This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/015551-2021

Opportunity

Y21027 - Employee Support Services and Benefits

Kent County Council (t/a KCS)

F02: Contract notice
Notice reference: 2021/S 000-015551
Published: 6 July 2021, 12:51pm

The closing date and time has been changed to:

24 August 2021, 2:00pm

See the change notice.

Section I: Contracting authority

I.1) Name and addresses

Kent County Council (t/a KCS)

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

ME19 4YT

Contact

Miss Tamara Stevens

Email

csgprocurement@csltd.org.uk

Telephone

+44 1622236716

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

http://www.commercialservices.org.uk

Buyer's address

http://www.commercialservices.org.uk

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com/Advert/Index?advertId=79ac541a-4ade-eb11-810d-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://procontract.due-north.com/Advert/Index?advertId=79ac541a-4ade-eb11-810d-005056b64545

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Y21027 - Employee Support Services and Benefits

Reference number

DN554824

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

KCS Professional Services, acting for and on behalf of Kent County Council (KCC) to create a national, user friendly, time and cost effective Framework Agreement for the supply of Employee Support Services and Benefits. Associated Services may extend beyond the scope of the Services purchased and may include areas such as End User support, integration and training.

The Framework Agreement will be split into 3 LOTs:

• LOT 1 – Occupational Health Services

• LOT 2 – Employee Assistance Programmes

• LOT 3 – Employee Benefits

II.1.5) Estimated total value

Value excluding VAT: £50,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Occupational Health Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

• LOT 1 – Occupational Health Services

To include, but not be limited to:

o Telephone support services

o Attendance management advice

o Attendance at case conference/reviews/court/tribunal

o Ill health retirement

o Vaccinations

o Alcohol and drugs tests

o Specialist health surveillance

o Employee health surveillance (height, weight, BP, BMI etc.)

o Workstation and workplace assessments

o Pre-employment screening and medicals

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To gain access and complete the necessary documents please follow the instruction below

Visit - WWW.Kentbusinessportal.org.uk

Select - Opportunities

Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

Express interest - you may need to register first

Once successful expression is completed you can access and complete the requirements in two ways

1 - when you register you will receive a successful registration email, this also contains an link taking you direct to the opportunity

2 - when you log in to proactis go to my activities, select commercial services and you will be presented with the opportunity.

Following the instruction from herein

II.2) Description

II.2.1) Title

Employee Assistance Programmes (EAP)

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

• LOT 2 – Employee Assistance Programmes

To include, but not be limited to:

o Counselling support (group or individual)

o Mediation

o Bullying and harassment support

o Whistleblowing services

o Debt support services

o Legal services

o Cognitive behaviour therapy

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

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Following the instruction from herein

II.2) Description

II.2.1) Title

Employee Benefits

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

• LOT 3 – Employee Benefits

To include, but not be limited to:

o Childcare vouchers

o Leisure facility discounts

o Retail store discounts and promotions

o Learning and development programme

o Payroll giving scheme

o Reward and recognition scheme

o Green car scheme

o Cycle to work scheme

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To gain access and complete the necessary documents please follow the instruction below

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Select Organisation - Commercial Services

Select the opportunity appropriate to you from the list provided

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Following the instruction from herein

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

9 August 2021

Local time

2:00pm

Changed to:

Date

24 August 2021

Local time

2:00pm

See the change notice.

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

9 August 2021

Local time

2:10pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

All public bodies will have access to this Framework Agreement but may only do so with the agreement of the Contracting Authority. Those organisations who may wish to access this Framework Agreement will be members, Affiliates and associates of, local government authorities, the police service, the fire service, the NHS and NHS trusts, housing associations, third sector organisations, academic centres (including Academies), free schools, publicly funded organisations and publicly owned private companies, operating within the geographic boundaries of the United Kingdom, Channel Islands, Northern Ireland and Isle of Man.

The Framework Agreement will also be open for use by all other local authorities and public

sector bodies. Full details of the classification of potential Participating Authorities and Customer's geographical areas and organisation classifications are detailed as follows:

LOCAL AUTHORITY COUNCILS:

England:

County, Unitary, District, Borough, and Metropolitan Councils. (Parish and Community Councils are also permissible users). See link:

https://www.registers.service.gov.uk/registers

https://www.local.gov.uk/topics

http://www.direct.gov.uk/en/Dl1/Directories/Localcouncils/index.htm

Northern Ireland: Administered across 26 Districts of Northern Ireland. See link:

http://www.nidirect.gov.uk/local-councils-in-northern-ireland

Scotland: Administered across 32 Council areas. See link:

http://www.cosla.gov.uk/scottish-local-government

Wales: Administered across 22 Council areas. See link:

http://wales.gov.uk/topics/localgovernment/?skip=1andlang=en

Isle of Man: Administered across 22 local authorities, consisting of 4 town authorities, 2 district authorities, 2 village authorities, and 14 parish authorities.

https://www.gov.im/categories/home-and-neighbourhood/local-authorities/local-authority-contacts/

Channel Islands:

https://www.gov.je/Government/Departments/Pages/default.aspx

https://www.gov.gg/article/152949/Government-Departments

EMERGENCY SERVICES:

POLICE:

National

https://www.btp.police.uk/

http://www.mod.police.uk

http://www.npas.police.uk/

England

http://www.police.uk/forces.htm

https://www.gov.uk/government/organisations/civil-nuclear-constabulary

Northern Island

https://www.police.uk/northern-ireland/

Scotland

http://www.scotland.police.uk/

https://www.gov.uk/government/organisations/civil-nuclear-constabulary

Wales

https://www.police.uk/dyfed-powys/

https://www.police.uk/gwent/

https://www.police.uk/north-wales/

https://www.police.uk/south-wales/

https://www.gov.uk/government/organisations/civil-nuclear-constabulary

Isle of Man

https://www.iompolice.im/

Channel Islands

https://jersey.police.uk/

http://www.guernsey.police.uk/

FIRE and RESCUE

UK – England, Scotland, Northern Ireland, Wales, IOM

http://www.fireservice.co.uk/information/ukfrs/

https://www.ukfirestations.co.uk/brigades

Channel Islands

https://www.gov.je/Government/Departments/HomeAffairs/Pages/default.aspx

MARITIME AND COASTGUARD AGENCY

UK – England, Scotland, Northern Ireland, Wales, IOM

https://www.gov.uk/government/organisations/maritime-and-coastguard-agency/about/access-and-opening

Isle of Man

https://www.gov.im/coastguard

Channel Islands

http://www.ports.je/JerseyCoastguard/Pages/default.aspx

https://www.rnli.org.gg/guernseys-lifeboat/

NHS/HEALTH BODIES AND AMBULANCE SERVICES:

England

https://www.nhs.uk/servicedirectories/pages/nhstrustlisting.aspx

East Midlands Ambulance Service NHS Trust

http://www.emas.nhs.uk

East of England Ambulance Service NHS Trust

http://www.eastamb.nhs.uk

London Ambulance Service NHS Trust

http://www.londonambulance.nhs.uk

North East Ambulance Service NHS Foundation Trust

http://www.neas.nhs.uk

North West Ambulance Service NHS Trust

http://www.nwas.nhs.uk

South Central Ambulance Service NHS Foundation Trust
http://www.southcentralambulance.nhs.uk

South East Coast Ambulance Service NHS Foundation Trust

http://www.secamb.nhs.uk

South Western Ambulance Service NHS Foundation Trust

https://www.swast.nhs.uk/welcome

West Midlands Ambulance Service NHS Trust

http://www.wmas.nhs.uk

Yorkshire Ambulance Service NHS Trust

http://www.yas.nhs.uk

Northern Island

http://www.hscni.net/index.php?link=trusts

http://www.niamb.co.uk/

Scotland

https://www.scot.nhs.uk/organisations/

http://www.scottishambulance.com/WhatWeDo/Default.aspx

Wales

http://www.wales.nhs.uk/nhswalesaboutus/structure

https://www.ambulance.wales.nhs.uk/

Isle of Man

https://www.gov.im/about-the-government/departments/health-and-social-care/

https://www.gov.im/categories/health-and-wellbeing/isle-of-man-ambulance-service/

Channel Islands

https://www.gov.je/Government/Departments/HealthSocialServices/Pages/index.aspx

https://www.gov.gg/article/119652/Health-Social-Care--Wellbeing

https://www.gov.je/pages/contacts.aspx?contactid=87

https://stjohn.gg/

CENTRAL GOVERNMENT DEPARTMENTS AND THEIR AGENCIES:

http://www.direct.gov.uk/en/Dl1/Directories/A-ZOfCentralGovernment/index.htm

REGISTERED SOCIAL LANDLORDS:

Government-funded, not-for-profit organisations that provide affordable housing. They include housing associations, trusts and cooperatives.

England

https://www.gov.uk/government/publications/current-registered-providers-of-social-housing

Scotland

https://directory.scottishhousingregulator.gov.uk/Pages/Datasets-and-Reports.aspx

Northern Ireland

https://www.nidirect.gov.uk/contacts/housing-associations

Wales

https://gov.wales/

Isle of Man

https://www.gov.im/categories/home-and-neighbourhood/affordable-housing/public-sector-housing/housing-authority-contacts/

Channel Islands

https://www.gov.je/Home/RentingBuying/OtherRentalOptions/Pages/OtherHousing.aspx

http://www.gha.gg/

EDUCATIONAL ESTABLISHMENTS:

Nursery, primary, middle or high schools, secondary schools, Academies, free schools, special schools, Pupil Referral Units (PRU), further education colleges, universities.

UK – England, Scotland, Northern Ireland, Wales

http://www.schoolswebdirectory.co.uk/index.php

https://get-information-schools.service.gov.uk/

https://www.hefcw.ac.uk/

http://www.universitiesuk.ac.uk/aboutus/members/Pages/default.aspx

Isle of Man

https://www.gov.im/categories/education-training-and-careers/schools-and-colleges/

Channel Islands

https://www.gov.je/Education/Schools/FindingSchool/Pages/default.aspx

https://www.gov.gg/article/163185/Education-Working--Retiring

CHARITIES

England and Wales

https://www.gov.uk/government/organisations/charity-commission

Scotland

http://www.oscr.org.uk/

Northern Ireland

https://www.charitycommissionni.org.uk/charity-search/

Isle of Man

https://www.gov.im/categories/home-and-neighbourhood/charities/index-of-registered-charities-and-departmental-information/

Channel Islands

http://www.jerseycharities.org/members

http://www.charity.org.gg/Find

VI.4) Procedures for review

VI.4.1) Review body

Commercial Services Kent Ltd

1 Abbey Wood Road, Kings Hill

West Malling

ME19 4YT

Email

csgprocurement@csltd.org.uk

Country

United Kingdom