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Contract

## **Provision of a Housing Management System for Worthing Homes Ltd**

Worthing Homes Ltd

F03: Contract award notice

Notice identifier: 2022/S 000-015455

Procurement identifier (OCID): ocds-h6vhtk-02c27e

Published 6 June 2022, 8:46am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Worthing Homes Ltd

Davison House, North Street

Worthing

BN11 1ER

#### **Contact**

Neville Brown

#### **Email**

[neville.brown@itica.com](mailto:neville.brown@itica.com)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ27 - West Sussex (South West)

**Internet address(es)**

Main address

[www.worthing-homes.org.uk](http://www.worthing-homes.org.uk)

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA20962](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA20962)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Provision of a Housing Management System for Worthing Homes Ltd

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Worthing Homes wishes to procure a Commercial Off The Shelf solution for the entirety of its Housing and Asset Management operations.

More information on the business rationale for this can be found in the SQ document

**II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £729,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKJ27 - West Sussex (South West)

Main site or place of performance

Worthing, West Sussex

### **II.2.4) Description of the procurement**

The requirements form a single Lot. Potential Suppliers are sought that can supply the entirety of the contract.

The scope is:

1. Supply and implementation of software covering all aspects of housing operations
2. Provision of qualified project and technical resource to deliver the solution
3. Implementation services to support WH's drive for process optimisation and provision of interfaces to other systems
4. Support and maintenance of the solution including hosting services
5. Ongoing development of the software.

Ideally, WH expects to procure:

1. A 'Commercial off the Shelf' product set
2. A single 'look and feel' UI

3. A system that is easy to use and navigate
4. A solution with a single, modern 'technical architecture'
5. Web services integration capabilities
6. Integration with Microsoft's Office365
7. Capabilities that enable WH to build workflows.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: Yes

Description of options

WH requires the option to purchase additional 'modules' (systems capability) in the future as these are developed by the successful provider

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-015114](#)

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## **Section V. Award of contract**

### **Contract No**

15114-2021 (2021/S 000-015114)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Civica UK Limited

Castlegate House, Castlegate Drive

Dudley

DY1 4TD

Telephone

+44 3333214914

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £650,000

Total value of the contract/lot: £729,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(MT Ref:226476)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>