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Tender

## Oracle Application Services

Liverpool John Moores University

F02: Contract notice

Notice identifier: 2024/S 000-015469

Procurement identifier (OCID): ocds-h6vhtk-0459da

Published 15 May 2024, 3:25pm

### Section I: Contracting authority

#### I.1) Name and addresses

Liverpool John Moores University

Liverpool

##### Email

[k.l.houghton@ljmu.ac.uk](mailto:k.l.houghton@ljmu.ac.uk)

##### Country

United Kingdom

##### Region code

UKD72 - Liverpool

##### Charity Commission (England and Wales)

Liverpool John Moores University

##### Internet address(es)

Main address

[www.ljmu.ac.uk](http://www.ljmu.ac.uk)

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/ljmu.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/ljmu.aspx/Home>

### **I.4) Type of the contracting authority**

Other type

Higher Education

### **I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Oracle Application Services

Reference number

LJMU 2410

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

Liverpool John Moores University (LJMU) is seeking a partner to provide a range of support and development services for our Oracle-based applications, which consist of our Student Information System (SIS) (which uses Oracle's PeopleSoft Campus Solutions product) and Staff Infobase (aka EBS) (which uses Oracle E-Business suite R12.2).

- The Student Information System underpins the full student lifecycle from recruitment and admissions, to enrolment, examinations, results, progression, and graduation. It is the single source of truth for core student information and provides data to many other systems and services for operational and reporting purposes. It is arguably the most important system within LJMU.
- Staff Infobase underpins our employee HR system and our Finance and Procurement processes. It is embedded within the working practises of all roles and is integrated with multiple systems and platforms, making it another key system for the university.

Consequently, the University is seeking a partner with extensive functional and technical experience of both the PeopleSoft Campus Solutions product and Oracle EBusiness Suite to work collaboratively with LJMU technical and business teams to support and develop the platforms. This will be for a multi-year support and development arrangement. It is essential that partners can demonstrate proven, credible experience with the Campus Solutions product within a UK HE establishment (and provide references for this) as part of their submission, as well as credible public sector-level experience of supporting the Oracle E-Business Suite of applications.

In addition, the university requires a consultancy exercise to inform us on the feasibility, technical challenges, and costs (one off and on-going) of a migration exercise of the on-premises Oracle infrastructure which supports both products to a cloud-based platform, which IT Services will then run and maintain within an IaaS model

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

Main site or place of performance

Liverpool

#### **II.2.4) Description of the procurement**

as per tender pack

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.14) Additional information**

Please do not make direct contact with the Buyer.

All correspondence pertaining to this tender must be placed via In-tend

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

as per tender pack

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

17 June 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

17 June 2024

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Cabinet Office

London

Country

United Kingdom