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Contract

## **BSP-22-008 – HR and Business Advisory Framework**

Education Authority NI  
FE Northern Regional College  
Armagh Observatory  
Armagh Planetarium  
Comhairle na Gaelscolaíochta  
Council for Catholic Maintained Schools  
Council for the Curriculum Examinations and Assessment  
Department of Education NI  
FE Belfast Metropolitan College  
FE Northern Regional College  
FE North West Regional College  
FE South Eastern Regional College  
FE Southern Regional College  
FE South West College  
Libraries NI  
Middletown Centre for Autism  
NI Council For Integrated Education

F03: Contract award notice

Notice identifier: 2023/S 000-015640

Procurement identifier (OCID): ocids-h6vhtk-038d52

Published 2 June 2023, 9:23am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Education Authority NI

40 Academy Street

Belfast

BT1 2NQ

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

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Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

FE Northern Regional College

Antrim Campus, Fountain Street

Antrim

BT41 4AL

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

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**Internet address(es)**

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<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Armagh Observatory

College Hill

Armagh

BT61 9DG

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

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**Internet address(es)**

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**I.1) Name and addresses**

Armagh Planetarium

College Hill

Armagh

BT61 9DB

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

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**I.1) Name and addresses**

Comhairle na Gaelscolaiochta

Westgate House, 4 Queen Street

Belfast

BT1 6ED

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

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**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

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**I.1) Name and addresses**

Council for Catholic Maintained Schools

160 High Street

Hollywood

BT18 9HT

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Council for the Curriculum Examinations and Assessment

29 Clarendon Rd, Clarendon Dock

Belfast

BT1 3BG

#### **Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

#### **Country**

United Kingdom

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UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

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### **I.1) Name and addresses**

Department of Education NI

Rathgael House

Bangor

BT19 7PR

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

FE Belfast Metropolitan College

Titanic Quarter Campus, 7 Queens Road

Belfast

BT3 9DT

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

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**I.1) Name and addresses**

FE Northern Regional College

Antrim Campus, Fountain Street

Antrim

BT41 4AL

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

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**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

FE North West Regional College



Strand Road

Londonderry

BT48 7AL

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

FE South Eastern Regional College

Victoria Avenue

Newtownards

BT23 7EH

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

FE Southern Regional College

Patrick Street

Newry

BT35 8DN

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

FE South West College

2 Mountjoy Road

Omagh

BT79 7AH

#### **Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

#### **Country**

United Kingdom

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UK - United Kingdom

#### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Libraries NI

Lisburn City Library 23 Linenhall Street

Lisburn

BT28 1FJ

#### **Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Middletown Centre for Autism

35 Rathtrillick Park

Middletown

BT60 4HZ

**Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

**Country**

United Kingdom

**Region code**

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**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

NI Council For Integrated Education

25 College Gardens

Belfast

BT9 6BS

#### **Email**

[business.procure@eani.org.uk](mailto:business.procure@eani.org.uk)

#### **Country**

United Kingdom

#### **Region code**

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#### **Internet address(es)**

Main address

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Buyer's address

<https://etendersni.gov.uk/epps>

### **I.2) Information about joint procurement**

The contract involves joint procurement

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

BSP-22-008 – HR and Business Advisory Framework

Reference number

BSP-22-008

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,000,000

### **II.2) Description**

#### **II.2.1) Title**

Transformational, Change and Business Management

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services
- 80000000 - Education and training services
- 80500000 - Training services
- 80511000 - Staff training services
- 80521000 - Training programme services
- 80532000 - Management training services
- 80570000 - Personal development training services
- 79414000 - Human resources management consultancy services
- 79411100 - Business development consultancy services
- 79411000 - General management consultancy services
- 79430000 - Crisis management services
- 79610000 - Placement services of personnel
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist



skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

### **II.2.5) Award criteria**

Quality criterion - Name: AC1 Proposed Team Experience / Weighting: 30

Quality criterion - Name: AC2 Methodology / Weighting: 19.8

Quality criterion - Name: AC3 Social Value / Weighting: 10.2

Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be established for an initial period of 36 months 3 years with the option to extend by up to 1 further period of 12 months possible 4 years in total. It should be noted that the extension option may or may not be exercised.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

There is no commitment given as to the usage, volume, or value of services required under this Framework Agreement. EA also has the right to move values from and between lots but however the overarching value of the Framework Agreement of £2m will not be exceeded.

