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Award

Advocacy Services

Blackburn With Darwen Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015739

Procurement identifier (OCID): ocds-h6vhtk-058a9c ([view related notices](#))

Published 20 February 2026, 2:38pm

Scope

Reference

DN787516

Description

Advocacy Services

Lot 1 - All Age Advocacy Provision

Lot 2 - Independent Health Complaints

Lot 1. All Age Advocacy Provision

Description

Provision of Advocacy Services to All Ages

Lot 2. Independent Health Complaints

Description

Provision of Independent Complaints Advocacy for NHS Complaints

Contract 1. LOT 1 -Provision of Advocacy Services to All Ages

Lots

Lot 1. All Age Advocacy Provision

Supplier

- N-Compass

Contract value

- £1,200,000 excluding VAT
- £1,440,000 including VAT

Above the relevant threshold

Award decision date

20 February 2026

Date assessment summaries were sent to tenderers

20 February 2026

Earliest date the contract will be signed

6 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

Option to extend for two additional one year periods, subject to service demand.

The contract price will be fixed for the initial three year period with potential uplifts in years four and five subject to budget availability and approval

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKD41 - Blackburn with Darwen
-

Contract 2. LOT 2- Provision of Independent Complaints Advocacy for NHS Complaints

Lots

Lot 2. Independent Health Complaints

Supplier

- N-Compass

Contract value

- £100,000 excluding VAT
- £120,000 including VAT

Below the relevant threshold

Award decision date

20 February 2026

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20 February 2026

Earliest date the contract will be signed

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Contract dates (estimated)

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Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKD41 - Blackburn with Darwen

Information about tenders

Lot 1. All Age Advocacy Provision

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Lot 2. Independent Health Complaints

- 5 tenders received
- 5 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

N-Compass

- Public Procurement Organisation Number: PDDT-2235-MTVL

1 Edward VII Quay Ashton-on-Ribble

Preston

PR2 2YF

United Kingdom

Email: tenders@n-compass.org.uk

Website: <http://ncompassnorthwest.co.uk/>

Region: UKD45 - Mid Lancashire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. LOT 1 -Provision of Advocacy Services to All Ages

Contract 2. LOT 2- Provision of Independent Complaints Advocacy for NHS Complaints

Contracting authority

Blackburn With Darwen Borough Council

- Public Procurement Organisation Number: PYGR-1856-CVXM

Town Hall, King William Street

Blackburn

BB1 7DY

United Kingdom

Contact name: Hollie Pearson

Email: hollie.pearson@blackburn.gov.uk

Website: <http://www.blackburn.gov.uk>

Region: UKD41 - Blackburn with Darwen

Organisation type: Public authority - sub-central government