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Award

Care and Support in Extra Care Housing

London Borough of Bromley

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015527

Procurement identifier (OCID): ocds-h6vhtk-04e850 ([view related notices](#))

Published 20 February 2026, 10:07am

Scope

Description

Competitive Flexible tender exercise for the procurement of care and support within 5 Extra Care Housing Schemes within the London Borough of Bromley. The majority of people are

aged 55+ and include people with dementia, mental health, end of life, complex care and learning disabilities. The tenants have their own accommodation with a Registered Social Landlord and have the provision of 24/7 onsite care and support.

The Care and Support services provided will be personalised and flexible to meet the needs of the tenants. The Service is expected to support the tenants to live independently and maximise their capacity to carry out tasks for themselves.

The Service will focus on two key areas of delivery:

1. Core Services
2. Flexible support (commissioned Care).

The Services were divided into 2 Lots.

Lot 1a. Care and Support at Crown Meadow Court, Sutherland Court and Regency Court

Description

Lot 1: The provision of care and support services, including the provision of core / night cover and commissioned hours. Services must be tailored to meet the individual needs of the tenants.

Please refer to the Service Specification for full details of the service requirements.

Contract 1. Care and Support in Extra Care Housing (Lot 1)

Lots

Lot 1a. Care and Support at Crown Meadow Court, Sutherland Court and Regency Court

Supplier

- ELEANOR NURSING AND SOCIAL CARE LIMITED

Contract value

- £24,000,000 excluding VAT
- £28,800,000 including VAT

Above the relevant threshold

Award decision date

11 February 2026

Date assessment summaries were sent to tenderers

20 February 2026

Standstill period

- End: 4 March 2026
- 9 working days

Earliest date the contract will be signed

9 March 2026

Contract dates (estimated)

- 1 August 2026 to 31 July 2031
- Possible extension to 31 July 2036
- 10 years

Description of possible extension:

Extensions will be at the sole discretion of the Council following successful delivery of the contract and contractor performance during the Initial Contract Period.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

Contract locations

- UKI61 - Bromley

Information about tenders

Lot 1a. Care and Support at Crown Meadow Court, Sutherland Court and Regency Court

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
-

Unsuccessful suppliers

- [CAREPOINT SERVICES LIMITED](#)
 - [Edora Care Plus Limited](#)
-

Lots that will not be awarded

Lot 2a. The Provision of Care and Support at Apsley Court and Durham House

Description

Lot 2a: The provision of care and support services, including the provision of core / night cover and commissioned hours. Services must be tailored to meet the individual needs of the tenants.

Please refer to the Service Specification for full details of the service requirements.

CPV classifications

- 85000000 - Health and social work services

Date of decision not to award

13 January 2026

Submission

Submission type

Tenders

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Suppliers

CAREPOINT SERVICES LIMITED

- Companies House: 06323326
- Public Procurement Organisation Number: PRLJ-6694-TMGW

168 Church Road

Hove

BN3 2DL

United Kingdom

Website: <https://www.carepointservices.co.uk/>

Region: UKJ21 - Brighton and Hove

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Edora Care Plus Limited

- Companies House: 09225337
- Public Procurement Organisation Number: PBMR-8783-RRLT

724 Holloway Road

London

N19 3JD

United Kingdom

Website: <http://edoracare.co.uk>

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

ELEANOR NURSING AND SOCIAL CARE LIMITED

- Companies House: 04393038
- Public Procurement Organisation Number: PRPZ-3127-HLXY

Third floor, 15- 17 London Road

Bromley

BR1 1DE

United Kingdom

Email: stuart.nichols@eleanorcare.co.uk

Website: <https://www.eleanorhealthcaregroup.co.uk/>

Region: UKI61 - Bromley

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Care and Support in Extra Care Housing (Lot 1)

Contracting authority

London Borough of Bromley

- Public Procurement Organisation Number: PBBG-1282-YCXD

Bromley Civic Centre, Churchill Court, 2 Westmoreland Road

Bromley

BR1 1AD

United Kingdom

Email: procurement@bromley.gov.uk

Website: <http://www.bromley.gov.uk>

Region: UKI61 - Bromley

Organisation type: Public authority - sub-central government