## **II.2) Description**

### **II.2.1) Title**

Leadership

Lot No

**II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services
- 80000000 - Education and training services
- 80500000 - Training services
- 80511000 - Staff training services
- 80521000 - Training programme services
- 80532000 - Management training services
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- 79411000 - General management consultancy services
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- 79610000 - Placement services of personnel
- 79620000 - Supply services of personnel including temporary staff

**II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

**II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

**II.2.5) Award criteria**

Quality criterion - Name: AC1 Proposed Team Experience / Weighting: 30

Quality criterion - Name: AC2 Methodology / Weighting: 19.8

Quality criterion - Name: AC3 Social Value / Weighting: 10.2

Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be established for an initial period of 36 months 3 years with the option to extend by up to 1 further period of 12 months possible 4 years in total. It should be noted that the extension option may or may not be exercised.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

There is no commitment given as to the usage, volume, or value of services required under this Framework Agreement. EA also has the right to move values from and between lots but however the overarching value of the Framework Agreement of £2m will not be exceeded.

## **II.2) Description**

### **II.2.1) Title**

Employee Relations

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services

- 80000000 - Education and training services
- 80500000 - Training services
- 80511000 - Staff training services
- 80521000 - Training programme services
- 80532000 - Management training services
- 80570000 - Personal development training services
- 79414000 - Human resources management consultancy services
- 79411100 - Business development consultancy services
- 79411000 - General management consultancy services
- 79430000 - Crisis management services
- 79610000 - Placement services of personnel
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

### **II.2.5) Award criteria**

Quality criterion - Name: AC1 Proposed Team Experience / Weighting: 30

Quality criterion - Name: AC2 Methodology / Weighting: 19.8

Quality criterion - Name: AC3 Social Value / Weighting: 10.2

Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be established for an initial period of 36 months 3 years with the option to extend by up to 1 further period of 12 months possible 4 years in total. It should be noted that the extension option may or may not be exercised.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

There is no commitment given as to the usage, volume, or value of services required under this Framework Agreement. EA also has the right to move values from and between lots but however the overarching value of the Framework Agreement of £2m will not be exceeded.

## **II.2) Description**

### **II.2.1) Title**

Recruitment

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services
- 80000000 - Education and training services
- 80500000 - Training services

- 80511000 - Staff training services
- 80521000 - Training programme services
- 80532000 - Management training services
- 80570000 - Personal development training services
- 79414000 - Human resources management consultancy services
- 79411100 - Business development consultancy services
- 79411000 - General management consultancy services
- 79430000 - Crisis management services
- 79610000 - Placement services of personnel
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

### **II.2.5) Award criteria**

Quality criterion - Name: AC1 Proposed Team Experience / Weighting: 30

Quality criterion - Name: AC2 Methodology / Weighting: 19.8

Quality criterion - Name: AC3 Social Value / Weighting: 10.2

Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be established for an initial period of 36 months 3 years with the option to extend by up to 1 further period of 12 months possible 4 years in total. It should be noted that the extension option may or may not be exercised.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

There is no commitment given as to the usage, volume, or value of services required under this Framework Agreement. EA also has the right to move values from and between lots but however the overarching value of the Framework Agreement of £2m will not be exceeded.

## **II.2) Description**

### **II.2.1) Title**

Business Analysis, Strategic Planning, and Data Analytics

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services
- 80000000 - Education and training services
- 80500000 - Training services
- 80511000 - Staff training services
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- 79411000 - General management consultancy services
- 79430000 - Crisis management services
- 79610000 - Placement services of personnel
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

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Quality criterion - Name: AC2 Methodology / Weighting: 19.8

Quality criterion - Name: AC3 Social Value / Weighting: 10.2

Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

### **II.2.11) Information about options**

Options: Yes



## Description of options

The framework will be established for an initial period of 36 months 3 years with the option to extend by up to 1 further period of 12 months possible 4 years in total. It should be noted that the extension option may or may not be exercised.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

There is no commitment given as to the usage, volume, or value of services required under this Framework Agreement. EA also has the right to move values from and between lots but however the overarching value of the Framework Agreement of £2m will not be exceeded

## **II.2) Description**

### **II.2.1) Title**

Culture, Vision and Values

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services
- 80000000 - Education and training services
- 80500000 - Training services
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### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

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Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

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Options: Yes

Description of options

The framework will be established for an initial period of 36 months 3 years with the option to extend by up to 1 further period of 12 months possible 4 years in total. It should be

noted that the extension option may or may not be exercised.

