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Tender

Hampshire Carers Support Service

HAMPSHIRE COUNTY COUNCIL

F02: Contract notice

Notice identifier: 2024/S 000-015692

Procurement identifier (OCID): ocds-h6vhtk-045a63

Published 17 May 2024, 12:07pm

Section I: Contracting authority

I.1) Name and addresses

HAMPSHIRE COUNTY COUNCIL

The Castle

WINCHESTER

SO238ZB

Contact

Martin Kelly

Email

martin.kelly@hants.gov.uk

Telephone

+44 1962832153

Country

United Kingdom

Region code

UKJ36 - Central Hampshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.hants.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://in-tendhost.co.uk/hampshire/aspx/Home

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://in-tendhost.co.uk/hampshire/aspx/Home

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hampshire Carers Support Service

Reference number

AS23262

II.1.2) Main CPV code

85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Hampshire County Council invite providers to tender for a Hampshire Carers Support Service.

This countywide service will offer a triaged support service for carers incorporating a small element of lower-level signposting with the bulk of the resource allocated to providing complex caseworker support, as well as delivering emergency support planning and emergency support plan activations. The word 'carer' refers to people of all ages who provide unpaid care to a relative, friend or neighbour who is in need of support because of mental or physical illness, age

or disability. It does not include people who volunteer or are paid workers; they should be referred to as 'care workers'.

II.1.5) Estimated total value

Value excluding VAT: £6,350,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKJ - South East (England)

II.2.4) Description of the procurement

Hampshire County Council invite providers to tender for a Hampshire Carers Support Service. This countywide service will offer a triaged support service for carers incorporating a small element of lower-level signposting with the bulk of the resource allocated to providing complex caseworker support, as well as delivering emergency support planning and emergency support plan activations. The word 'carer' refers to people of all ages who provide unpaid care to a relative, friend or neighbour who is in need of support because of mental or physical illness, age

or disability. It does not include people who volunteer or are paid workers; they should be referred to as 'care workers'.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £6,350,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Nο

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 June 2024

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

17 June 2024

Local time

2:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

'High Court of England and Wales'

London

Country

United Kingdom