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Contract

## **Technology Enabled Care Services (TECS)**

Kent County Council

F03: Contract award notice

Notice identifier: 2024/S 000-015624

Procurement identifier (OCID): ocds-h6vhtk-038c3c

Published 16 May 2024, 4:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

Invicta House

Maidstone

ME14 1XX

#### **Contact**

Mr Paul Stephen

#### **Email**

[Paul.Stephen@kent.gov.uk](mailto:Paul.Stephen@kent.gov.uk)

#### **Telephone**

+44 3000417573

**Country**

United Kingdom

**Region code**

UKJ4 - Kent

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

County Council

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Technology Enabled Care Services (TECS)

Reference number

DN622805

**II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Technology Enabled Care will underpin our future care and support delivery and is critical to the Authority's vision for the social care and health landscape in Kent. The Technology Enabled Care Service will harness the potential benefits of digital technology to promote independent living and optimise a person's outcomes.

Since March 2022, KCC has worked with a Partner to trial the principles of a Technology Enabled Care Service in a build and test project which operated in the East Kent area. The build and test has delivered excellent learning opportunities and understanding of the full potential associated to technology, and has informed the service specification for our county-wide Technology Enabled Care Service. In addition, we have undertaken market engagement throughout August and during September held 121 meetings with providers to work through key questions, all in which have informed the specification. The draft specification was shared with the market for comment during October. There has been a co-production group working with us to design the service, specification and will play a key role in the procurement and implementation of the service.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £16,562,766

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

## **II.2.4) Description of the procurement**

Technology Enabled Care will underpin our future care and support delivery and is critical to the Authority's vision for the social care and health landscape in Kent. The Technology Enabled Care Service will harness the potential benefits of digital technology to promote independent living and optimise a person's outcomes.

Since March 2022, KCC has worked with a Partner to trial the principles of a Technology Enabled Care Service in a build and test project which operated in the East Kent area. The build and test has delivered excellent learning opportunities and understanding of the full potential associated to technology, and has informed the service specification for our county-wide Technology Enabled Care Service. In addition, we have undertaken market engagement throughout August and during September held 121 meetings with providers to work through key questions, all in which have informed the specification. The draft specification was shared with the market for comment during October. There has been a co-production group working with us to design the service, specification and will play a key role in the procurement and implementation of the service.

## **II.2.5) Award criteria**

Cost criterion - Name: Quality / Weighting: 100

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

Price Per Quality Point was used. There were 10 questions used to give a total quality score out of 100, which was then divided by price.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-034925](#)

#### **IV.2.9) Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

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## **Section V. Award of contract**

### **Contract No**

SC220326

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 September 2023

### **V.2.2) Information about tenders**

Number of tenders received: 11

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

P A Consulting Services Ltd

10 Bressenden Place

London

SW1E 5DN

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £16,562,766

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council

Maidstone

SE14 1XQ

Country

United Kingdom