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Contract

Provision of a Housing Management System for Worthing Homes Ltd

Worthing Homes Ltd

F03: Contract award notice

Notice identifier: 2022/S 000-015455

Procurement identifier (OCID): ocds-h6vhtk-02c27e

Published 6 June 2022, 8:46am

Section I: Contracting authority

I.1) Name and addresses

Worthing Homes Ltd

Davison House, North Street

Worthing

BN11 1ER

Contact

Neville Brown

Email

neville.brown@itica.com

Country

United Kingdom

NUTS code

UKJ27 - West Sussex (South West)

Internet address(es)

Main address

<http://www.worthing-homes.org.uk>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA20962

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Housing Management System for Worthing Homes Ltd

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Worthing Homes wishes to procure a Commercial Off The Shelf solution for the entirety of its Housing and Asset Management operations.

More information on the business rationale for this can be found in the SQ document

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £729,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ27 - West Sussex (South West)

Main site or place of performance

Worthing, West Sussex

II.2.4) Description of the procurement

The requirements form a single Lot. Potential Suppliers are sought that can supply the entirety of the contract.

The scope is:

1. Supply and implementation of software covering all aspects of housing operations
2. Provision of qualified project and technical resource to deliver the solution
3. Implementation services to support WH's drive for process optimisation and provision of interfaces to other systems
4. Support and maintenance of the solution including hosting services
5. Ongoing development of the software.

Ideally, WH expects to procure:

1. A 'Commercial off the Shelf' product set
2. A single 'look and feel' UI

3. A system that is easy to use and navigate
4. A solution with a single, modern 'technical architecture'
5. Web services integration capabilities
6. Integration with Microsoft's Office365
7. Capabilities that enable WH to build workflows.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

WH requires the option to purchase additional 'modules' (systems capability) in the future as these are developed by the successful provider

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-015114](#)

Section V. Award of contract

Contract No

15114-2021 (2021/S 000-015114)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 December 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

Castlegate House, Castlegate Drive

Dudley

DY1 4TD

Telephone

+44 3333214914

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £650,000

Total value of the contract/lot: £729,000

Section VI. Complementary information

VI.3) Additional information

(MT Ref:226476)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>