Periodic inspections, testing, servicing and certification;
- Routine and responsive maintenance including responding to breakdown callouts and provision of replacement parts;
- Major component renewals ;
- Renewal or provision or fuel switching of central heating distribution installations
- Maintenance of heating systems within communal areas
- Maintenance of heating systems with flats served by a commercial/boiler installation
- Checking, testing smoke, heat and carbon monoxide detectors

For Further details refer to the ITT and Specification documentation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £75,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

All requests for procurement documentation, communications and submission of tenders must be made via the Portal, which can be accessed at <https://etenders.nhmfframeworx.org.uk>

After creating an account on eTenders@NHMF-Frameworx, users will receive an email with a link to activate their account. Once activated and logged in , users will need the following code to register for the procurement documentation: NPC6001

II.2) Description

II.2.1) Title

LOT 3A Heating Services - Microgeneration Appliances and Installations Servicing, Maintenance and Installations - Direct Award Framework

Lot No

3A

II.2.2) Additional CPV code(s)

- 45331000 - Heating, ventilation and air-conditioning installation work
- 50510000 - Repair and maintenance services of pumps, valves, taps and metal containers
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales
- UKM - Scotland
- UKN - Northern Ireland

II.2.4) Description of the procurement

NPC on behalf of its members is seeking to appoint Contractors to a framework to undertake Heating Services - Microgeneration Appliances and Installations Servicing, Maintenance and Installations to their various dwellings, estates and schemes.

The services may include the servicing, maintenance and installation or renewal of domestic and communal:

- Biomass boilers
- Hydronic underfloor heating
- Air source heat pumps
- Ground source heat pumps
- MVHR installations

- Solar hot water panels and cylinders
- electrical power generation systems - Wind turbines and PV panels

For Further details refer to the ITT and Specification documentation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £75,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

All requests for procurement documentation, communications and submission of tenders must be made via the Portal, which can be accessed at <https://etenders.nhmfframeworx.org.uk>

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II.2) Description

II.2.1) Title

LOT 3B Heating Services - Microgeneration Appliances and Installations Servicing, Maintenance and Installations - Mini Competition Framework

Lot No

3B

II.2.2) Additional CPV code(s)

- 45331000 - Heating, ventilation and air-conditioning installation work
- 50510000 - Repair and maintenance services of pumps, valves, taps and metal containers
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50720000 - Repair and maintenance services of central heating

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
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- UKL - Wales
- UKM - Scotland
- UKN - Northern Ireland

II.2.4) Description of the procurement

NPC on behalf of its members is seeking to appoint Contractors to a framework to undertake Heating Services - Microgeneration Appliances and Installations Servicing, Maintenance and Installations to their various dwellings, estates and schemes.

The services may include the servicing, maintenance and installation or renewal of domestic and communal:

- Biomass boilers
- Hydronic underfloor heating
- Air source heat pumps
- Ground source heat pumps
- MVHR installations
- Solar hot water panels and cylinders
- electrical power generation systems - Wind turbines and PV panels

For further details refer to the ITT and Specification documentation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £75,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

All requests for procurement documentation, communications and submission of tenders must be made via the Portal, which can be accessed at <https://etenders.nhmfframeworx.org.uk>

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Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 30

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-009319](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 July 2023

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

3 July 2023

Local time

3:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The members of the NHMF represent more than 80% of the UK's housing stock. NHMF (NPC) Ltd is a Contracting Authority under regulation 2 of the Public Contract Regulations 2015 and a central purchasing body under regulation 37 of those Regulations.

NHMF Frameworkx is the trading name of NHMF (NPC) Ltd ("NPC") which has been established by the National Housing Maintenance Forum Ltd. The framework agreements subject to this notice are made available for use by the registered providers of social housing and all other member and associate member contracting authorities on NPC'S register of members at the time of the publication of this FTS notice for this procurement operating across England, Wales, Scotland and/or Northern Ireland including their wholly owned subsidiaries.