### **II.2.13) Information about European Union Funds**

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### **II.2.14) Additional information**

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## **II.2) Description**

### **II.2.1) Title**

Employee Engagement

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services
- 80000000 - Education and training services
- 80500000 - Training services
- 80511000 - Staff training services
- 80521000 - Training programme services
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- 79610000 - Placement services of personnel
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### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

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Quality criterion - Name: AC2 Methodology / Weighting: 19.8

Quality criterion - Name: AC3 Social Value / Weighting: 10.2

Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

### **II.2.11) Information about options**

Options: Yes

Description of options

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### **II.2) Description**

#### **II.2.1) Title**

Coaching and Mentoring

Lot No

8

#### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services
- 80000000 - Education and training services
- 80500000 - Training services
- 80511000 - Staff training services
- 80521000 - Training programme services
- 80532000 - Management training services
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### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

### **II.2.5) Award criteria**

Quality criterion - Name: AC1 Proposed Team Experience / Weighting: 30

Quality criterion - Name: AC2 Methodology / Weighting: 19.8

Quality criterion - Name: AC3 Social Value / Weighting: 10.2

Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be established for an initial period of 36 months 3 years with the option to extend by up to 1 further period of 12 months possible 4 years in total. It should be noted that the extension option may or may not be exercised.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

There is no commitment given as to the usage, volume, or value of services required under this Framework Agreement. EA also has the right to move values from and between lots but however the overarching value of the Framework Agreement of £2m will not be exceeded.

**II.2) Description****II.2.1) Title**

Equality and Human Rights

Lot No

9

**II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services
- 80000000 - Education and training services
- 80500000 - Training services
- 80511000 - Staff training services
- 80521000 - Training programme services
- 80532000 - Management training services
- 80570000 - Personal development training services
- 79414000 - Human resources management consultancy services
- 79411100 - Business development consultancy services
- 79411000 - General management consultancy services
- 79430000 - Crisis management services
- 79610000 - Placement services of personnel
- 79620000 - Supply services of personnel including temporary staff

**II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

#### **II.2.5) Award criteria**

Quality criterion - Name: AC1 Proposed Team Experience / Weighting: 30

Quality criterion - Name: AC2 Methodology / Weighting: 19.8

Quality criterion - Name: AC3 Social Value / Weighting: 10.2

Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

#### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be established for an initial period of 36 months 3 years with the option to extend by up to 1 further period of 12 months possible 4 years in total. It should be noted that the extension option may or may not be exercised

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

There is no commitment given as to the usage, volume, or value of services required under this Framework Agreement. EA also has the right to move values from and



between lots but however the overarching value of the Framework Agreement of £2m will not be exceeded.

## **II.2) Description**

### **II.2.1) Title**

Complaints Handling and Management

Lot No

10

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services
- 80000000 - Education and training services
- 80500000 - Training services
- 80511000 - Staff training services
- 80521000 - Training programme services
- 80532000 - Management training services
- 80570000 - Personal development training services
- 79414000 - Human resources management consultancy services
- 79411100 - Business development consultancy services
- 79411000 - General management consultancy services
- 79430000 - Crisis management services
- 79610000 - Placement services of personnel
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

## **II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

## **II.2.5) Award criteria**

Quality criterion - Name: AC1 Proposed Team Experience / Weighting: 30

Quality criterion - Name: AC2 Methodology / Weighting: 19.8

Quality criterion - Name: AC3 Social Value / Weighting: 10.2

Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

## **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be established for an initial period of 36 months 3 years with the option to extend by up to 1 further period of 12 months possible 4 years in total. It should be noted that the extension option may or may not be exercised.

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

There is no commitment given as to the usage, volume, or value of services required under this Framework Agreement. EA also has the right to move values from and between lots but however the overarching value of the Framework Agreement of £2m will not be exceeded.

## **II.2) Description**

### **II.2.1) Title**

Performance and Reward

Lot No

11

### **II.2.2) Additional CPV code(s)**

- 79400000 - Business and management consultancy and related services
- 79600000 - Recruitment services
- 80000000 - Education and training services
- 80500000 - Training services
- 80511000 - Staff training services
- 80521000 - Training programme services
- 80532000 - Management training services
- 80570000 - Personal development training services
- 79414000 - Human resources management consultancy services
- 79411100 - Business development consultancy services
- 79411000 - General management consultancy services
- 79430000 - Crisis management services
- 79610000 - Placement services of personnel
- 79620000 - Supply services of personnel including temporary staff

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

The scope of this Framework Agreement is to procure Support and Advisory Services

across Human Resources, Organisational Development and Learning and Business Management. The main objective of the Framework is to provide a professional resource which can be flexibly deployed across the full remit of services provided by EA's HR and Corporate Services Directorate. The Framework will be used to provide extra capacity to enable the Directorate to fulfil its normal business functions, respond to customer needs and flexibly deal with peaks in workload. They may also be used to provide specialist skills and experience for larger one-off projects as and when require. There are 11 Lots in this framework and tenderers can submit bids for one or more Lots.

