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Contract

## **Community Transport Service: Dial-a-Ride and Adult Social Care Transport**

Reading Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-015437

Procurement identifier (OCID): ocids-h6vhtk-0374b7

Published 31 May 2023, 3:31pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Reading Borough Council

Civic Offices, Bridge Street

Reading

RG1 2LU

#### **Contact**

Emma Glynn

#### **Email**

[pchub@reading.gov.uk](mailto:pchub@reading.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ11 - Berkshire

**Internet address(es)**

Main address

[www.reading.gov.uk](http://www.reading.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/reading/asp/Tenders/Current>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Community Transport Service: Dial-a-Ride and Adult Social Care Transport

Reference number

RBC P 00001440

**II.1.2) Main CPV code**

- 60172000 - Hire of buses and coaches with driver

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Reading Borough Council (RBC) invited tenders for the provision of Community Transport and Dial-a-Ride services. These scope of these services include:- Community Dial-a-Ride

services - a demand responsive bus service available to people of all ages who are unable to access mainstream public bus services. Customers apply to join the service and book routes directly with the operator. Customers who hold an RBC issued concessionary bus pass (OAP and Access) can access the service for free.- Transport services for Adult Social Care - this is a service provided to RBC's Adult Social Care Service to transport clients to various day services and activities. Customers are likely to be people with learning disabilities, people with mental health problems, people with physical disabilities and older periods. Registration for these services is managed by RBC's Adult Social Care service. The contract is for an initial term of 3 years, with the option to extend by a further 3 years.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,350,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 60172000 - Hire of buses and coaches with driver

#### **II.2.3) Place of performance**

NUTS codes

- UKJ11 - Berkshire

#### **II.2.4) Description of the procurement**

Reading Borough Council (RBC) are inviting tenders for the provision of Community Transport and Dial-a-Ride services. These scope of these services include:- Community Dial-a-Ride services - a demand responsive bus service available to people of all ages who are unable to access mainstream public bus services. Customers apply to join the service and book routes directly with the operator. Customers who hold an RBC issued concessionary bus pass (OAP and Access) can access the service for free.- Transport services for Adult Social Care - this is a service provided to RBC's Adult Social Care Service to transport clients to various day services and activities. Customers are likely to be people with learning disabilities, people with mental health problems, people with physical disabilities and older periods. Registration for these services is managed by RBC's Adult Social Care service. The resulting contract from this tender will be for an initial term of 3 years, with the option to extend for a further 2 years. The annual budget for provision of these services is £450,000 per annum. There are currently no known

available budget increases for this service and therefore the estimated value of the contract is £1.35million, increasing to £2.25million in the event that the extension option is utilised. Bidders wishing to take part in this process are invited to click •Express Interest• upon which they will be given access to the full documentation delivered through this portal. Documents can be accessed from the •My Tenders• area of this website by selecting the •View Details• button for the project. The closing date for the receipt of tenders is the date marked •Date documents can be requested until• Any questions relating to this opportunity should be made via the correspondence link on this portal.

### **II.2.5) Award criteria**

Quality criterion - Name: Service delivery; Resources - Staff; Resources - vehicles; Mobilisation; Service monitoring; Social Value / Weighting: 20; 20; 10; 20; 5; 5

Price - Weighting: 3 year price - 20%

### **II.2.11) Information about options**

Options: Yes

Description of options

The initial term of the contract is for a period of 3 years. The contract includes the option to extend for a further period of 2 years, taking the maximum length of the contract to 5 years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-028553](#)

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## **Section V. Award of contract**

### **Title**

Community Transport Service: Dial-a-Ride and Adult Social Care Transport

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 April 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Readibus

Cradock Road

Reading

RB2 0JT

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

National registration number

1970233

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,350,000

Total value of the contract/lot: £2,250,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://www.justice.gov.uk/>

#### **VI.4.4) Service from which information about the review procedure may be obtained**

The Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom

Internet address

[www.gov.uk/government/organisations/cabinet-office](http://www.gov.uk/government/organisations/cabinet-office)