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Planning

Early Market Engagement – Home Care Services for Adults in Hammersmith & Fulham

London Borough of Hammersmith and Fulham

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-015461

Procurement identifier (OCID): ocds-h6vhtk-050376

Published 16 April 2025, 11:02am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Description

Hammersmith & Fulham Council would like to take the opportunity to engage with potential providers and/or partners in the future commissioning of our Homecare Services for adults 18+ years old.

The purpose of this process is for the Council to discuss with the market and inform our current understanding of key issues and themes relating to the provision of these services and to discuss what the market has to offer to assist the Council to deliver the services from 1st July 2026.

Please note that this is not the commencement of any formal procurement process, and the Council is not committed to carrying out such a process.

For the avoidance of doubt no information provided in response to this process will be used by the Council in assessing providers during any subsequent procurement process.

This early market engagement exercise is intended to allow potential providers to work co-productively with Council Officers to provide constructive information about Home Care to the Council decision making process.

As a follow-up, after the Engagement Day, we will be sending out a Questionnaire to gather any additional information that would have come out of the day.

The Council will consider the information received because of this exercise to help inform the Council's options appraisal, 5 - year Homecare Strategy and subsequent Council decision making processes for commissioning and quality delivery of Home Care services.

The Council currently commissions Home Care services for adults with the Vision of enabling people to: -

- a) maintain their independence,
- b) remain living in their own homes,
- c) prevent admission to residential care provision,
- d) support hospital discharge and unnecessarily long stays in hospital which are detrimental to health.

Commercial tool

Establishes a framework

Total value (estimated)

- £120,000,000 excluding VAT
- £120,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 1 July 2030
- Possible extension to 1 July 2034
- 8 years, 1 day

Main procurement category

Services

CPV classifications

- 85312000 - Social work services without accommodation
- 85000000 - Health and social work services

Contract locations

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Engagement

Engagement deadline

30 May 2025

Engagement process description

Market Engagement Event virtually - 30/4/25 - details of how to book onto the event will be circulated via the portal messaging system.

Questionnaires to all providers

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

1 July 2025

Procedure

Special regime

Light touch

Contracting authority

London Borough of Hammersmith and Fuham

- Public Procurement Organisation Number: PHTW-6333-BQGD

Town Hall, king street

London

W6 9JU

United Kingdom

Email: procurement@lbhf.gov.uk

Website: <https://www.capitalesourcing.com>

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government