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Tender

## **Third Party Provider Transport Framework**

North East Ambulance Service NHS Foundation Trust

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-015438

Procurement identifier (OCID): ocids-h6vhtk-0459c3

Published 15 May 2024, 1:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North East Ambulance Service NHS Foundation Trust

Bernicia House, Goldcrest Way

Newcastle upon Tyne

NE15 8NY

#### **Contact**

Mr Shaun Mulligan

#### **Email**

[shaun.mulligan@neas.nhs.uk](mailto:shaun.mulligan@neas.nhs.uk)

#### **Telephone**

+44 1914302000

#### **Country**

United Kingdom

**Region code**

UKC - North East (England)

**NHS Organisation Data Service**

RX6

**Internet address(es)**

Main address

<https://www.neas.nhs.uk/>

Buyer's address

<https://www.neas.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/register>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Third Party Provider Transport Framework

Reference number

DN708582

#### II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)
  - EA26 - For patient

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

North East Ambulance Service NHS Foundation Trust (NEAS) are the Ambulance (Blue Light) Emergency Service for the North East of England. As one of 10 English NHS Ambulance Trusts, we work across the region to provide emergency ambulance care and patient transport services to over 2.7 million people. We also provide the regions 999 and NHS 111 non-emergency phone lines, provide medical cover at events, and deliver first aid training to businesses and communities in the North East.

We operate from 60+ sites and cover almost 3,500 square miles, including the counties of Durham, Northumberland, Tyne and Wear, and the boroughs of Darlington, Hartlepool, Middlesbrough, Redcar, Cleveland and Stockton-on-Tees.

We employ more than 3,000 people and respond to approx 400,000 emergency and urgent incidents each year.

During periods of peak demand and maximum capacity, NEAS call upon third party provider partners to support our response to emergencies and patient transport requirements. Currently we have contracts in place with partner organisations until 31st March 2025, including regional taxi services which play an important role in transporting patients to and from appointments.

The purpose of this PIN is to inform the market of our current position, and our intention to

carry out a procurement exercise to retender these services. Our intention is to publish this tender opportunity 1st July 2024.

This will provide sufficient time between tender issue and end date of the current contracts in which to complete the tender and award process, as well as required mobilisation of any newly appointed providers.

Providers with the capacity and capability to provide emergency response, patient conveyance and/or taxi services within the North East of England are asked to note this PIN and the planned tender issue date (1st July 2024). An outline of the proposed lot structure is provided further within this PIN, with detailed specifications of each lot to be included within the tender documents when published.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Taxi Services - Walking Patients only

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 60120000 - Taxi services

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

#### **II.2.4) Description of the procurement**

This Lot 1 is for the provision of Taxi Service for walking patients only.

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

1A - North - (Northumberland & North of Tyne)

1B - Central - (South of Tyne & North Durham)

1C - South - (South Durham & Teesside)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Taxi Services - Wheelchair & Walking Patients

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 60120000 - Taxi services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This Lot 2 is for the provision of Taxi Service for wheelchair and walking patients.

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

2A - North - (Northumberland & North of Tyne)

2B - Central - (South of Tyne & North Durham)

2C - South - (South Durham & Teesside)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Patient Transport Services (Single Crewed) - Walking Patients only

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 60130000 - Special-purpose road passenger-transport services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This Lot 3 is for the provision of single crewed Patient Transport Services (PTS) for walking patients only.

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

3A - North - (Northumberland & North of Tyne)

3B - Central - (South of Tyne & North Durham)

3C - South - (South Durham & Teesside)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

## Patient Transport Services (Single Crewed) - Wheelchair & Walking Patients

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 60130000 - Special-purpose road passenger-transport services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This Lot 4 is for the provision of single crewed Patient Transport Services (PTS) for wheelchair and walking patients.

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

4A - North - (Northumberland & North of Tyne)

4B - Central - (South of Tyne & North Durham)

4C - South - (South Durham & Teesside)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Patient Transport Services (Double Crewed) - Walking Patients only

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 60130000 - Special-purpose road passenger-transport services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This Lot 5 is for the provision of double crewed Patient Transport Services (PTS) for walking patients only.

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

5A - North - (Northumberland & North of Tyne)

5B - Central - (South of Tyne & North Durham)

5C - South - (South Durham & Teesside)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Patient Transport Services (Double Crewed) - Wheelchair & Walking Patients

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 60130000 - Special-purpose road passenger-transport services

### **II.2.3) Place of performance**

NUTS codes



- UKC - North East (England)

#### **II.2.4) Description of the procurement**

This Lot 6 is for the provision of double crewed Patient Transport Services (PTS) for wheelchair and walking patients.

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

6A - North - (Northumberland & North of Tyne)

6B - Central - (South of Tyne & North Durham)

6C - South - (South Durham & Teesside)

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Patient Transport Services (Double Crewed) - Stretcher Patients

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 60130000 - Special-purpose road passenger-transport services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

#### **II.2.4) Description of the procurement**

This Lot 7 is for the provision of double crewed Patient Transport Services (PTS) for stretcher patients, with capacity for up to two (2) stretcher patients.

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

7A - North - (Northumberland & North of Tyne)

7B - Central - (South of Tyne & North Durham)

7C - South - (South Durham & Teesside)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Rapid Emergency Response - Single Crewed Paramedic Led

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 85142000 - Paramedical services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This Lot 8 is for the provision of single crewed (Paramedic) Emergency Rapid Response services.

Vehicle type: - Emergency (Blue Light) Rapid Response Vehicle (RRV)

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

8A - North - (Northumberland & North of Tyne)

8B - Central - (South of Tyne & North Durham)

8C - South - (South Durham & Teesside)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Urgent Care (Non-Paramedic) Double Crewed Ambulance (DCA) - Stretcher Patients

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This Lot 9 is for the provision of urgent care, non-paramedic double crewed Ambulance (DCA) with the capacity for up to two stretcher patients.

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

9A - North - (Northumberland & North of Tyne)

9B - Central - (South of Tyne & North Durham)

9C - South - (South Durham & Teesside)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union

funds: No

## **II.2) Description**

### **II.2.1) Title**

Emergency Response (Double Crewed Ambulance) - Technician Led for Stretcher Patients

Lot No

10

### **II.2.2) Additional CPV code(s)**

- 85143000 - Ambulance services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This Lot 10 is for the provision of Emergency double crewed Ambulance (DCA) services for stretcher patients. To be Technician led and with the capacity for up to two stretcher patients.

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

10A - North - (Northumberland & North of Tyne)

10B - Central - (South of Tyne & North Durham)

10C - South - (South Durham & Teesside)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

## Emergency Response (Double Crewed Ambulance) - Paramedic Led for Stretcher Patients

Lot No

11

### **II.2.2) Additional CPV code(s)**

- 85142000 - Paramedical services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

This Lot 11 is for the provision of Emergency double crewed Ambulance (DCA) services for stretcher patients. To be Paramedic led and with the capacity for up to two stretcher patients.

Based on the NEAS operational regions, this Lot is broken down into 3 sub-lots as follows:

11A - North - (Northumberland & North of Tyne)

11B - Central - (South of Tyne & North Durham)

11C - South - (South Durham & Teesside)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

30 August 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

North East Ambulance Service NHS Foundation Trust

Trust Headquarters, Bernicia House, Goldcrest Way, Newburn Riverside Business Park

Newcastle upon Tyne

NE15 8NY

Country

United Kingdom

Internet address

<https://www.neas.nhs.uk/>