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Contract

UKG TELESTAFF CLOUD (SaaS)

West Midlands Fire and Rescue Authority

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015458

Procurement identifier (OCID): ocds-h6vhtk-060ce8 ([view related notices](#))

Published 19 February 2026, 5:26pm

Scope

Reference

C5934

Description

This notice is to notify the market of an award of contract to UKG Technology Ltd for UKG Telestaff Cloud, an automated scheduling system to manage shift scheduling and provide notifications of shift availability to Firefighters.

The Authority implemented UKG Telestaff in 2023 and now has a requirement to renew the contract.

The contract is for a 3 year period commencing 20 February 2026.

Contract 1. UKG TELESTAFF CLOUD (SaaS)

Supplier

- UKG TECHNOLOGY LIMITED

Contract value

- £187,167.77 excluding VAT
- £224,601.32 including VAT

Above the relevant threshold

Date signed

10 February 2026

Contract dates

- 20 February 2026 to 19 February 2029
- 3 years

Main procurement category

Goods

CPV classifications

- 48450000 - Time accounting or human resources software package

Contract locations

- UKG3 - West Midlands

Justification for not setting key performance indicators

The total contract value is below the requirement for setting and reporting key performance indicators.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

The Authority implemented UKG's Time & Attendance SaaS including Telestaff Cloud in 2023.

This contract is a renewal of the 2023 contract and

(a) a change in supplier would result in the Authority receiving services that are different from, or incompatible with, the existing services and

(b) the difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

Supplier

UKG TECHNOLOGY LIMITED

- Companies House: 02528089

THE CAPITOL BUILDING, 2ND FLOOR SOUTH WING

BRACKNELL

RG12 8FZ

United Kingdom

Email: rajinder.bagga@ukg.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. UKG TELESTAFF CLOUD (SaaS)

Contracting authority

West Midlands Fire and Rescue Authority

- Public Procurement Organisation Number: PPTP-2948-MYQP

Fire Service Headquarters, 99 Vauxhall Road

Birmingham

B7 4HW

United Kingdom

Email: procurement@wmfs.net

Website: <https://www.wmfs.net/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government