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Award

CO6091 CCTV Maintenance Service

Tower Hamlets

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-015440

Procurement identifier (OCID): ocds-h6vhtk-05e80e ([view related notices](#))

Published 19 February 2026, 4:40pm

Scope

Reference

CO6091

Description

The procurement will provide the Council with a single Contractor to provide CCTV Maintenance. The contract will cover planned and reactive maintenance works of all CCTV cameras, control room and radio system. The current scope of services includes weekly visits to the Borough as well as a 24-hour call-out response and minor programming changes as and when required. Additional ad-hoc costs are incurred for new installations e.g. installation of a new camera. The call-out response (24-hour cover, 4-hour response and 24 hours best endeavour repairs) has proved invaluable in previous ICT network failures and is therefore a critical service for business continuity. This service is also utilised by other departments across the Council.

Contract 1. CO6091 CCTV Maintenance Service

Supplier

- Relovision Ltd

Contract value

- £920,000 excluding VAT
- £1,104,000 including VAT

Above the relevant threshold

Award decision date

4 February 2026

Date assessment summaries were sent to tenderers

19 February 2026

Standstill period

- End: 2 March 2026
- 8 working days

Earliest date the contract will be signed

2 March 2026

Contract dates (estimated)

- 31 March 2026 to 30 March 2029
- Possible extension to 30 March 2030
- 4 years

Description of possible extension:

1 x 12 month extension available

Main procurement category

Services

CPV classifications

- 32000000 - Radio, television, communication, telecommunication and related equipment
- 92222000 - Closed circuit television services

Contract locations

- UKI - London

Information about tenders

- 3 tenders received
 - 3 tenders assessed in the final stage:
 - 3 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Open procedure

Supplier

Relovision Ltd

- Public Procurement Organisation Number: PNYV-7811-HQMH

Unit 53/54 Childerditch Hall Farm

Brentwood

CM13 3HD

United Kingdom

Email: sales@relovision.co.uk

Region: UKH36 - Heart of Essex

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. CO6091 CCTV Maintenance Service

Contracting authority

Tower Hamlets

- Public Procurement Organisation Number: PQBL-2673-MVYG

New Town Hall

London

E1 1BJ

United Kingdom

Contact name: Tolulope Shodipo

Telephone: +44 2073644099

Email: tolulope.shodipo@towerhamlets.gov.uk

Website: <http://www.towerhamlets.gov.uk>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government