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Planning

CT1077 - Care and Repair Service

The City of Edinburgh Council

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2022/S 000-015444

Procurement identifier (OCID): ocids-h6vhtk-0342fa

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Section I: Contracting authority

I.1) Name and addresses

The City of Edinburgh Council

Waverley Court, 4 East Market Street

Edinburgh

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Contact

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Country

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NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://www.edinburgh.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00290

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CT1077 - Care and Repair Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Edinburgh Health and Social Care Partnership (EHSCP) would like to test the market for the provision of a Care and Repair Service within the City of Edinburgh boundary. The service will help older people and people with disabilities live independently in their own homes by providing small repairs and minor adaptations, a key-safe fitting service, a handyperson service, trade referrals and assistance with major adaptations.

Independent living is key to improving health and wellbeing and timely provision of equipment, repairs and minor adaptations can help vulnerable citizens live in their own home for as long as possible, avoid hospital admission and support hospital discharge. Enabling independent living is a key theme of the Edinburgh Integration Joint Board's Strategic Plan and the provision of the care and repair service will help deliver on the following National Health and Wellbeing Outcomes:

Outcome 2: People, including those with disabilities or long-term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.

Outcome 3: People who use health and social care services have positive experiences of those services, and have their dignity respected.

Outcome 4: Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services

It is anticipated any contract awarded will be in place for up to 8 years (4+2+2). The value detailed in this opportunity is the annual value.

II.1.5) Estimated total value

Value excluding VAT: £255,665

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services
- 85311100 - Welfare services for the elderly
- 85311200 - Welfare services for disabled people
- 85323000 - Community health services
- 98513310 - Home-help services

II.2.3) Place of performance

NUTS codes

- UKM75 - Edinburgh, City of

Main site or place of performance

City of Edinburgh

II.2.4) Description of the procurement

The provision of equipment, key safes, small repairs and adaptations can reduce risk and injury, help with people's confidence and their mental well-being, prevent unnecessary admission to hospital and expediate hospital discharge.

It can allow people to do more for themselves, avoid the need for additional, more expensive input from other services and can complement rehabilitation intervention.

There are 5 areas within the contract:

1) Small repairs and minor adaptations – eliminate trip hazards by repairing thresholds etc, preventing falls by fitting handrails, grab-rails etc.

2) Key safes supplied and fitted.

3) Handyman Service - a wide range of practical assistance around the home including changing a lightbulb, fitting door chains, setting up digital services, online shopping etc.

4) Trade referral service for larger jobs.

5) Assistance with Major Adaptations including assistance with grant applications, selecting suppliers, monitoring the building work and completing a building warrant.

The Service requirements are as follows:

- The service will deliver key components: small repairs and installation of minor adaptations; fitting of key safes; a handyman service, a trade referral service and assistance with major adaptations.

- In addition to these key components, it is expected that the provider will work with partners to develop innovations and the use of technology which will further assist people to stay in their homes longer and reduce hospital discharge waiting times.

- Charges:

* It is expected that there will be no charge to the customer for the handyman service. This service will be provided through the use of a large team of managed volunteers.

* Charges for the provision of the small repairs and minor adaptations will be expected to be significantly less than the commercial rate. A simple and transparent pricing system should be used. The cost of materials may be charged to the customer.

* It is expected that there will be no charge for the fitting of Keysafes however a charge for the cost of the safe may be applied. Where it is identified that a customer cannot pay then a hardship fund should be in place to accommodate works required

* There will be no charge to the customer for the use of the trade referral service and assistance with major adaptations.

- The provider will be expected to be able to deliver services at short notice to avoid exacerbating delayed hospital discharge.

- The provider will be expected to capture data which evidences the value, effectiveness and impact of their services.

- The Service Provider will work effectively with a range of statutory, voluntary, community and private sector partners to maximise outcome achievement for customers.

- The Provider shall ensure that all staff providing services are suitably qualified, trained

and/or experienced to deliver the Service and meet all requirements.

- All staff and volunteers must be PVG registered.
- The Service Provider shall involve and consult customers in relation to the delivery of the Service. The Service Provider will have procedures for collecting feedback from their customers and will be able to evidence that this has been used to improve the Service.
- Access to the service should be fair and consistent, be focused on individual outcomes and enablement, have service users and unpaid carers listened to, have a say, be respected and responded to, and be reliable. There should be no discrimination on the grounds of race, disability, gender, age, sexual orientation, religion or belief. The Provider will ensure that hard to reach Service Users can access the Service.

II.2.14) Additional information

It is considered this service is regulated under the 'light-touch' regime of the Public Contract (Scotland) Regulations 2015

II.3) Estimated date of publication of contract notice

1 July 2022

Section VI. Complementary information

VI.3) Additional information

This prior information notice is to test the market interest, capacity and level of expertise available to deliver the care and repair service across the whole of Edinburgh.

TUPE may apply to this requirement.

Notes of interest should be made no later than 20th June 2022. If you decide that this opportunity is not suitable for your organisation, please be so kind as to remove your note of interest from the Public Contracts Scotland portal with a suitable explanation.

Please Note by noting your interest you are:

Agreeing to further engagement with the Council and the Edinburgh Health and Social Care Partnership. The Council may issue a questionnaire to help with targeted marketing information. The purpose of this PIN is for initial engagement purposes only and to notify the market of a potential contract opportunity. The Council may decide to competitively tender this contract in the future or change/add to the requirement. Please note all information contained may be subject to change. A further update may be published to engage providers with the co-production process.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=694596.

(SC Ref:694596)