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Planning

Carers Hub for the Borough of Hammersmith & Fulham

London Borough of Hammersmith and Fuham

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-015527

Procurement identifier (OCID): ocids-h6vhtk-0503f2 ([view related notices](#))

Published 16 April 2025, 12:22pm

Scope

Description

Carers Hub Contract

The London Borough of Hammersmith and Fulham are seeking suitable providers to deliver services to unpaid carers in the borough.

The Carers Hub contract supports us to meet our Care Act (2014) duties to carers. Services that the Carers Hub currently provides under this contract are:

- Carers assessments, reviews, support plans and personal budgets
- Social events and peer networking/support
- Information, advice and training on a range of topics.
- Signposting to other services where appropriate
- Forging partnerships with local charities and businesses to enhance the offer to carers.

Referrals for an assessment can be made to our Carers Hub from the Council, other

professionals or as a self-referral. Council social workers are also able to conduct carers assessments as part of their work with the cared-for, but our Carers Hub provider does around 80% of the total annual carers assessments.

We are holding a market engagement event 1pm-2pm Thursday 1st May online using Microsoft Teams. We hope you will be able to join us but we will send the slides and a survey to any interested providers who are not able to attend.

Interested parties need to register on our tender portal <https://www.capitalesourcing.com> and send us your details via the messaging service

Total value (estimated)

- £768,000 excluding VAT
- £768,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

- 75200000 - Provision of services to the community

Engagement

Engagement deadline

1 June 2025

Engagement process description

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Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

16 June 2025

Procedure

Special regime

Light touch

Contracting authority

London Borough of Hammersmith and Fuham

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, king street

London

W6 9JU

United Kingdom

Email: procurement@lbhf.gov.uk

Website: <https://www.capitalessourcing.com>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government