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Contract

Application Maintenance Support Services

Financial Conduct Authority

F03: Contract award notice

Notice identifier: 2021/S 000-015583

Procurement identifier (OCID): ocds-h6vhtk-02c451

Published 6 July 2021, 4:15pm

Section I: Contracting authority

I.1) Name and addresses

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Email

ISProcurement@fca.org.uk

Telephone

+44 2070666702

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://fca.delta-esourcing.com/>

Buyer's address

<https://www.fca.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Application Maintenance Support Services

Reference number

CON-20-148

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

The FCA is extending it's current Application Maintenance Support into Year 4 of the 5 Year terms. The Services include the following, details are:

- Support and maintenance of bespoke, COTS (commercial off the shelf products), Cloud Services including SaaS (Software as a Service and PaaS (Platform as a Service;
- Resolving software problems that cause the system to be inoperative or to perform incorrectly;
- Providing Incident and Problem Management services in relation to the in scope Applications;

Implementing improvements and enhancement to the Applications;

- Delivering operational change, supporting and accepting changes into the live environment;
- Database and Middleware support for some Applications;
- Liaison with FCA Business teams to support User Acceptance;
- Management of 3rd Party Suppliers as part of the end to end delivery;
- AppDev.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,566,595.7

II.2) Description

II.2.1) Title

Application Maintenance Support Services (Legacy)

Lot No

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This is the Year 4 extension of the Original Contract for Lot 2 of Application Maintenance Support Services.

During the original Tender process, which commenced in 2017, the FCA created Lot 1 to reduce the number of legacy estate suppliers to 1. The extension for Lot 1 into Year 4 of a possible 5 Year term will cover the following main activities. Details are:

- Support and maintenance of bespoke, COTS (commercial off the shelf products), Cloud Services, including SaaS (Software as a Service) and PaaS (Platform as a Service);

- Resolving software problems that cause the system to be inoperative or to perform incorrectly;

- Providing Incident and Problem Management services in relation to the in scope Applications;

Implementing improvements and enhancement to the Applications;

- Delivering operational change, supporting and accepting changes into the live environment;

- Database and Middleware support for some Applications;

- Liaison with FCA Business teams to support User Acceptance;

- Management of 3rd Party Suppliers as part of the end to end delivery.

The original estimated value of the upper range for Lot 1 was €1,700,000 per annum, over the maximum 5 (five) year term the estimated value in GBP would be £7,286,689 based on the

€8,500,000 value.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 85

Cost criterion - Name: Price / Weighting: 15

II.2.11) Information about options

Options: Yes

Description of options

The original contract length was for a 3 year initial term plus 2 (two) extension of 12 months. This is the contract award for the 1st extension, so Year 4 of the contract for Lot 1 of Application Maintenance Support Services.

Year 1 of Lot 1 of the Contract commenced 20th June 2018. Year 4 of Lot 1 of the Contract will commence on the 20th June 2021

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This is the contract award for Year 4 of the contract for Lot 1 of Application Maintenance Support Services. The 1st extension option under the Contract.

II.2) Description

II.2.1) Title

Application Maintenance Support Services

Lot No

2

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

This is the Year 4 extension of the Original Contract for Lot 2 of Application Maintenance Support Services.

The extension for Lot 2 into Year 4 of a possible 5 Year term will cover the following main activities. Details are:

- Support and maintenance of bespoke, COTS (commercial off the shelf products), Cloud Services, including SaaS (Software as a Service) and PaaS (Platform as a Service);
- Resolving software problems that cause the system to be inoperative or to perform incorrectly;
- Providing Incident and Problem Management services in relation to the in scope Applications;

Implementing improvements and enhancement to the Applications;

- Delivering operational change, supporting and accepting changes into the live environment;
- Database and Middleware support for some Applications;
- Liaison with FCA Business teams to support User Acceptance;
- Management of 3rd Party Suppliers as part of the end to end delivery.

The original estimated value of the upper range for Lot 2 was €4,000,000 per annum, over the maximum 5 (five) year term the estimated value in GBP would be £17,145,152 based on the €20,000,000 value.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 35

Cost criterion - Name: Price / Weighting: 65

II.2.11) Information about options

Options: Yes

Description of options

The original contract length was for a 3 year initial term plus 2 (two) extension of 12 months. This is the contract award for the 1st extension, so Year 4 of the contract for Lot 2 of Application Maintenance Support Services.

Year 1 of Lot 2 of the Contract commenced 10th September 2018. Year 4 of Lot 2 of the Contract will commence on the 10th September 2021.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This is the Contract award for Year 4 of the contract for Lot 1 of Application Maintenance Support Services. The 1st extension option under the Contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2017/S 117-234917](#)

Section V. Award of contract

Lot No

1

Title

Application Maintenance Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 May 2018

V.2.2) Information about tenders

Number of tenders received: 9

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sopra Steria Limited

Three Cherry Trees Lane

Hemel Hempsted

HP2 7AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04077975

Internet address

<https://www.soprasteria.com/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £7,286,689

Total value of the contract/lot: £255,677.08

Section V. Award of contract

Lot No

2

Title

Application Maintenance Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 May 2018

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sopra Steria Limited

Three Cherry Trees Lane

Hemel Hempsted

HP2 7AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04077975

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £17,145,152

Total value of the contract/lot: £2,310,918.62

Section VI. Complementary information

VI.3) Additional information

This Contract Award Notice is for the extension into Year 4 of a possible 5 Year contract for both Lots 1 and 2 of the Application Maintenance Support Services.

The value of the Year 4 for Lot 1 is £255,677.08 ex VAT and excludes the values of any Work Order undertaken by the Supplier, as these are unknown at the time of extending. The Year 4 extension for Lot 1 runs from the 20th June 2021 to the 19th June 2022.

The value of the Year 4 for Lot 2 is £2,310,918.62 ex VAT and excludes the values of any Work Order undertaken by the Supplier, as these are unknown at the time of extending. The Year 4 extension for Lot 2 runs from the 10th September 2021 to the 9th September 2022.

Work Orders are in compliance to Regulation 72 of the Public Contract Regulations.

To view this notice, please click here:

<https://fca.delta-esourcing.com/delta/viewNotice.html?noticeId=606682162>

GO Reference: GO-202176-PRO-18518988

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Any review proceedings will be dealt with in accordance with the requirements of the Public Contracts Regulations 2015 ('PCR 2015'). Any review proceedings must be brought within the timescales specified by the applicable law, including, without limitation, PCR 2015.