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Tender

002150 - Library Management System (LMS)

Durham County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015499

Procurement identifier (OCID): ocds-h6vhtk-05d69e ([view related notices](#))

Published 20 February 2026, 9:24am

Scope

Reference

OPEN20251375

Description

The purpose of this project is to replace the existing Library Management System (LMS) used by Durham County Council Library Services, including 39 public libraries, prisons and a Schools Library Service.

The current LMS, developed in house, is outdated and no longer meets the operational and strategic needs of the service. This project will deliver a modern, scalable LMS that enhances operational efficiency, improves user experience, supports digital transformation goals and complies with current compliance standards.

Total value (estimated)

- £450,000 excluding VAT

- £540,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 29 February 2032
- Possible extension to 28 February 2037
- 10 years, 10 months

Description of possible extension:

The Contract period is for an initial 5-year period, with the option to extend for a further 5 years subject to satisfactory performance, service continuity, and the Council's future requirements.

The anticipated go-live date for the new system is 1st February 2027, following a 9-month period of mobilisation and implementation, which will commence on 1st May 2026.

Main procurement category

Goods

CPV classifications

- 48160000 - Library software package

Contract locations

- UKC14 - Durham CC
-

Submission

Enquiry deadline

19 March 2026, 10:00am

Tender submission deadline

26 March 2026, 10:00am

Submission address and any special instructions

Tender documents can be accessed free of charge by registering on the Open Portal at www.open-uk.org

All clarification questions and tender submissions must be made via the Open Portal by the deadlines outlined.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

14 April 2026

Award criteria

Name	Description	Type	Weighting
Pricing Schedule	The individual elements will be scored as follows: • Element 1 - Fixed Price Implementation services - Weighting 12% • Element 2 - Ongoing annual subscription (e.g., subscription, support, hosting, maintenance)- Weighting 12% • Element 3 - Rate Card for additional professional services - Weighting 6% • Element 4 - Desirable System Functionality - Price Weighting 5%	Price	35%

Name	Description	Type	Weighting
System Demonstration	As part of this tender assessment, suppliers are required to provide a structured demonstration of their library management system. The purpose of the demonstration is to evidence how your system supports the core business functions that are critical to our operations across public libraries, schools library services and prison library environments. The demonstration scenarios are provided in Document 4 PSQ Response, and the date of the system demonstration will be provided via the Open portal.	Quality	15%
Statement of Works		Quality	10%
Training and Knowledge Transfer		Quality	10%
Hypercare and Post Hypercare Support		Quality	10%

Name	Description	Type	Weighting
Desirable System Functionality	In addition to meeting all mandatory requirements outlined in this tender, bidders are invited to propose solutions that incorporate desirable system functionality. Desirable functionality refers to system capabilities, specifically for the Schools Library Service, which goes beyond the minimum requirements of a standard Library Management System. These features are not compulsory but will be considered during evaluation and may enhance the overall value of your proposal. The evaluation of desirable requirements will consist of the assessment of availability (10%) and cost (5%).	Quality	10%
System Architecture Diagram		Quality	5%
Product Roadmap and Development		Quality	5%

Other information

Payment terms

Payment milestones are outlined in Document 3a - Contract Specification and Document

3b - Contract Terms and Conditions.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<http://www.open-uk.org>

Tender documents can be accessed free of charge by registering on the Open Portal at [open-uk.org](http://www.open-uk.org)

Contracting authority

Durham County Council

- Public Procurement Organisation Number: PMPB-8772-VYWM

Corten House, Dunholme Close

Durham

DH1 5WB

United Kingdom

Email: zoe.embleton@durham.gov.uk

Website: <http://www.durham.gov.uk/>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government