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Contract

Community Transport Service: Dial-a-Ride and Adult Social Care Transport

Reading Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-015437

Procurement identifier (OCID): ocds-h6vhtk-0374b7

Published 31 May 2023, 3:31pm

Section I: Contracting authority

I.1) Name and addresses

Reading Borough Council

Civic Offices, Bridge Street

Reading

RG1 2LU

Contact

Emma Glynn

Email

pchub@reading.gov.uk

Country

United Kingdom

NUTS code

UKJ11 - Berkshire

Internet address(es)

Main address

www.reading.gov.uk

Buyer's address

<https://in-tendhost.co.uk/reading/asp/Tenders/Current>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Transport Service: Dial-a-Ride and Adult Social Care Transport

Reference number

RBC P 00001440

II.1.2) Main CPV code

- 60172000 - Hire of buses and coaches with driver

II.1.3) Type of contract

Services

II.1.4) Short description

Reading Borough Council (RBC) invited tenders for the provision of Community Transport and Dial-a-Ride services. These scope of these services include:- Community Dial-a-Ride services - a demand responsive bus service available to people of all ages who are unable to access mainstream public bus services. Customers apply to join the service and book routes directly with the operator. Customers who hold an RBC issued concessionary bus pass (OAP and Access) can access the service for free.- Transport services for Adult Social Care - this is a service provided to RBC's Adult Social Care Service to transport clients to various day services and activities. Customers are likely to be people with learning disabilities, people with mental health problems, people with physical disabilities and older periods. Registration for these services is managed by RBC's Adult Social Care service. The contract is for an initial term of 3 years, with the option to extend by a further 3 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,350,000

II.2) Description

II.2.2) Additional CPV code(s)

- 60172000 - Hire of buses and coaches with driver

II.2.3) Place of performance

NUTS codes

- UKJ11 - Berkshire

II.2.4) Description of the procurement

Reading Borough Council (RBC) are inviting tenders for the provision of Community Transport and Dial-a-Ride services. These scope of these services include:- Community Dial-a-Ride services - a demand responsive bus service available to people of all ages who are unable to access mainstream public bus services. Customers apply to join the service and book routes directly with the operator. Customers who hold an RBC issued concessionary bus pass (OAP and Access) can access the service for free.- Transport services for Adult Social Care - this is a service provided to RBC's Adult Social Care Service to transport clients

to various day services and activities. Customers are likely to be people with learning disabilities, people with mental health problems, people with physical disabilities and older periods. Registration for these services is managed by RBC's Adult Social Care service. The resulting contract from this tender will be for an initial term of 3 years, with the option to extend for a further 2 years. The annual budget for provision of these services is £450,000 per annum. There are currently no known available budget increases for this service and therefore the estimated value of the contract is £1.35million, increasing to £2.25million in the event that the extension option is utilised. Bidders wishing to take part in this process are invited to click [Express Interest](#) upon which they will be given access to the full documentation delivered through this portal. Documents can be accessed from the [My Tenders](#) area of this website by selecting the [View Details](#) button for the project. The closing date for the receipt of tenders is the date marked [Date](#) documents can be requested until [Any](#) questions relating to this opportunity should be made via the [correspondence link](#) on this portal.

II.2.5) Award criteria

Quality criterion - Name: Service delivery; Resources - Staff; Resources - vehicles; Mobilisation; Service monitoring; Social Value / Weighting: 20; 20; 10; 20; 5; 5

Price - Weighting: 3 year price - 20%

II.2.11) Information about options

Options: Yes

Description of options

The initial term of the contract is for a period of 3 years. The contract includes the option to extend for a further period of 2 years, taking the maximum length of the contract to 5 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-028553](#)

Section V. Award of contract

Title

Community Transport Service: Dial-a-Ride and Adult Social Care Transport

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 April 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Readibus

Cradock Road

Reading

RB2 0JT

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

National registration number

1970233

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,350,000

Total value of the contract/lot: £2,250,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://www.justice.gov.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

The Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom

Internet address

www.gov.uk/government/organisations/cabinet-office