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Tender

RAD142 - CATERING, CLEANING & LAUNDRY SERVICE PROVIDER (CARE AND SUPPORT)

Radius Housing

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-015735

Procurement identifier (OCID): ocds-h6vhtk-050475 ([view related notices](#))

Published 17 April 2025, 9:04am

Scope

Reference

RAD142

Description

Radius Housing are seeking to appoint Catering, Cleaning & Laundry Provider for the Associations Housing with Care schemes and Day Care facilities to provide a 7 day a week service.

It is the intention of Radius Housing to award a contract to a single provider for the service which includes:

- a. Catering Services for 9 Housing with Care Homes and Associated Day Care Centres
- b. Cleaning Services and Laundry Services for 9 Housing with Care Homes and Associated Day Care Centres

The contract will be procured in accordance with the Competitive Flexible Procedure as

set out at Regulation 20(2(b)) of The Procurement Act 2023 (the Act or PA23).

This Competitive Flexible shall consist of an initial stage where tenderers will submit their Conditions of Participation, and their quality and cost (Award Stage) offer. The Contracting Authority may award the procurement competition to the Most Advantageous Tender after the assessment of this initial stage. However, the Contracting Authority reserves the right at its sole discretion to conduct further price only stages and to issue refined service or contract information. Revised Pricing will be assessed and will be combined with the Quality scores to provide a new Most Advantageous Tender. The Contracting Authority also reserves the right at its sole discretion following the completion of the evaluation of all responses and the identification of the Most Advantageous Tender according to the award criteria to enter dialogue with the most advantageous tenderer in order to refine elements of the contract, service, specification, social value offer, sustainability and or cost prior to the execution of the contract.

Nothing stated in this ITT or during the Competition is or shall be relied on as a promise or representation as to the future or a commitment by the Authority to award or enter into any contract.

The Association reserves the right to not award to the lowest or any tender or to discontinue this Procurement Competition at any time.

Radius have considered the use of Lots for this contract but do not believe the use of Lots are suitable due the limited number of sites the services are to be carried out in.

Further information is available in the tender documents.

Total value (estimated)

- £10,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030

- 5 years

Description of possible extension:

2 optional extensions of 12 months. Contract is 3+1+1

Main procurement category

Services

CPV classifications

- 90910000 - Cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services
- 55520000 - Catering services

Contract locations

- UKN - Northern Ireland

Participation

Legal and financial capacity conditions of participation

Described within Tender documents.

Technical ability conditions of participation

Described within Tender documents.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

12 May 2025, 1:00pm

Submission type

Requests to participate

Tender submission deadline

19 May 2025, 1:00pm

Submission address and any special instructions

via etender NI <https://etendersni.gov.uk/epps/getHomeDashboard.do>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 June 2025

Award criteria

Name	Description	Type	Weighting
Tender Evaluation Total	Tender Evaluation Total	Cost	55%
Proposed Methodology for the Delivery of the Services (200 marks)	Proposed Methodology for the Delivery of the Services (200 marks)	Quality	20%
Staff Training and Preparedness (150 marks)	Staff Training and Preparedness (150 marks)	Quality	15%
Social Value Delivery (100 marks)	Social Value Delivery (100 marks)	Quality	10%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

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Further information has been made available in the tender documents.

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Contracting authority

Radius Housing

- Public Procurement Organisation Number: PQTY-5785-DJHJ

3 - 7 Redburn Square

Holywood

BT18 9HZ

United Kingdom

Email: procurement@radiushousing.org

Region: UKN09 - Ards and North Down

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Northern Ireland