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Tender

Heating, Servicing, Maintenance and Repairs

CHP

F02: Contract notice

Notice identifier: 2024/S 000-015723

Procurement identifier (OCID): ocds-h6vhtk-045a73

Published 17 May 2024, 2:33pm

Section I: Contracting authority

I.1) Name and addresses

CHP

Myriad House, 33 Springfield Lyons Approach

Chelmsford

CM2 5LB

Contact

Mr David Hutchings

Email

David.Hutchings@chp.org.uk

Telephone

+44 1245613145

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.chp.org.uk/>

Buyer's address

<https://www.chp.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=88f6da69-3614-ef11-812b-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=88f6da69-3614-ef11-812b-005056b64545>

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Heating, Servicing, Maintenance and Repairs

Reference number

DN713273

II.1.2) Main CPV code

- 50720000 - Repair and maintenance services of central heating

II.1.3) Type of contract

Services

II.1.4) Short description

The overarching requirement of a new contractor is to provide expertise in the management of CHP heating systems. This will include a range of activities including visiting to diagnose causes however arisen and provide recommendations and solutions to ensure customers are not left without full services. Also taking ownership to liaise with manufacturers and suppliers to resolve warranty defects without the need for CHP to be involved.

It is a key requirement that the contractor is acting with the eyes of CHP in all casework to prioritise the customer solution and undertake remedial action wherever possible.

The services required by the contract, include but are not restricted to:

- Domestic Gas and Non-Gas Appliance Servicing
- Commercial Plant Room Servicing
- Domestic Heating Repairs
- Commercial Heating Repairs
- Renewable System Servicing and Repairs
- Pump Servicing and Maintenance

- Servicing And Maintenance of Solar Panel installations and equipment

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

Yes

Description of renewals

Option to extend for a further twelve months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 June 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

21 June 2024

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Country

United Kingdom