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Contract

Help to Live at Home Services - Zone 2

South Tyneside Council

F03: Contract award notice

Notice identifier: 2022/S 000-015634

Procurement identifier (OCID): ocids-h6vhtk-0343b8

Published 7 June 2022, 2:00pm

Section I: Contracting authority

I.1) Name and addresses

South Tyneside Council

Town Hall, Westoe Road

South Shields

NE332RL

Contact

Karen Dixon

Email

karen.dixon@southtyneside.gov.uk

Telephone

+44 7585966533

Country

United Kingdom

NUTS code

UKC22 - Tyneside

Internet address(es)

Main address

<https://southtyneside.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Help to Live at Home Services - Zone 2

Reference number

S8220

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The service will enable and support people to live as independently as possible in their own homes. The care and support will have a person-centred approach that enables individuals to 'live a good life' by using assistive technology wherever possible to promote independence. This contract is for 2 element of the Help to Live at Home: 1. Home Independence and Crisis Support, which includes hospital to home, intermediate care, restorative support, hospital prevent, emergency response 24/7 and crisis support. 2.Home Independence Service, which includes long term support, palliative/end of life support and night support.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,035,746

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

II.2.4) Description of the procurement

Due to the urgency to replace this contract and ensure service continuity, the council undertook a Open Procedure restricted to 2 suppliers with the capability and capacity to deliver the contract. The award of this short term 15 month contract will allow the Council to carry out a PCR15 compliant procurement for a longer term contract.

II.2.5) Award criteria

Quality criterion - Name: Mobilisation and Implementation / Weighting: 300 points

Quality criterion - Name: Workforce Management / Weighting: 150 points

Quality criterion - Name: Service Delivery / Weighting: 200 points

Quality criterion - Name: Electronic Care Management / Weighting: 100 points

Quality criterion - Name: Quality Assurance / Weighting: 75 points

Price - Weighting: 0% - set price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

Extreme poor performance of the existing supplier necessitated the termination of the contract for zone 2 and the need to urgently replace the supplier to ensure service continuity to vulnerable people living in the community. This short term contract will allow the council the time to run a full PCR15 compliant procurement process for a new longer term contract effective Sept 23.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

S8220

Title

Help to Live at Home Services - Zone 2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 June 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Dale Care Ltd

Lumley House, Whitefield Court, St Johns Road, Meadowfield

Durham

DH7 8XL

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,035,746

Total value of the contract/lot: £2,035,746

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

South Tyneside Council

Town Hall and Civic Offices, Westoe Road

South Shields

NE33 2RL

Country

United Kingdom