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Tender

## **Hampshire Carers Support Service**

HAMPSHIRE COUNTY COUNCIL

F02: Contract notice

Notice identifier: 2024/S 000-015692

Procurement identifier (OCID): ocids-h6vhtk-045a63

Published 17 May 2024, 12:07pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

HAMPSHIRE COUNTY COUNCIL

The Castle

WINCHESTER

SO238ZB

#### **Contact**

Martin Kelly

#### **Email**

[martin.kelly@hants.gov.uk](mailto:martin.kelly@hants.gov.uk)

#### **Telephone**

+44 1962832153

#### **Country**

United Kingdom

**Region code**

UKJ36 - Central Hampshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.hants.gov.uk](http://www.hants.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/hampshire.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/hampshire.aspx/Home>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hampshire Carers Support Service

Reference number

AS23262

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Hampshire County Council invite providers to tender for a Hampshire Carers Support Service.

This countywide service will offer a triaged support service for carers incorporating a small element of lower-level signposting with the bulk of the resource allocated to providing complex caseworker support, as well as delivering emergency support planning and emergency support plan activations. The word 'carer' refers to people of all ages who provide unpaid care to a relative, friend or neighbour who is in need of support because of mental or physical illness, age

or disability. It does not include people who volunteer or are paid workers; they should be referred to as 'care workers'.

#### **II.1.5) Estimated total value**

Value excluding VAT: £6,350,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

**II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

**II.2.4) Description of the procurement**

Hampshire County Council invite providers to tender for a Hampshire Carers Support Service. This countywide service will offer a triaged support service for carers incorporating a small element of lower-level signposting with the bulk of the resource allocated to providing complex caseworker support, as well as delivering emergency support planning and emergency support plan activations. The word 'carer' refers to people of all ages who provide unpaid care to a relative, friend or neighbour who is in need of support because of mental or physical illness, age

or disability. It does not include people who volunteer or are paid workers; they should be referred to as 'care workers'.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £6,350,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

17 June 2024

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

17 June 2024

Local time

2:01pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

'High Court of England and Wales'

London

Country

United Kingdom