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Contract

Dementia Post Diagnostic Support

NHS Highland

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2023/S 000-015688

Procurement identifier (OCID): ocids-h6vhtk-03334c

Published 2 June 2023, 12:25pm

Section I: Contracting authority

I.1) Name and addresses

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

Email

nhsh.tenders@nhs.scot

Telephone

+44 146370469

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Dementia Post Diagnostic Support

Reference number

TW030-22

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Dementia Post Diagnostic Support (PDS) in Highland (excluding Argyll and Bute) to meet the requirements of Scotland's National Dementia Strategy

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,044,750

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

Highland (excluding Argyll and Bute)

II.2.4) Description of the procurement

Dementia Post Diagnostic Support(PDS) in line with Scottish Government requirements, standards and commitments under the National Dementia Strategy:

Provision of support following a diagnosis of dementia to the person with dementia and their family from a named link worker over a minimum of a year, to help the person with dementia and their family carers understand and adjust to the diagnosis, connect with community resources and build a comprehensive, person-centred plan.

Support provision should be equitable across all of NHS North Highland, including individuals living in remote and rural areas.

Support should be provided "face to face" whenever possible, however there is also a recognition that to ensure equity and to progress innovation the use of digital technology to engage with individuals is encouraged.

A notice was published on the Public Contracts Scotland portal inviting notes of interest.

Six notes of interest were received. Four were viewed as unsuitable due to the nature of services the providers deliver i.e. software company and staffing agencies not delivering direct care; the current provider Alzheimer Scotland; and one other potential interested provider.

It was noted that whilst the potential interested provider does currently deliver dementia support services, there was no indication of the provider delivering post diagnostic support services. Due to the lack of qualified providers to be able to invite bids for the required service NHSH is now seeking to enter into a contract for a period of 3 years from 1 April 2023 to 31 March 2026 (with an option to extend for a further 2 years until 31 March 2028).

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The works, supplies or services can be provided only by a particular economic operator due to absence of competition for technical reasons.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-002759](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 January 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

V.2.3) Name and address of the contractor

Alzheimer Scotland

81 Oxford Street

Glasgow

G5 9EP

Telephone

+44 141101173

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

Internet address

<https://www.alzscot.org/>

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,044,750

Section VI. Complementary information

VI.3) Additional information

(SC Ref:734212)

VI.4) Procedures for review

VI.4.1) Review body

The Inverness Justice Centre

Longman Road

Inverness

IV1 1AH

Country

United Kingdom