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Contract

Technology Enabled Care Services (TECS)

Kent County Council

F03: Contract award notice

Notice identifier: 2024/S 000-015624

Procurement identifier (OCID): ocds-h6vhtk-038c3c

Published 16 May 2024, 4:38pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

Invicta House

Maidstone

ME14 1XX

Contact

Mr Paul Stephen

Email

Paul.Stephen@kent.gov.uk

Telephone

+44 3000417573

Country

United Kingdom

Region code

UKJ4 - Kent

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

County Council

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology Enabled Care Services (TECS)

Reference number

DN622805

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Technology Enabled Care will underpin our future care and support delivery and is critical to the Authority's vision for the social care and health landscape in Kent. The Technology Enabled Care Service will harness the potential benefits of digital technology to promote independent living and optimise a person's outcomes.

Since March 2022, KCC has worked with a Partner to trial the principles of a Technology Enabled Care Service in a build and test project which operated in the East Kent area. The build and test has delivered excellent learning opportunities and understanding of the full potential associated to technology, and has informed the service specification for our county-wide Technology Enabled Care Service. In addition, we have undertaken market engagement throughout August and during September held 121 meetings with providers to work through key questions, all in which have informed the specification. The draft specification was shared with the market for comment during October. There has been a co-production group working with us to design the service, specification and will play a key role in the procurement and implementation of the service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £16,562,766

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Technology Enabled Care will underpin our future care and support delivery and is critical to the Authority's vision for the social care and health landscape in Kent. The Technology Enabled Care Service will harness the potential benefits of digital technology to promote independent living and optimise a person's outcomes.

Since March 2022, KCC has worked with a Partner to trial the principles of a Technology Enabled Care Service in a build and test project which operated in the East Kent area. The build and test has delivered excellent learning opportunities and understanding of the full potential associated to technology, and has informed the service specification for our county-wide Technology Enabled Care Service. In addition, we have undertaken market engagement throughout August and during September held 121 meetings with providers to work through key questions, all in which have informed the specification. The draft specification was shared with the market for comment during October. There has been a co-production group working with us to design the service, specification and will play a key role in the procurement and implementation of the service.

II.2.5) Award criteria

Cost criterion - Name: Quality / Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Price Per Quality Point was used. There were 10 questions used to give a total quality score out of 100, which was then divided by price.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-034925](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

SC220326

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 September 2023

V.2.2) Information about tenders

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

P A Consulting Services Ltd

10 Bressenden Place

London

SW1E 5DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £16,562,766

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

Maidstone

SE14 1XQ

Country

United Kingdom