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Contract

Flexible Framework for the Provision of Care at Home for Adults and Older People

Fife Council

F03: Contract award notice

Notice identifier: 2023/S 000-015554

Procurement identifier (OCID): ocds-h6vhtk-0384a2

Published 1 June 2023, 1:23pm

Section I: Contracting authority

I.1) Name and addresses

Fife Council

Fife House, North Street

Glenrothes

KY7 5LT

Contact

Pasha Keir

Email

Pasha.Keir@fife.gov.uk

Telephone

+44 3451550000

Country

United Kingdom

NUTS code

UKM72 - Clackmannanshire and Fife

Internet address(es)

Main address

<http://www.fife.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00187

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Flexible Framework for the Provision of Care at Home for Adults and Older People

Reference number

SC0005

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Fife Health and Social Care Partnership (“the Partnership”/H&SCP) requires to commission a Care at Home Service from a variety of external care providers. Fife’s Health and Social Care Partnership is committed to personalisation and outcome-based services for individuals of all ages and abilities and is seeking to appoint a range of partner organisations to deliver outcome focused support to young people, adults and older people with a range of identified support needs throughout Fife, under a flexible Framework agreement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £71,620,124

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKM72 - Clackmannanshire and Fife

Main site or place of performance

Fife

II.2.4) Description of the procurement

The Fife Health and Social Care Partnership (“the Partnership”/H&SCP) requires to commission a Care at Home Service from a variety of external care providers. Fife’s Health and Social Care Partnership is committed to personalisation and outcome-based services for individuals of all ages and abilities and is seeking to appoint a range of partner organisations to deliver outcome focused support to young people, adults and older people with a range of identified support needs throughout Fife, under a flexible Framework agreement.

Any partner organisations must be able to demonstrate experience and commitment to innovatively work with individuals within existing self-directed support policies and approaches. They must also evidence strong skills in working with families of individuals.

Objectives for the Framework are to ensure that individuals have access to support that aspires to the highest level of quality and promotes the right of each individual to direct their own support. Key elements of success from desirable organisations include robust evidence of promoting and delivering:

- personal preferences
- fluctuating levels of required support
- an organic service to reflect individual’s achievement of outcomes
- continuity and consistency in provision of individual outcome focussed support
- creative approaches that ensure outcomes are developed which promote ordinary lives
- innovative combinations of natural, paid and

technological support

- support that enables and supports approaches to risk

The Provider will provide practical and personal care over 24 hours a day and 365 days a year to the Supported Person living in their own home and will be in line with the service aims and objectives specified within this document.

The purpose of the Service Specification is to set out the minimum standards required to ensure that a consistent quality of service is provided to all Supported Persons who are assessed by the Partnership as requiring a Care at Home Service.

II.2.5) Award criteria

Quality criterion - Name: Quality Only / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Fife Council may require additional purchases under this contract which have not been specifically detailed in the "specification" however any additional purchases will be in full accordance with the requirements of Regulation 72 of the Public Contract (Scotland) Regulations 2015.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This Framework will be a flexible Framework which re-opens at regular periods throughout the lifetime of the Contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-004778](#)

Section V. Award of contract

Contract No

SC0005

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2023

V.2.2) Information about tenders

Number of tenders received: 33

Number of tenders received from SMEs: 22

Number of tenders received from tenderers from other EU Member States: 33

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 33

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Support and Social Care Network Ltd

62 , Longstone Road

Edinburgh

EH14 2BA

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Time For You Care

40 Craiglockhart Avenue

EDINBURGH

EH141LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Avicenna Care Ltd

6 McIntosh Parade

KIRKCALDY

KY2 6RA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

J.C.MICHAEL GROUPS LTD

31 Sandport Street

Edinburgh

EH6 6EP

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

EXCEL CARE Pvt Ltd

2, GIB GROVE

DUNFERMLINE

KY11 8DH

Country

United Kingdom

NUTS code

- UKM63 - Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cera Care Operations Scotland Ltd

Lime Tree House, North Castle Street

Alloa

FK10 1EX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Heart Link Health Care Services Ltd

Unit 20 , Dunfermline Business Centre, Izatt Avenue

Dunfermline

KY11 3BZ

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Call-in Homecare Ltd

2 ANDERSON PLACE, Bonnington Bond (Suite 70), 2 Anderson Place

EDINBURGH

EH6 5NP

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

No

V.2.3) Name and address of the contractor

ACS Care at Home

93 High Street

Lochgelly

KY5 9AF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Oran Homecare

Eden Park House, Eden Park

Cupar

ky115 4HS

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

LinkLiving Ltd

2c New Mart Road

Edinburgh

EH14 1RL

Country

United Kingdom

NUTS code

- UKM75 - Edinburgh, City of

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Scotia Homecare Solutions Limited

The E Centre, Cooperage Way

Alloa

FK10 3LP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Balmoral Homecare Ltd

Helena Place, 5 Busby Road, Clarkston

Glasgow

G76 7RB

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

No

V.2.3) Name and address of the contractor

Care1 Professional Services LTD

69 Buchanan Street , Suite 324

Glasgow

G1 3HL

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Avenue Care Services

Unit A , Glenruthven Mill, Abbey Road

Auchterarder

PH3 1DP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Gibson Training and Care Ltd

Unit 14 Fife Renewables Innovation Centre, Ajax Way

Methil

KY8 3RS

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Capability Scotland

Osborne House, 1 Osborne Terrace

Edinburgh

EH12 5HG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Mitchell & Murdoch Care Ltd.

Office 9 Algo Business Centre, Glenearn Road

Perth

ph2 0nj

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

ION Care and Support Services Ltd

Axwell House, 2 Westerton Road, East Mains Industrial Estate

Broxburn, West Lothian

EH52 5AU

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

V.2.3) Name and address of the contractor

Constance Care Limited

Suite 1 Munro Business Park, 15 Munro Place

Kilmarnock

KA1 2NP

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

The contractor is an SME

No

V.2.3) Name and address of the contractor

1st Homecare

Unit 14B, Dickson Street, Elgin Industrial Estate

Dunfermline

KY12 7SN

Country

United Kingdom

NUTS code

- UKM72 - Clackmannanshire and Fife

The contractor is an SME

No

V.2.3) Name and address of the contractor

Kingdom Support and Care CIC

Saltire Centre, Pentland Court

Glenrothes

KY6 2DA

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

V.2.3) Name and address of the contractor

The Richmond Fellowship Scotland

3 Buchanan Gate, Cumbernauld Road

Stepps

G33 6FB

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

V.2.3) Name and address of the contractor

Intergrity Social Care Solutions

46 Kilncadzow Road

Carluke

ML8 4QJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Thistle Care solutions

Suite 9 Business Incubator Kirkcaldy, Myregormie Place

Kirkcaldy

KY1 3NA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Gentle Hands healthCare limited

55 John smith business centre

Kirkcaldy

ky2 6hd

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Kenylink Services Ltd

Office 18/27 Kirkcaldy Business Incubator Centre ,Myregormie Place, Kirkcaldy

Kirkcaldy

KY1 3NA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £71,620,124

Total value of the contract/lot: £71,620,124

Section VI. Complementary information

VI.3) Additional information

Contract Start Date 01/06/2023.

(SC Ref:734046)

VI.4) Procedures for review

VI.4.1) Review body

Kirkcaldy Sheriff Court

Kirkcaldy

KY1 1XQ

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance.
However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.