The register of members is obtainable from <http://nhmfframeworkx.org.uk/register> of members

The Framework Agreements subject to this notice are also made available for use by any other registered social housing provider <https://www.gov.uk/government/publications/registered-providers-of-social-housing> , Welsh registered social landlord (<https://gov.wales/registered-social-landlords>), Scottish registered social landlord (<https://www.housingregulator.gov.scot/register-of-social-landlords>), Northern Irish registered housing association (<https://www.communities-ni.gov.uk/articles/housing-regulation#toc-2>), any local authority as defined in the Local Government Act 1972 for public authorities in England and Wales or as defined in the Local Government Act (Scotland) 1973 or as defined in the Local Government Act (Northern Ireland) 1972 and any housing Arm's Length Management Organisation (ALMO) that either (a) becomes a member of NPC during the period of the

Framework Agreements by becoming a subscriber and user of the M3NHF Schedule of Rates for Responsive and Void Property Works, the M3NHF Schedule of Rates for Planned Maintenance and Property Reinvestment and the M3NHF Repairs Ordering Schedule; or (b) becomes an associate member of NPC during the period of the Framework Agreements by entering into an Authorising Associate Member Agreement with NPC

The Contracting Authority considers that these contracts may be suitable for economic operators that are small or medium enterprises (SMEs), any selection of tenderers will however be based solely on the criteria set out in the procurement documents. NPC is administering this procurement on behalf of its Members.

The Contracting Authority reserves the right not to award any membership to any framework pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award membership of a framework for only part of the Works at its sole discretion

The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion.

For the avoidance of doubt, all costs incurred by any applicant and/or tenderer before signature of any Call-off Contract shall be incurred entirely at that applicant/tenderer's risk.

No guarantee can be given that any business is generated under any awarded framework agreement or call off contract, nor can any guarantee be given that any framework agreement or call-off contract may be put in place in relation to this procurement.

Economic Operators are to note that Call-off Contracts will take into account the priorities of the Contracting Authority and its members relating to economic, social and environmental well being.

All documentation can be downloaded from [https://etenders.nhmffframeworkx.org.uk](https://etenders.nhmfframeworkx.org.uk) (<https://etenders.nhmffframeworkx.co.uk>)

This portal is for the downloading of the draft procurement documentation, submission of tenders and communicating requests for and responses to clarifications.

All requests for procurement documentation, communications and submission of tenders must be made via the Portal, which can be accessed at <https://etenders.nhmffframeworkx.org.uk> (<https://etenders.nhmffframeworkx.co.uk>)

After creating an account on eTenders@NHMF-Frameworkx, users will receive an email with a link to activate their account. Once activated and logged in, users will need the following code to register for the procurement documentation: NPC 6001.

Economic operators may seek clarification where they consider any part of the procurement documentation is unclear.

All queries and any clarifications must be communicated using the secure email messaging function within the Portal, but to be received no later than 17:00 on 26.06.2023, this will provide an audit trail of all clarification requests and responses issued.

It will not be possible to respond to any queries received after that stipulated date and time. It is the Economic Operators responsibility to regularly monitor communications raised and issued through the Portal.

Response to requests for clarification will be communicated by NPC to all Economic Operators through the portal secure email messaging system.

When uploading Tender Documentation, Economic Operators must be aware of any speed limitations of their internet connection, system configuration and general web traffic etc., as these may impact on the time taken to complete the transaction. Uploading of submissions must be completed by the deadline closing date and time.

DO NOT WAIT until too near the closing time on the return date. The closing deadline for uploading completed tender documentation is the 03.07.2023 at 15.00.

Please note that the Portal will not permit tender submissions to be uploaded after the closing deadline.

Tenders and supporting documentation must be visible to NPC and their advisers only after the closing deadline. Should Economic Operators have any queries or experience difficulties with the registration or download/upload system they should contact the eTenders@NHMF-Frameworkx help desk by email etenders@nhmfframeworkx.org.uk

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, The Strand

London

WC2A2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Contracting Authority will incorporate a minimum 10 calendar day standstill period at the point information on the award of the Contracts is communicated to all Economic Operators.

The standstill period provides time for unsuccessful Economic Operators to challenge the award decision before Framework Agreements are entered into. The Public Contract Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or who are at risk of harm by a breach of the Regulations to take action in the High Court of England and Wales.

After the expiry of the 10 day standstill period, the Contracting Authority will unless prevented by order of the High Court, conclude and enter into the Framework Agreements.

VI.4.4) Service from which information about the review procedure may be obtained

Cabinet Office

70 Whitehall

London

SW1A 4AS

Country

United Kingdom