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Planning

Services-Framework-Bill Printing Services

United Utilities Water Limited

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2023/S 000-015687

Procurement identifier (OCID): ocids-h6vhtk-03d348

Published 2 June 2023, 12:24pm

Section I: Contracting entity

I.1) Name and addresses

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

Contact

Charlotte Whelan

Email

Charlotte.WheLAN@uuplc.co.uk

Telephone

+44 7900805893

Country

United Kingdom

Region code

UKD - North West (England)

National registration number

02366678

Internet address(es)

Main address

<https://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Services-Framework-Bill Printing Services

Reference number

PRO004625

II.1.2) Main CPV code

- 79810000 - Printing services

II.1.3) Type of contract

Services

II.1.4) Short description

The Scope of this proposed service will be for supply and delivery of bill printing and postage. We will also be looking for a Supplier who can also issue our bills electronically.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 22300000 - Postcards, greeting cards and other printed matter
- 79800000 - Printing and related services
- 79811000 - Digital printing services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

Lingley Mere, Warrington, Cheshire

II.2.4) Description of the procurement

The Scope of this proposed service will be for supply and delivery of bill printing and postage. We will also be looking for a Supplier who can demonstrate innovation in helping UU to move to digital methods of despatch. We will be looking for a Supplier to be able to supply and deliver bill printing for Annual (main), half year and supplementary billing of all domestic unmeasured customers including the production, enveloping and despatch of all documents and inserts/leaflets for all U UW Domestic customers, Miscellaneous billing, Reminders, Legal Notices, Various payment and debt collection documents, Automated letters, Automated customer information leaflet fulfilment services and manual fulfilment services for customer letters, information leaflets, plastic payment cards, postage and similar promotional items e.g. flush saver packs.

II.3) Estimated date of publication of contract notice

30 November 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

- Company Name
- Contact details, including location telephone and e-mail address, main point of contact and position in Company
- Brief description of the Company
- Confirm whether the Company would be interested in providing this service and if so, can you provide print, postage and digital billing?
- Please detail what digital capability the Company has, specifically in relation to digital bills.
- Does the Company have a hybrid mail solution?
- Please detail what experience the Company has of working with CSF as a composition platform. If you do not use CSF, please advise what platform you use?
- Is the Company accredited to any ISO's?

Please email over your response to Charlotte.Whelan@uuplc.co.uk

Response deadline is 23rd June 2023 - 16:00pm