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Tender

## **Audiological Equipment**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F02: Contract notice

Notice identifier: 2023/S 000-015702

Procurement identifier (OCID): ocds-h6vhtk-03d354

Published 2 June 2023, 1:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

#### **Contact**

Gordon Ralph

#### **Email**

[gordon.ralph@nhs.scot](mailto:gordon.ralph@nhs.scot)

#### **Telephone**

+44 7929719371

**Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11883](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Audiological Equipment

Reference number

NP58122

#### **II.1.2) Main CPV code**

- 33185100 - Parts and accessories for hearing aids

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Common Services Agency (more commonly known as National Services Scotland) ('the Authority') acting through its division National Procurement, is undertaking this procurement of Audiological Equipment ('Products') as outlined further below on behalf of all entities constituted pursuant to the National Health Service (Scotland) Act 1978, (i.e. all NHS Scotland Health Boards, Special Health Boards and the Authority or other NHS Organisation established pursuant to the NHS (Scotland) Act 1978), any integrated Joint Boards established pursuant to the new Public Bodies (Joint Working) Scotland Act 2014 (collectively hereafter referred to as 'Participating Authorities').

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

OAE (Otoacoustic equipment)

Lot No

7

#### **II.2.2) Additional CPV code(s)**

- 33185100 - Parts and accessories for hearing aids

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

#### **II.2.4) Description of the procurement**

Purchase and provision of OAE Equipment. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.

#### **II.2.5) Award criteria**

Quality criterion - Name: Training and Support / Weighting: 50%

Price - Weighting: 50%

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Otoscope and Ear Care

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 33185100 - Parts and accessories for hearing aids

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Purchase and provision of Otoscope and Ear Care Equipment. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Training and Support / Weighting: 50%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Electrophysiology

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 33185100 - Parts and accessories for hearing aids

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Purchase and provision of Electrophysiology Equipment. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Training and Support / Weighting: 50%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Balance

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 33185100 - Parts and accessories for hearing aids

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Purchase and provision of Balance Equipment. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Training and Support / Weighting: 50%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.



### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

New Born Screening

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 33185100 - Parts and accessories for hearing aids

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Purchase and provision of New Born Screening Equipment. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Training and Support / Weighting: 50%

Price - Weighting: 50%

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

3D Scanners

Lot No

### **II.2.2) Additional CPV code(s)**

- 33185100 - Parts and accessories for hearing aids

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Purchase and provision of 3D Scanner Equipment. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Training and Support / Weighting: 50%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Consumables

Lot No

10

### **II.2.2) Additional CPV code(s)**

- 33185100 - Parts and accessories for hearing aids

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Purchase and provision of Consumable Equipment. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Training and Support / Weighting: 50%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Innovation

Lot No

12

#### **II.2.2) Additional CPV code(s)**

- 33185100 - Parts and accessories for hearing aids

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

#### **II.2.4) Description of the procurement**

Purchase and provision of Innovation for new Equipment where awarded suppliers can add products during the duration of the framework including extensions. Suppliers must be awarded to the framework to enable them to request products to be added.

These will be purchased directly by Health Boards across Scotland.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Diagnostic, Clinical & Screening Audiometers

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 33121400 - Audiometers

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Purchase and provision of Audiological audiometers, including Diagnostic, Clinical & Screening product types. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Training and Support / Weighting: 50

Price - Weighting: 50

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Tympanometers

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 33185100 - Parts and accessories for hearing aids

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Tympanometers

Purchase and provision of Tympanometers. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.



### **II.2.5) Award criteria**

Quality criterion - Name: Training and Support / Weighting: 50%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

HA Fitting

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 33185100 - Parts and accessories for hearing aids

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

HA Fitting

Purchase and provision of HA Fitting Equipment. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Training and Support / Weighting: 50%

Price - Weighting: 50%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Calibration

Lot No

11

### **II.2.2) Additional CPV code(s)**

- 50433000 - Calibration services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Purchase and provision of Calibration Services. These will be purchased directly by Health Boards across Scotland.

We envisage awarding to 6 suppliers in this lot.

### **II.2.5) Award criteria**

Quality criterion - Name: Calibration Support / Weighting: 30%

Price - Weighting: 70%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

3 optional extension periods both consisting of 12 months can be utilised by the Authority.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 66

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 July 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 2 October 2023

#### **IV.2.7) Conditions for opening of tenders**

Date

3 July 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The Common Services Agency (more commonly known as National Services Scotland) ('the Authority') acting through its division

National Procurement, is undertaking this procurement on behalf of all entities constituted pursuant to the National Health Service

(Scotland) Act 1978, (i.e. all NHS Scotland Health Boards, Special Health Boards and the Authority or other NHS Organisation established

pursuant to the NHS (Scotland) Act 1978), any integrated Joint Boards established pursuant to the new Public Bodies (Joint Working)

Scotland Act 2014 (collectively hereafter referred).

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 24300. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

It is a mandatory requirement that potential framework participants agree to support the concept, provision and ongoing development of community benefits provision in relation to this framework. Potential framework participants are required to agree to this mandatory requirement. They are also requested to provide a brief summary of the community benefits that have recently been delivered within Scotland, if at all, and also what impact and outcomes these have Page 16 to 17 achieved. Potential framework participants are required to summarise any proposed community benefits that will be developed and delivered as part of this contract if successful or, alternatively, potential framework participants confirm that they will engage with the NHS Scotland's Community Benefits Gateway (CBG). This gateway, developed through requests from suppliers seeking opportunities to support the delivery of community benefits within the contracting region, provides information on community benefit opportunities. The CBG is a free and easy to use online service that connects NHS Scotland suppliers with third sector community organisations within Scotland and will be used for tracking and reporting and is an approved compliant route to the realisation of community benefits. For further information please visit NHSS Community Benefit Gateway.

(SC Ref:733784)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

The Authority will notify economic operators who submitted a tender or (where no deselection notification has previously been made)

applied to be selected to tender, of its decision to award the framework agreement which notification will contain among other information,

a summary of the reasons why the economic operator was unsuccessful. The notification will incorporate a 'standstill period' of a minimum

of 10 clear calendar days (or a minimum of 15 if the communication method used is not electronic) between the date on which the

Authority despatches the notice(s) and the date on which the Authority proposes to conclude the relevant framework agreement. The

bringing of court proceedings against the Authority during the standstill period will automatically continue the prohibition on entering into

the framework agreement until the court proceedings are determined, discontinued or disposed of, or the court, by interim order, brings to

an end the prohibition. The remedies that may be awarded by the courts before the framework agreement has been entered into include the

setting aside of the decision to award the framework agreement to the winning tenderer(s). The bringing of court proceedings against the

Authority after the framework agreement has been entered into will not affect the framework agreement unless grounds for the imposition

of special penalties under the Public Contracts (Scotland) Regulations 2015 can be established. Otherwise the remedies that may be

awarded by the courts where the framework agreement has been entered into are limited to the award of damages. Economic operators are

entitled to write to the Authority after receipt of the notification should they require further clarification. The Authority will respond within

15 days of such a written request, but it should be noted that receipt by the Authority of such request during the standstill period may not

prevent the Authority from awarding the framework agreement following the expiry of the standstill period. Where an economic operator is



dissatisfied with the Authority's response to its request for clarification, or considers that the framework agreement has been concluded in

breach of The Public Contracts (Scotland) Regulations 2015, such economic operator is advised to promptly seek independent legal advice.