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Contract

Provision of a Direct Debit Solution

Driver and Vehicle Licensing Agency

F03: Contract award notice

Notice identifier: 2024/S 000-015460

Procurement identifier (OCID): ocds-h6vhtk-0459d3

Published 15 May 2024, 2:43pm

Section I: Contracting authority

I.1) Name and addresses

Driver and Vehicle Licensing Agency

Swansea

Contact

Vikki John

Email

Vikki.John@dvla.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.gov.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Direct Debit Solution

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Following the VEAT Notice issued on 12 April 2024, outlining DVLA's intention to Award. The standstill period has now been completed.

DVLA has awarded a contract to Target Group Limited for the provision of a Direct Debit Service commencing on 1st June 2024.

This is to ensure continuous operation of the existing Direct Debit service; allowing enough time for DVLA to undertake a new tender process for a future Direct Debit Service. The future Direct Debit Service opportunity will be advertised in line with the relevant contract regulations.

This is the final contract award notice.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £11,170,000

II.2) Description

II.2.2) Additional CPV code(s)

- 66000000 - Financial and insurance services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Driver and Vehicle Licensing Agency (DVLA) (The Authority) is an Executive Agency of DfT, based in Swansea. The Agency's primary aims are to facilitate road safety and general law enforcement by maintaining accurate registers of drivers and vehicle keepers and to collect Vehicle Excise Duty (VED).

A DD payment option was introduced from 1st October 2014 which enables End Users to currently pay the full annual VED amount in one annual instalment, pay for a 6-month licensing period in one instalment or opt to spread the costs evenly over the term of a 12-month licensing period.

- Currently, over 1.3 million mandates are created per month, this is split between circa new (40%) and renewed (60%) mandates.
- On average, Direct Debit payments total approximately £225m a month.
- The total value of the contract for the financial years 2018-2023 is in the region of £25 million

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

DVLA intends to award a contract to Target Group Limited for the provision of a Direct Debit Service commencing on 1st June 2024.

This is to ensure continuous operation of the existing Direct Debit service; allowing enough time for DVLA to undertake a new tender process for a future Direct Debit Service. The future Direct Debit Service opportunity will be advertised in line with the relevant contract regulations.

DVLA intends to award the contract without a call for competition in accordance with the Public Contracts Regulations 2015 32.2 (b) ii.

The works, supplies or services can be provided only by a particular economic operator for the following reason:

- absence of competition for technical reasons

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

PS/23/05

Title

Provision of a Direct Debit Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Target Group Limited

Newport

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £11,170,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Driver and Vehicle Licensing Agency

Swansea

Email

vikki.john@dvla.gov.uk

Country

United Kingdom