

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/015538-2026>

Award

Procurement of a Framework Agreement for Household and Non-Household Water Efficiency Audits, Retrofitting Services and Customer Engagement Services

Southern Water Services Limited

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015538

Procurement identifier (OCID): ocds-h6vhtk-055ea9 ([view related notices](#))

Published 20 February 2026, 10:22am

Scope

Reference

Prj_7019

Description

Southern Water is preparing to procure a single-supplier framework agreement to deliver household and non-household water efficiency audits, including the supply and installation of water-saving devices and delivery of tailored customer engagement services. The supplier will be expected to proactively identify efficiency opportunities and contribute to achieving Ofwat and regulatory water demand reduction targets.

The procurement will use a Competitive Flexible Procedure with negotiation in accordance with the Procurement Act 2023, and will follow a two-stage process, starting with a conditions of participation stage (PQQ).

Commercial tool

Establishes a framework

Contract 1

Supplier

- Aqualogic (WC) Limited

Contract value

- £3,292,856 including VAT

Above the relevant threshold

Award decision date

20 February 2026

Date assessment summaries were sent to tenderers

20 February 2026

Standstill period

- End: 3 March 2026

- 8 working days

Earliest date the contract will be signed

5 March 2026

Contract dates (estimated)

- 6 March 2026 to 5 March 2030
- Possible extension to 5 March 2032
- 6 years

Description of possible extension:

Optional Extension(s): +1 year (or up to +2 years), subject to performance review and evolving Regulatory landscape (e.g., Ofwat targets or PR24/PR29 impacts). This reflects:

The long-term behavioural change and infrastructure work required

The need for partnership and continuity to optimise proactive outreach and device installation

The alignment with multi-year performance commitments (e.g., AMP8/AMP9 planning cycles)

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Ensuring SW are utilising digital solutions and innovations to maximise water saving potential.

CPV classifications

- 90713100 - Consulting services for water-supply and waste-water other than for construction
- 71314300 - Energy-efficiency consultancy services
- 90400000 - Sewage services
- 71321300 - Plumbing consultancy services
- 65100000 - Water distribution and related services

Contract locations

- UK - United Kingdom

Submission

Submission type

Requests to participate

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Supplier

Aqualogic (WC) Limited

- Public Procurement Organisation Number: PXNW-5411-GDHT

Conservation House Brighton Street

Wirral

CH44 6QJ

United Kingdom

Telephone: +44 844 324 0844

Email: mail@aqualogic-wc.com

Website: <https://aqualogic-wc.com>

Region: UKD74 - Wirral

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Connected people/organisations:

ADLER, Jonathan Kevin

RICE, Benjamin Patrick

WILLIAMS, Ashley Morgan

Associated people/organisations:

Aqualogic (WC) Limited Conservation House Brighton Street Wirral Merseyside CH44
6QJ

Contract 1

Contracting authority

Southern Water Services Limited

- Public Procurement Organisation Number: PBJQ-2231-ZRPG

Southern Water, Southern House

Worthing

Bn13 3NX

United Kingdom

Contact name: Tom Daniels

Email: tom.daniels@southernwater.co.uk

Website: <http://www.southernwater.co.uk>

Region: UKJ27 - West Sussex (South West)

Organisation type: Private utility