#### **II.2.5) Award criteria**

Quality criterion - Name: AC1 Proposed Team Experience / Weighting: 30

Quality criterion - Name: AC2 Methodology / Weighting: 19.8

Quality criterion - Name: AC3 Social Value / Weighting: 10.2

Cost criterion - Name: AC4 Rate Card Pricing / Weighting: 40

#### **II.2.11) Information about options**

Options: Yes

Description of options

The framework will be established for an initial period of 36 months 3 years with the option to extend by up to 1 further period of 12 months possible 4 years in total. It should be noted that the extension option may or may not be exercised.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

There is no commitment given as to the usage, volume, or value of services required under this Framework Agreement. EA also has the right to move values from and between lots but however the overarching value of the Framework Agreement of £2m will not be exceeded.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-035343](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Transformational, Change and Business Management

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

CATHERINE KANE ASSOCIATES

6 DRUMAVOLEY ROAD

BALLYCASTLE

BT54 6PG

Email

[info@catherinekaneassociates.co.uk](mailto:info@catherinekaneassociates.co.uk)

Telephone

+44 2820768183

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Baker Tilly Mooney Moore

17 Clarendon Road

BELFAST

BT1 3BG

Email

[accountants@bakertillymm.co.uk](mailto:accountants@bakertillymm.co.uk)

Telephone

+44 2890323466

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

ERNST YOUNG LLP

1 More Place

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SE1 7EU

Email

[jkilliner@uk.ey.com](mailto:jkilliner@uk.ey.com)

Telephone

+44 2079512000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME



No

**V.2.3) Name and address of the contractor**

KPMG

The Soloist Building, 1 Lanyon Place

Belfast

BT1 3LP

Email

[ie-fm-belfasttenders@kpmg.ie](mailto:ie-fm-belfasttenders@kpmg.ie)

Telephone

+44 2890243377

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

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The contractor is an SME

No

**V.2.3) Name and address of the contractor**

GRANT THORNTON NI LLP

12 to 15 Donegall Square West

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Email

[aidan.gibney@ie.gt.com](mailto:aidan.gibney@ie.gt.com)

Telephone

+44 2896871050

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £600,000

Total value of the contract/lot: £600,000

---

## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

2

### **Title**

Leadership

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

THINK PEOPLE CONSULTING LTD

12th Floor Causeway Tower

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BT2 8DN

Email

[anne.dougan@thinkpeople.co.uk](mailto:anne.dougan@thinkpeople.co.uk)

Telephone

+44 2890310450

Country

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NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

AKU TRAINING LTD

CLOVALLEY HOUSE, 6 Cyprus Avenue

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BT5 5NT

Email

[alyson@aku.training.com](mailto:alyson@aku.training.com)

Telephone

+44 7729025349

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Baker Tilly Mooney Moore

17 Clarendon Road

BELFAST

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[accountants@bakertillymm.co.uk](mailto:accountants@bakertillymm.co.uk)

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+44 2890323466

Fax

+44 2890438827

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

HEADSTOGETHER CONSULTING LTD

2-4 Grays Lane

HOLYWOOD

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Email

[office@headstogether.com](mailto:office@headstogether.com)

Telephone

+44 2890424030

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

GRANT THORNTON NI LLP

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Belfast

BT16JH

Email

[aidan.gibney@ie.gt.com](mailto:aidan.gibney@ie.gt.com)

Telephone

+44 2896871050

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £500,000

Total value of the contract/lot: £500,000

---

## **Section V. Award of contract**

### **Contract No**

3

### **Lot No**

3

## **Title**

Employee Relations

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

THINK PEOPLE CONSULTING LTD

12th Floor Causeway Tower

BELFAST

BT2 8DN

Email

[anne.dougan@thinkpeople.co.uk](mailto:anne.dougan@thinkpeople.co.uk)

Telephone

+44 2890310450



Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

CATHERINE WILLIAMSON ASSOCIATES HR EMPLOYMENT LAW

2 Harberton Lane

BELFAST

BT9 6WQ

Email

[catherine.cwa@btinternet.com](mailto:catherine.cwa@btinternet.com)

Telephone

+44 7841027528

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

HEADSTOGETHER CONSULTING LTD

2-4 Grays Lane

HOLYWOOD

BT18 9AU

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[office@headstogether.com](mailto:office@headstogether.com)

Telephone

+44 2890424030

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £250,000

---

## **Section V. Award of contract**

### **Contract No**

4

### **Lot No**

4

### **Title**

Recruitment

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

HEADSTOGETHER CONSULTING LTD

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[office@headstogether.com](mailto:office@headstogether.com)

