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Award

2526-096-STA-PHW - GAMBAN Self Exclusion Tool

Public Health Wales NHS Trust

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015738

Procurement identifier (OCID): ocds-h6vhtk-065968

Published 20 February 2026, 2:38pm

Scope

Reference

2526-096-STA-PHW

Description

Gamban is a smartphone-based self-exclusion tool, currently available free to users in Wales via the National Gambling Helpline, GAMSTOP and other treatment providers. There is also an option for individuals to self fund independently of these platforms.

Welsh Government has committed to ensuring continuity of access for all current users from 1st April 2026, when GambleAware ceases operations. The proposed contract is interim, for one year with an option to extend for a further year.

Contract 1. 2526-096-STA-PHW

Supplier

- Gamban

Contract value

- £182,200 excluding VAT
- £218,640 including VAT

Above the relevant threshold

Earliest date the contract will be signed

1 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2027
- Possible extension to 31 March 2028
- 2 years

Description of possible extension:

1 x 1 Year extension provision

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 85100000 - Health services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

Gamban is a self-exclusion tool currently provided free of charge when accessed via the national gambling helpline, treatment pathways and other commissioned services.

It is the only product of its kind currently commissioned and in active use across Wales.

The proposed contract is time-limited and intended as an interim measure to ensure continuity of access for existing and new users, while parallel work is undertaken in Wales and with UK partners to develop a sustainable, longer-term approach to gambling harm prevention.

Supplier

Gamban

- Public Procurement Organisation Number: PLTC-8315-XLQH

Enterprise House, Ocean Way

Southampton

SO14 3XB

United Kingdom

Email: info@gamban.com

Website: <https://gamban.com/>

Region: UKJ32 - Southampton

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. 2526-096-STA-PHW

Contracting authority

Public Health Wales NHS Trust

- Public Procurement Organisation Number: PXWV-6492-CGMN

2 Capital Quarter, Tyndall Street

Cardiff

CF10 4BZ

United Kingdom

Contact name: Sam McConnell

Email: samuel.mcconnell3@wales.nhs.uk

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales