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Tender

## 2024 Aberdeen City Council Care and Support at Home

Aberdeen City Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-015680

Procurement identifier (OCID): ocids-h6vhtk-045a5a

Published 17 May 2024, 11:40am

### Section I: Contracting authority

#### I.1) Name and addresses

Aberdeen City Council

Woodhill House

Aberdeen

AB16 5GB

#### Contact

Mandy Reid

#### Email

[MandyReid@aberdeencity.gov.uk](mailto:MandyReid@aberdeencity.gov.uk)

#### Telephone

+44 1467539600

#### Country

United Kingdom

**NUTS code**

UKM50 - Aberdeen City and Aberdeenshire

**Internet address(es)**

Main address

<http://www.aberdeencity.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00231](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00231)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictenderscotland.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictenderscotland.publiccontractsscotland.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

2024 Aberdeen City Council Care and Support at Home

Reference number

26778

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Aberdeen City Council intend to award a single contract for the provision of a care at home service which will be delivered to all adults (i.e. those over 16 years of age) across Aberdeen City deemed in need of Services regardless of primary care type. This will include individuals who may have learning disabilities, physical disabilities, mental health difficulties, acquired brain injury and those who are experiencing difficulties associated with using drugs and/or alcohol.

#### **II.1.5) Estimated total value**

Value excluding VAT: £117,716,381

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeen City

#### **II.2.4) Description of the procurement**

Aberdeen City Council requires the provision of Care and Support at Home services for all adults (i.e. those over 16 years of age) across Aberdeen City deemed in need of services regardless of primary care type, who meet the current eligibility criteria and require assistance through visiting support to live independently and to develop, regain or retain their daily living skills through provision of personal care, personal support, housing support, or any other type of support deemed appropriate to meet identified outcomes. This will include individuals who may have learning disabilities, physical disabilities, mental health difficulties, acquired brain injury and those who are experiencing difficulties associated with using drugs and/or alcohol. Commensurate with the Partnership's philosophy of outcomes-focussed care, Services delivered shall meet personal outcomes in line with GIRFE principles, rather than outcomes associated with specific client group.

#### **II.2.6) Estimated value**

Value excluding VAT: £117,716,381

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 November 2024

End date

31 October 2031

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Contract duration and estimated value includes initial five year contract term with two additional 1 year extensions

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Bidders must confirm that they are appropriately registered with the Care Inspectorate for the services required.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 June 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

1. The Council shall obtain a Creditsafe credit check and will score bidders accordingly:

71 - 100 Very Low Risk – Accept

51 - 70 Low Risk - Accept

30 - 50 Moderate Risk – subject to further discussion internally with the option to reject.

21-29 High Risk – subject to further discussion internally with the option to reject.

1-20 Very High Risk – Reject.

\*The following applies if no credit check can be undertaken:

2. Please state current turnover (if contract value is over 50% of reported turnover, further discussion will be had internally with the option to reject).

3. If you are under no obligation to publish accounts on Companies House and/or do not have a comprehensive credit rating then provide audited financial accounts for the previous two years. Both quick and current ratios should be a minimum of 1:1.5 for the two successive years. Bidders whose ratios do not meet the minimum criteria will be rejected. Bidders who can provide audited accounts but chose not to do so shall be rejected.

4. Bidders who have been trading for less than one year and cannot provide audited accounts must submit the cash flow for the current year and a letter from the bank outlining the current cash and credit position for the current year and subsequent year. This will be subject to internal discussion with the option to reject.

5. If bidder still does not meet the financial criteria for consideration but has a parent company that does, the firm may still be eligible for consideration where their submission is supported by a parent company guarantee.

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commencement of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's Liability Insurance = 10m

Public Liability Insurance = 5m

(add any others in the same format)

Bidders will be required to provide examples that demonstrate that they have the relevant experience to deliver the services as described. A minimum of two examples will be required.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 26778. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Fair Work Practices

Carbon Reduction

Innovative Community Benefits

(SC Ref:766849)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Aberdeen Sheriff Court

Castle Street

Aberdeen

AB10 1WP

Country

United Kingdom

