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Tender

Oracle Application Services

Liverpool John Moores University

F02: Contract notice

Notice identifier: 2024/S 000-015469

Procurement identifier (OCID): ocds-h6vhtk-0459da

Published 15 May 2024, 3:25pm

Section I: Contracting authority

I.1) Name and addresses

Liverpool John Moores University

Liverpool

Email

k.l.houghton@ljmu.ac.uk

Country

United Kingdom

Region code

UKD72 - Liverpool

Charity Commission (England and Wales)

Liverpool John Moores University

Internet address(es)

Main address

www.ljmu.ac.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/ljmu.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/ljmu.aspx/Home>

I.4) Type of the contracting authority

Other type

Higher Education

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Oracle Application Services

Reference number

LJMU 2410

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Liverpool John Moores University (LJMU) is seeking a partner to provide a range of support and development services for our Oracle-based applications, which consist of our Student Information System (SIS) (which uses Oracle's PeopleSoft Campus Solutions product) and Staff Infobase (aka EBS) (which uses Oracle E-Business suite R12.2).

- The Student Information System underpins the full student lifecycle from recruitment and admissions, to enrolment, examinations, results, progression, and graduation. It is the single source of truth for core student information and provides data to many other systems and services for operational and reporting purposes. It is arguably the most important system within LJMU.
- Staff Infobase underpins our employee HR system and our Finance and Procurement processes. It is embedded within the working practises of all roles and is integrated with multiple systems and platforms, making it another key system for the university.

Consequently, the University is seeking a partner with extensive functional and technical experience of both the PeopleSoft Campus Solutions product and Oracle EBusiness Suite to work collaboratively with LJMU technical and business teams to support and develop the platforms. This will be for a multi-year support and development arrangement. It is essential that partners can demonstrate proven, credible experience with the Campus Solutions product within a UK HE establishment (and provide references for this) as part of their submission, as well as credible public sector-level experience of supporting the Oracle E-Business Suite of applications.

In addition, the university requires a consultancy exercise to inform us on the feasibility, technical challenges, and costs (one off and on-going) of a migration exercise of the on-premises Oracle infrastructure which supports both products to a cloud-based platform, which IT Services will then run and maintain within an IaaS model

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

Liverpool

II.2.4) Description of the procurement

as per tender pack

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.14) Additional information

Please do not make direct contact with the Buyer.

All correspondence pertaining to this tender must be placed via In-tend

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

as per tender pack

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 June 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

17 June 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

The Cabinet Office

London

Country

United Kingdom