Telephone

+44 2890424030

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

ERNST YOUNG LLP

1 More Place

LONDON

SE1 7EU

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[jkilliner@uk.ey.com](mailto:jkilliner@uk.ey.com)

Telephone

+44 2079512000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £200,000

Total value of the contract/lot: £200,000

---

## **Section V. Award of contract**

### **Contract No**

5

### **Lot No**

5

### **Title**

Business Analysis, Strategic Planning, and Data Analytics

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ERNST YOUNG LLP

1 More Place

LONDON

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Email

[jkilliner@uk.ey.com](mailto:jkilliner@uk.ey.com)

Telephone

+44 2079512000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

---

## **Section V. Award of contract**

### **Contract No**

6

### **Lot No**

6

### **Title**

Culture, Vision and Values

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

HEADSTOGETHER CONSULTING LTD

2-4 Grays Lane

HOLYWOOD



BT18 9AU

Email

[office@headstogether.com](mailto:office@headstogether.com)

Telephone

+44 2890424030

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

ERNST YOUNG LLP

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Telephone

+44 2079512000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

---

## **Section V. Award of contract**

### **Contract No**

7

### **Lot No**

7

### **Title**

Employee Engagement

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

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Telephone

+44 2079512000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

---

## **Section V. Award of contract**

### **Contract No**

8

### **Lot No**

8

### **Title**

Coaching and Mentoring

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

HEADSTOGETHER CONSULTING LTD

2-4 Grays Lane

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Email

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Telephone

+44 2890424030

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

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Belfast

BT6 0NG

Email

[nicholalynagh@weareleonedu.com](mailto:nicholalynagh@weareleonedu.com)

Telephone

+44 7525916505

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Baker Tilly Mooney Moore

17 Clarendon Road

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Fax

+44 2890438827

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

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Telephone

+44 2079512000

Country

United Kingdom

NUTS code

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Internet address

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The contractor is an SME

No

**V.2.3) Name and address of the contractor**

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Email

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Telephone

+44 2890310450

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

---

## **Section V. Award of contract**

### **Contract No**

9

### **Lot No**

9

### **Title**

Equality and Human Rights

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

---

## **Section V. Award of contract**

### **Contract No**

10

### **Lot No**

10

### **Title**

Complaints Handling and Management

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

---

## **Section V. Award of contract**

### **Contract No**

11

### **Lot No**

11

### **Title**

Performance and Reward

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

HEADSTOGETHER CONSULTING LTD

2-4 Grays Lane

HOLYWOOD

BT18 9AU

Email

[office@headstogether.com](mailto:office@headstogether.com)

Telephone

+44 2890424030

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Baker Tilly Mooney Moore

17 Clarendon Road

BELFAST

BT1 3BG

Email

[accountants@bakertillymm.co.uk](mailto:accountants@bakertillymm.co.uk)

Telephone

+44 2890323466

Fax

+44 2890438827

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £50,000

Total value of the contract/lot: £50,000

## Section VI. Complementary information

### VI.3) Additional information

There is no commitment given as to the usage, volume, or value of services required under this Framework Agreement. EA also has the right to move values from and between lots but however the overarching value of the Framework Agreement of £2m will not be exceeded. This framework is let by the Northern Ireland Education Authority ("EA") and is open to the EA, including NI educational bodies, as follows and at some point during the life of the Framework these bodies may wish to utilise the agreement and should have access, at any point, with the permission of EA. This agreement is not intended to replace any current agreements that participating or non participating institutions may already have in place. Should any of these bodies opt to use the framework, they must be able to avail of the services on the same terms as EA. The Contractor will be required to agree the detailed arrangements with any such participants and set up and maintain separate accounts for each. Primary and Post Primary schools under the control of the EA, Catholic Maintained Schools, Independent Schools in NI, Irish Medium Schools in NI, both Controlled and, Voluntary Grammar Schools, Nursery School for NI (both controlled and Catholic Maintained), school meals kitchens on-site at all of these schools, and Controlled Youth Centres. Further Education. Colleges in NI. Grant Controlled Integrated Education Schools in NI. Independent School in NI. Libraries NI. EA Teachers' and Educational Centres. Council for the Curriculum, Examination and Assessment NI (CCEA). Armagh Observatory and Planetarium. Middletown Centre for Autism. Controlled Schools Support Council (CSSC). Northern Ireland Council for Integrated Education (NICIE).

### VI.4) Procedures for review

#### VI.4.1) Review body

The UK does not currently have any such bodies with responsibilities for appeal/mediation procedures.

Belfast

Country

United Kingdom