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Contract

Diagnostic Assessments of ADHD for Adults

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-015580

Procurement identifier (OCID): ocds-h6vhtk-05041b

Published 16 April 2025, 2:08pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Contact

Gemma Deverill

Email

gemma.deverill@wales.nhs.uk

Telephone

+44 2921501500

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Diagnostic Assessments of ADHD for Adults

Reference number

P0339

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Hywel Dda University Health Board (HDUHB) requires a single contract with Problem Shared Ltd, in line with a time-limited initiative to help reduce waiting times to accessing a diagnostic assessment of ADHD for adults.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £225,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL1 - West Wales and the Valleys

II.2.4) Description of the procurement

Hywel Dda University Health Board (H DUHB) requires a single contract with Problem Shared Ltd, in line with a time-limited initiative to help reduce waiting times to accessing a diagnostic assessment of ADHD for adults.

The service will provide key outcomes for the Health Board in terms of Improving Waiting Times for adult Neurodevelopmental Services. Subsequently improving the health and wellbeing of Future Generations through earlier identification of neuro-divergence and subsequent support needs.

Provision of ADHD assessments require a specialist service with specific standards to be met in accordance with NICE Guidelines and The Adult ADHD Assessment Quality Assurance Standards (AQAS) and include:

- Multi-disciplinary team Approach
- Full developmental and psychiatric history
- Observer reports and assessment of the individual's mental state
- Assessment of the individual's, coexisting conditions, social, familial and educational or occupational circumstances and physical health.
- Clinical interview with informant (if available)
- Clinical Interview with individual
- Observation Assessment
- Use of a valid diagnostic tool such as DIVA-5 or ACE Plus
- Evidence of pervasive impact on daily functioning in social, educational, or occupational settings
- Diagnostic Threshold as set out in DSM5 or ICD-11 being met.

In line with the funding requirement providers must:

- Be able to provide services with immediate effect
- Attend weekly service implementation meetings with immediate effect
- Attend monthly contract monitoring meetings providing assurance that deliverables are

being met.

- Must have extensive experience of diagnostic assessment of ADHD in adults
- Must have extensive experience of cross-sector working with HDUHB.
- Must have a proven track record of successful partnership working outsourcing diagnostic assessments for Health Boards
- Must have developed stabilised professional relationships with a range of sectors across Hywel Dda University Health Board footprint to facilitate prompt engagement and receipt of relevant information required
- Must have knowledge of the relevant services and established links with locally commissioned services for the Adult ADHD service.
- The Delivery Partner must have knowledge and links to similar services the health provides (including contractual)
- Have comprehensive knowledge of Welsh Government policy and legislation pertaining to neuro-divergence in adults.
- Have established effective working relationships with the Adult ADHD Service and Integrated Autism Service, Mental Health services, Local Authority and Primary Health partners across Carmarthenshire, Ceredigion and Pembrokeshire

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

This is a time-limited initiative to help reduce waiting times to accessing a diagnostic assessment of ADHD for Adults.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TELEDOCTOR LIMITED

16 High Holborn High Holborn

London

WC1V6BX

Telephone

+44 7837964695

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £225,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:149660)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom